



College Park 2017 Community Survey Report of Results

April 2017



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Executive Summary

The College Park 2017 Community Survey provided residents the opportunity to rate their satisfaction with the quality of life in the City, the community's amenities and local government itself. The City of College Park contracted with National Research Center, Inc. to conduct a scientific survey of residents in the City. Of the 1,900 randomly selected households to which surveys were sent, 38 were identified by the post office as vacant. A total of 343 completed surveys were returned from the estimated 1,862 households that received a survey, for a response rate of 18%.

Survey results were weighted so that respondent gender and age, housing tenure (rent versus own) and race and ethnicity were represented in the proportions reflective of the entire area. The margin of error is plus or minus five percentage points around any given percent for all results.

Key Findings

College Park residents enjoy a positive quality of life.

- About 7 in 10 respondents rated the overall quality of life in the City as excellent or good, while about 3 in 10 rated it as fair or poor.
- About 8 in 10 residents were pleased with their neighborhood as a place to live and College Park as a place to live, and about 5 in 10 were pleased with College Park as a place to raise children and to visit. Slightly less than half of respondents positively rated the City as a place to retire.
- When asked how likely they were to remain in College Park for the next five years, about 6 in 10 residents indicated that they were very or somewhat likely to remain in the City. About three-quarters of residents were likely to recommend living in College Park to someone who asked.
- More than 8 in 10 residents positively rated the openness and acceptance of the community toward people of diverse backgrounds, and about two-thirds gave excellent or good ratings to opportunities to participate in community matters. Roughly 6 in 10 respondents were pleased with the cleanliness of the city, opportunities to volunteer and the quality of the overall natural environment in College Park.

Most residents rate economic aspects of the city favorably, but opportunities for improvement exist.

- When evaluating the City as a place to work, about 6 in 10 residents thought it was an excellent or good place to work and about one-quarter rated it as poor.
- About three-quarters of residents positively rated the overall quality of new development in the city and around 6 in 10 were pleased with its overall economic health. However, fewer than half of survey respondents gave favorable ratings to shopping opportunities, the cost of living in College Park and employment opportunities.
- About two-thirds of residents gave favorable ratings to the quality of economic development in the City.
- Residents were shown a list of different types of amenities and asked to indicate which types they felt were most lacking in College Park. About half felt that grocery stores were lacking in the city and about 4 in 10 thought that venues to purchase fresh produce stores were lacking. Roughly one-third thought that department stores, venues to purchase baked goods and desserts, restaurants/bars and apparel and shoes stores were lacking.

Safety may also be a potential area of focus for the City.

- About 6 in 10 residents gave the overall feeling of safety in the city an excellent or good rating, while about 4 in 10 rated it as fair or poor.

- About three-quarters of residents felt very or somewhat safe in shopping centers and in their neighborhood, and about two-thirds felt safe in downtown College Park and at local parks and playgrounds. Only about half of respondents felt safe on paths and trails in the city.
- About two-thirds of residents felt that gangs were not a problem in their neighborhood and about 2 in 10 felt that they were only a minor problem. However, about half of residents indicated that they thought crime was at least a moderate problem in their neighborhood.
- When asked to rate the quality of several different safety-related services in College Park, almost all residents rated ambulance/EMS and fire services as excellent or good, and about 7 in 10 gave favorable ratings to animal control, police services and fire prevention and education. Roughly half of residents positively rated crime prevention, emergency preparedness and code enforcement.

Residents are pleased with the City's Parks and Recreation offerings.

- About three-quarters of residents gave favorable ratings to the availability of parks and playgrounds in the city, and about 6 in 10 positively rated recreational opportunities and opportunities to attend cultural activities.
- About three-quarters of residents gave positive ratings to city parks and playgrounds and to bike and pedestrian trails. Slightly fewer (about 7 in 10) gave excellent or good ratings to recreation programs or classes and recreation centers or facilities. Almost all residents gave positive ratings to the Skate Board Park and the Old Town Community Garden and about three-quarters favorably rated city parks and playgrounds.

College Park residents appreciate and use the alternative transportation options available in the city, but would like to see improvements to traffic flow.

- About two-thirds positively rated availability of paths and walking trails, ease of bicycle travel and ease of travel by public transportation.
- Traffic flow on major streets received positive ratings from only about one-quarter of residents; about 4 in 10 rated this as fair and another 3 in 10 rated it as poor.
- About half of residents rated pedestrian hazards and parking as a moderate problem, major problem or extreme problem in their neighborhood, while about 6 in 10 rated traffic as at least a moderate problem.
- A majority of residents reported walking to shop, get a meal or run errands or for fun or exercise at least once in the last 12 months. Half indicated that they walked for their work commute. At least half said that they had ridden public transit at least once for their work commute or for shopping or running errands.
- Residents were asked, in an average work week, how many days a week they used various modes of travel to get to and from work. Across all work commute trips, on average, 55% of trips were by car, 19% were by transit and 13% were by walking.

Residents rate aspects of City government performance highly.

- Respondents were asked to evaluate a number of aspects related to government performance in College Park; the top-rated aspects, with about two-thirds of residents giving an excellent or good rating to each, were being honest, the overall direction that College Park is taking, treating all residents fairly, being responsive to residents and businesses, effectively planning for the future and overall confidence in City of College Park government.
- Survey respondents were asked how often they had interacted with the City in a variety of different methods in the 12 months prior to the survey. About two-thirds had visited the City website at least once and slightly less than half had called the City at least once in the last 12 months. About 3 in 10 residents or less had read the City newsletter or read emails from the City's listserv.

Survey Background

The City of College Park contracted with National Research Center, Inc. (NRC) to conduct a community-wide quality of life survey. This was the City's first administration of the survey. The primary goal of the survey was to assess the attitudes and opinions of residents by:

- Evaluating City programs and services.
- Determining general perceptions of the quality of life in the city.
- Identifying issues facing the city.
- Setting benchmarks for future surveys.

The College Park 2017 Community Survey provided residents the opportunity to rate their satisfaction with the quality of life in the City, the community's amenities and local government itself. The survey also permitted residents an opportunity to provide feedback to government on what is working well and what is not, and their priorities for community planning and resource allocation.

Focusing on the quality of service delivery helps council, staff and the public to set priorities for budget decisions and lays the groundwork for tracking community opinions about the core responsibilities of College Park City government, helping to assure maximum service quality over time.

Survey Administration

All households in the city limits of College Park were eligible to be a part of the survey. A mailing list based on the United States Postal Service Delivery Sequence File, which includes almost every household in College Park, was purchased. From this list, 1,900 households were randomly selected to receive the survey.

Each of the survey recipients were contacted by mail a total of three times beginning on January 25, 2017. The first mailing was a prenotification postcard announcing the upcoming survey, which was delivered to the post office on February 1. About a week after the prenotification postcard was sent, the first wave of the survey was sent. This packet included the questionnaire with a cover letter signed by Mayor Patrick L. Wojahn and a postage-paid return envelope. A week later a second survey was mailed, with instructions to recycle the survey if the recipient had already responded to the first survey. A copy of the questionnaire and other mailing materials can be found in *Appendix H: Survey Materials*.

A total of 343 surveys were completed, yielding a response rate of 18%. The 95% confidence interval (margin of error) is plus or minus five percentage points around any given percentage point reported for all survey respondents.

Survey results were weighted so that respondent gender and age, housing tenure (rent versus own) and race and ethnicity were represented in the proportions reflective of the entire city. More information about the survey methodology can be found in *Appendix G: Survey Methodology*.

Additionally, a community-wide, opt-in survey (identical to the mail survey) was conducted; all College Park residents were invited to participate via various channels, including the City website. The opt-in survey was accessible to residents from March 17 through March 31 and a total of 234 responses were recorded. The opt-in data was not weighted to current population estimates. The full frequencies of responses to the opt-in survey can be found in *Appendix D: Responses to Online Open Participation Survey Questions*. Verbatim responses to the open-ended question on the opt-in survey are provided in *Appendix E: Verbatim Responses to Open-Ended Questions from Online Open Participation Survey*. Side-by-side comparisons of the mail survey responses to the opt-in survey responses can be found in *Appendix F: Comparison of Mailed Scientific Survey and Online Open Participation Survey Responses*.

How the Results Are Reported

On many of the evaluative questions in the survey, respondents could give an answer of “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in *Appendix A: Responses to Survey Questions*. However, these don’t know responses have generally been removed from the analyses presented in the body of the report, unless otherwise indicated. In other words, the majority of the tables and graphs in the body of the report display the results from respondents who had an opinion about a specific item.

For the most part, the full set of frequencies or the “percent positive” are presented in the body and narrative of the report. The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “strongly support” and “somewhat support,” etc.). Full results, including “don’t know” responses, appear in *Appendix A: Responses to Survey Questions*.

When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the customary practice of rounding percentages to the nearest whole number. When the total exceeds 100% in a table for a multiple-response question in which the respondent can choose more than one category, it is because some respondents are counted in multiple categories.

Comparison of Results by Respondent Subgroups

Survey results were compared by respondent length of residency, gender, age, race/ethnicity, language spoken at home, student status, annual household income, length of residency and housing unit tenure (rent or own). These crosstabulations are presented in *Appendix C: Comparisons of Survey Results by Respondent Demographics*. Where differences between subgroups are statistically significant, the results in these tables are shaded grey.

Survey Results

Quality of Life and Community

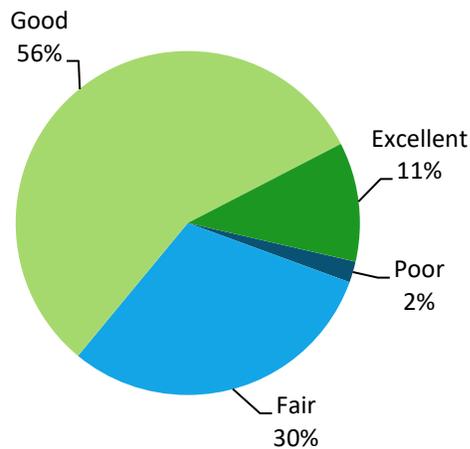
The survey measured resident opinion on various aspects of quality of life in College Park, their likelihood of recommending and remaining in the city and potential community-related problems.

Overall Quality of Life

College Park residents were asked a series of questions related to the quality of life in College Park. About 7 in 10 respondents rated the overall quality of life in the City as excellent or good, while about 3 in 10 rated it as fair or poor.

Figure 1: Overall Quality of Life

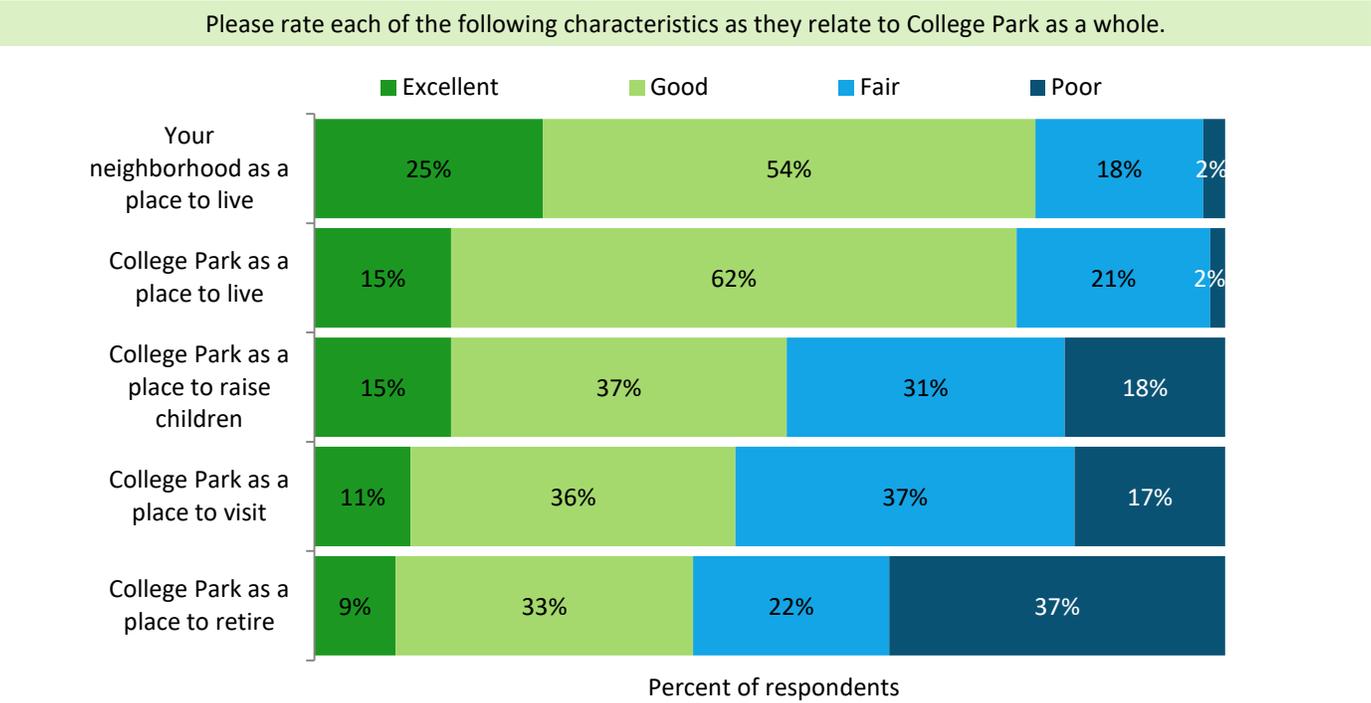
Please rate the following aspect of quality of life in College Park.



Aspects of Quality of Life

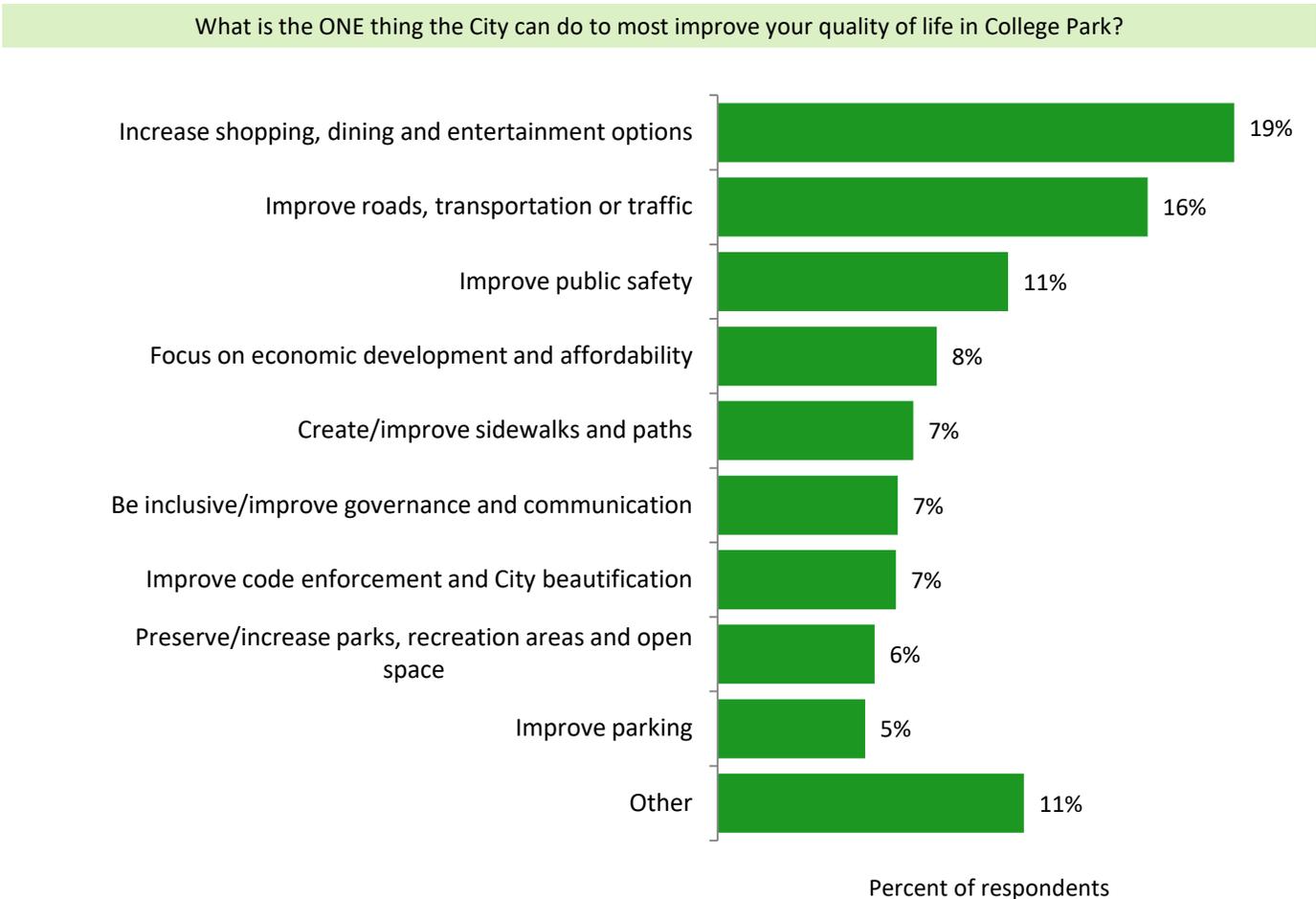
College Park residents tended to give positive ratings to most aspects of quality of life. About 8 in 10 residents were pleased with their neighborhood as a place to live and College Park as a place to live, while about 5 in 10 were pleased with College Park as a place to raise children and to visit. Slightly less than half of respondents positively rated the City as a place to retire.

Figure 2: Aspects of Quality of Life



Survey respondents were able to write in their own words the one thing the City could do to most improve their quality of life in College Park. Responses were reviewed and grouped into common themes. Of the 233 respondents who chose to write in a comment, 19% cited increasing shopping, dining and entertainment options as ways to improve their quality of life and 16% mentioned improvements to roads, transportation or traffic. About 1 in 10 said improving public safety would bring value to their quality of life. Less than 10% of those responding to the question wrote comments related to the other categories (see *Appendix B: Verbatim Responses to Open-ended Questions* for a complete set of comments, including “other” responses).

Figure 3: Priorities for Improving Quality of Life

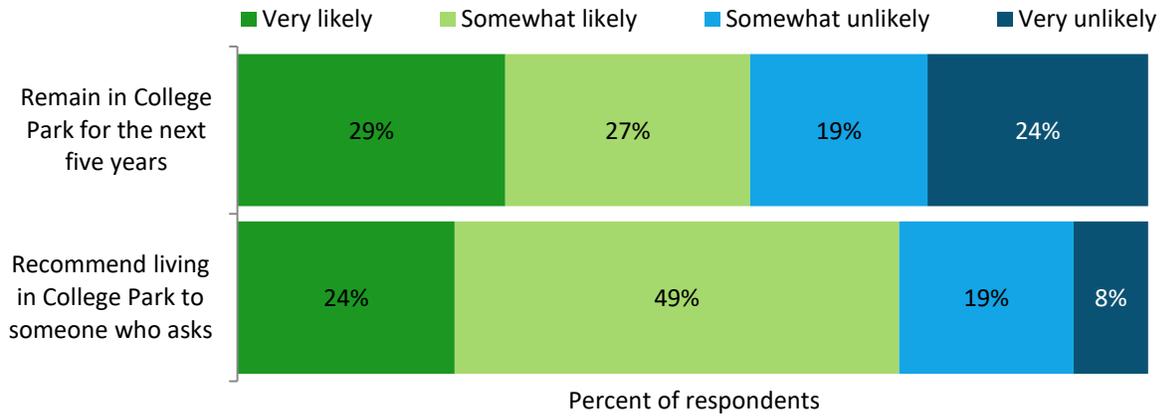


Residential Stability

When asked how likely they were to remain in College Park for the next five years, almost 6 in 10 residents indicated that they were very or somewhat likely to remain in the City; about 2 in 10 were somewhat unlikely, and another quarter were very unlikely to do so. About three-quarters of residents were likely to recommend living in College Park to someone who asked.

Figure 4: Residential Stability

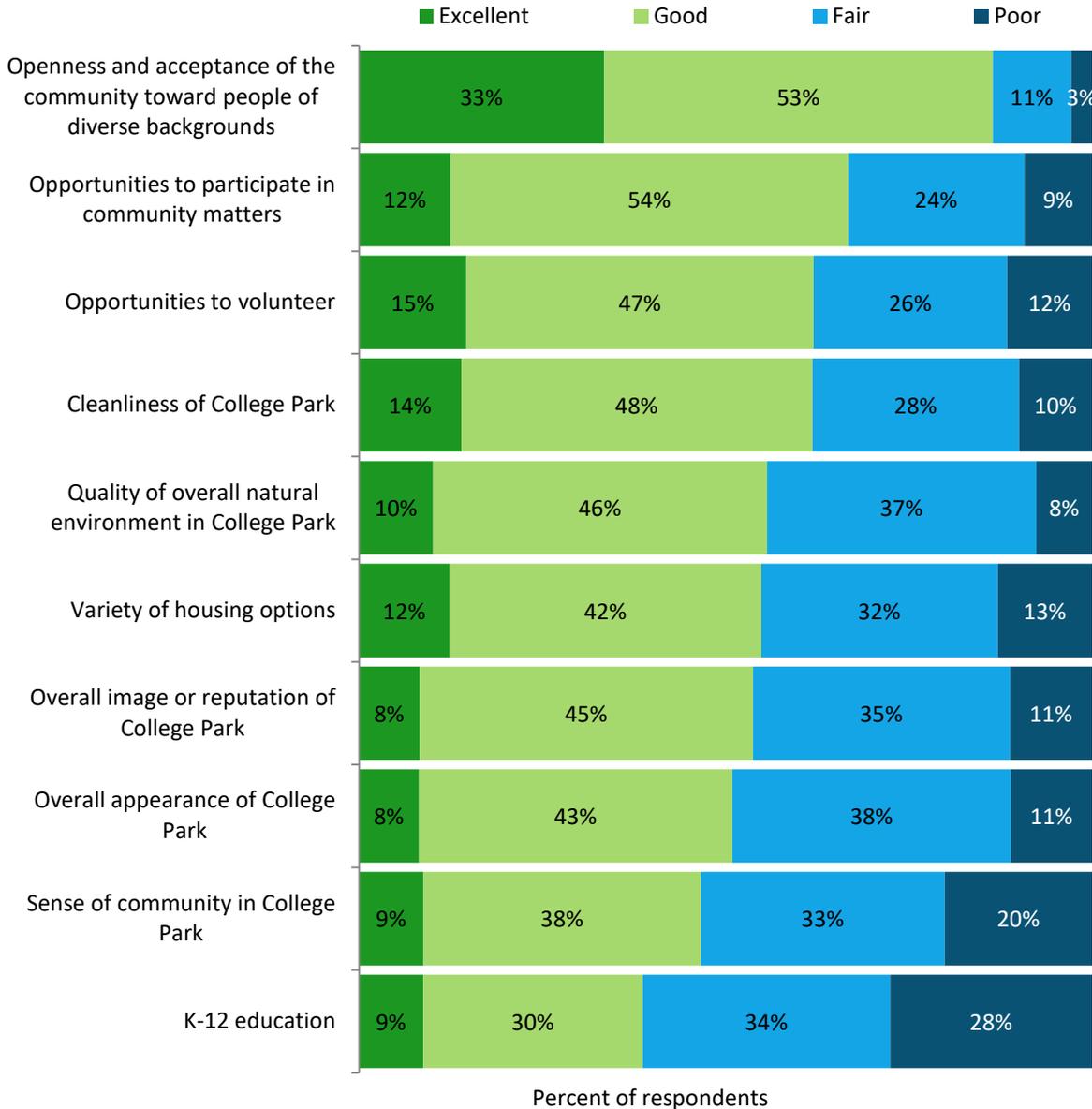
Please indicate how likely or unlikely you are to do each of the following:



Residents were asked to rate a series of characteristics as they related to College Park as a whole. More than 8 in 10 residents positively rated the openness and acceptance of the community toward people of diverse backgrounds, and about two-thirds gave excellent or good ratings to opportunities to participate in community matters. Roughly 6 in 10 respondents were pleased with the opportunities to volunteer, cleanliness of the city and the quality of the overall natural environment in College Park. Residents tended to give less positive ratings to K-12 education (39% excellent or good).

Figure 5: Community Characteristics

Please rate each of the following characteristics as they relate to College Park as a whole.

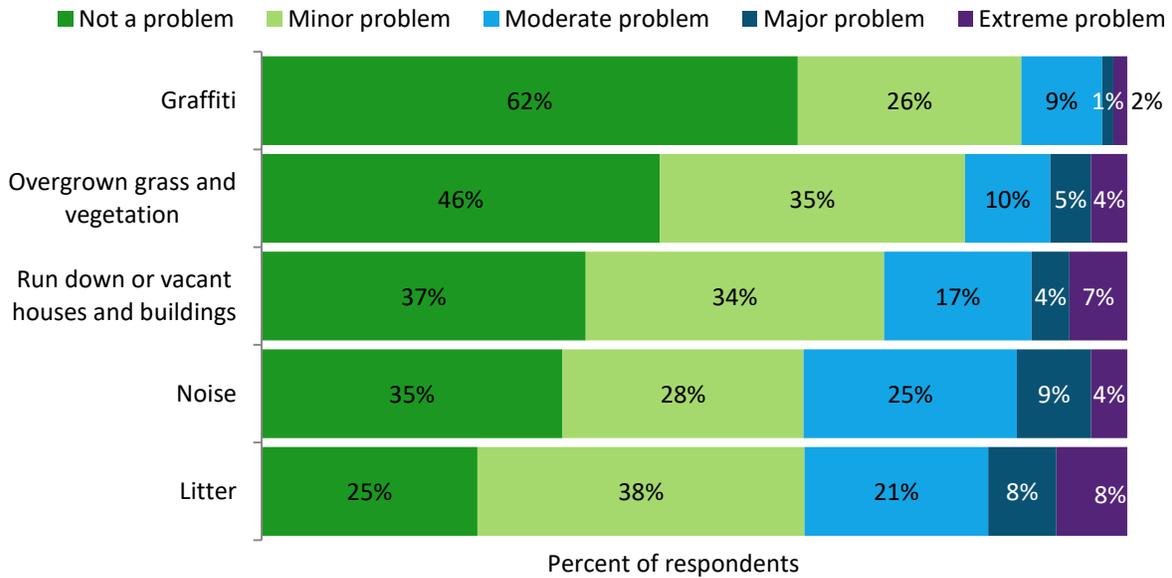


Community Issues

When asked how much of a problem they felt each of a series of issues was in their neighborhood, a majority of residents felt that each issue was either not a problem or only a minor problem. About 4 in 10 residents felt that litter and noise were a moderate, major or extreme problem, and about 3 in 10 thought that run down or vacant houses and buildings were at least a moderate problem.

Figure 6: Perceptions of Community Problems

Please rate how much of a problem each of the following is in your neighborhood.



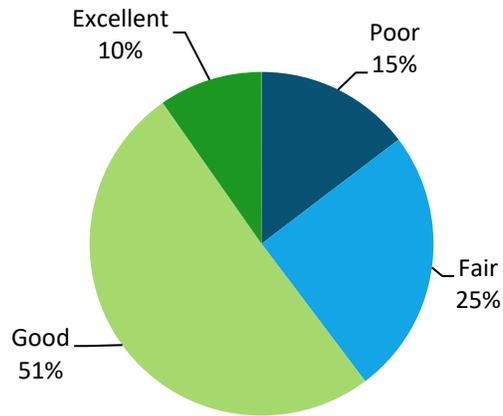
Economic Health

College Park as a Place to Work

When evaluating the City as a place to work, about 6 in 10 residents thought it was an excellent or good place to work and about one-quarter rated it as poor.

Figure 7: College Park as a Place to Work

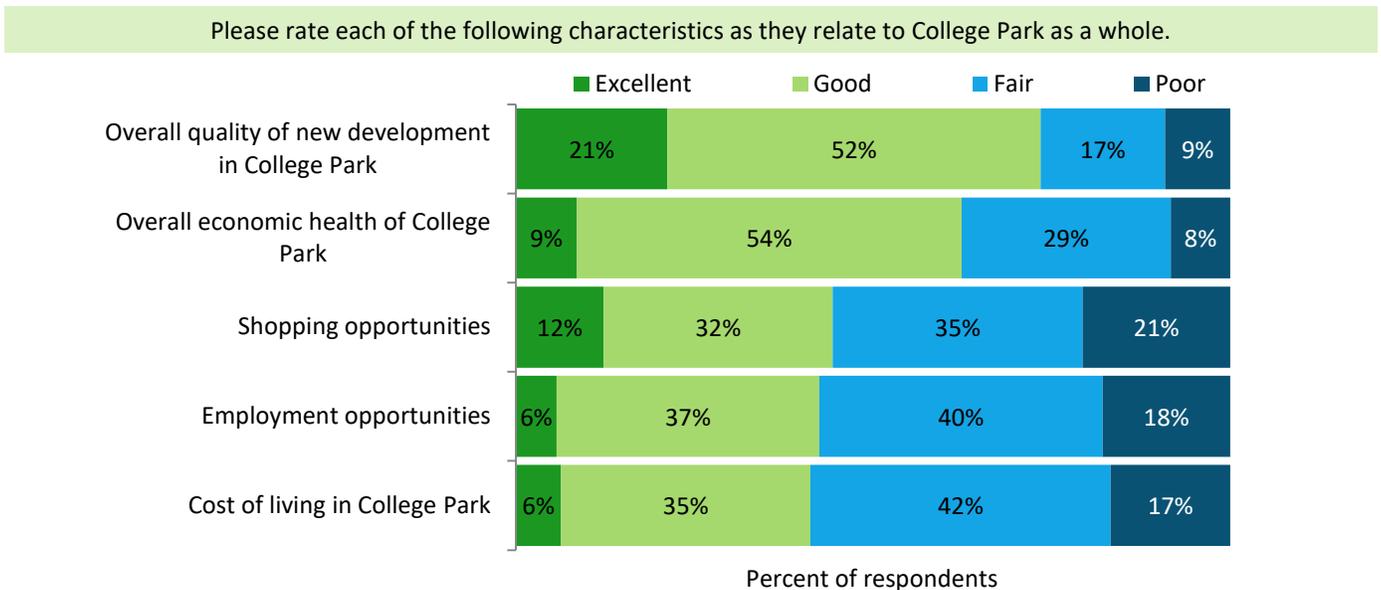
Please rate College Park as a place to work.



Ratings of the Economic Health of the Community

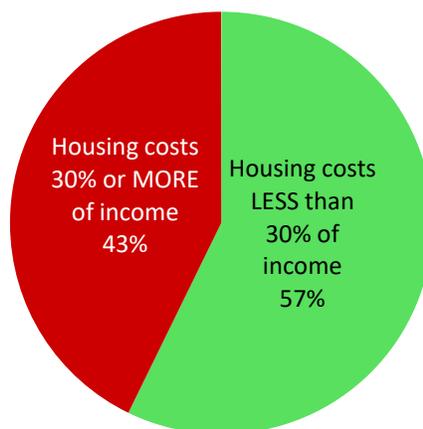
Respondents rated the quality of several characteristics relating to the economic health of College Park. About three-quarters of residents positively rated the overall quality of new development in the city and around 6 in 10 were pleased with its overall economic health. However, fewer than half of survey respondents gave favorable ratings to shopping opportunities, employment opportunities and the cost of living in College Park.

Figure 8: Aspects of Economic Health



Related to cost of living, about 6 in 10 survey respondents indicated that they are not under housing cost stress (defined as housing costs being less than 30% of household income), while about 4 in 10 were under stress from housing cost.

Figure 9: Housing Cost Stress

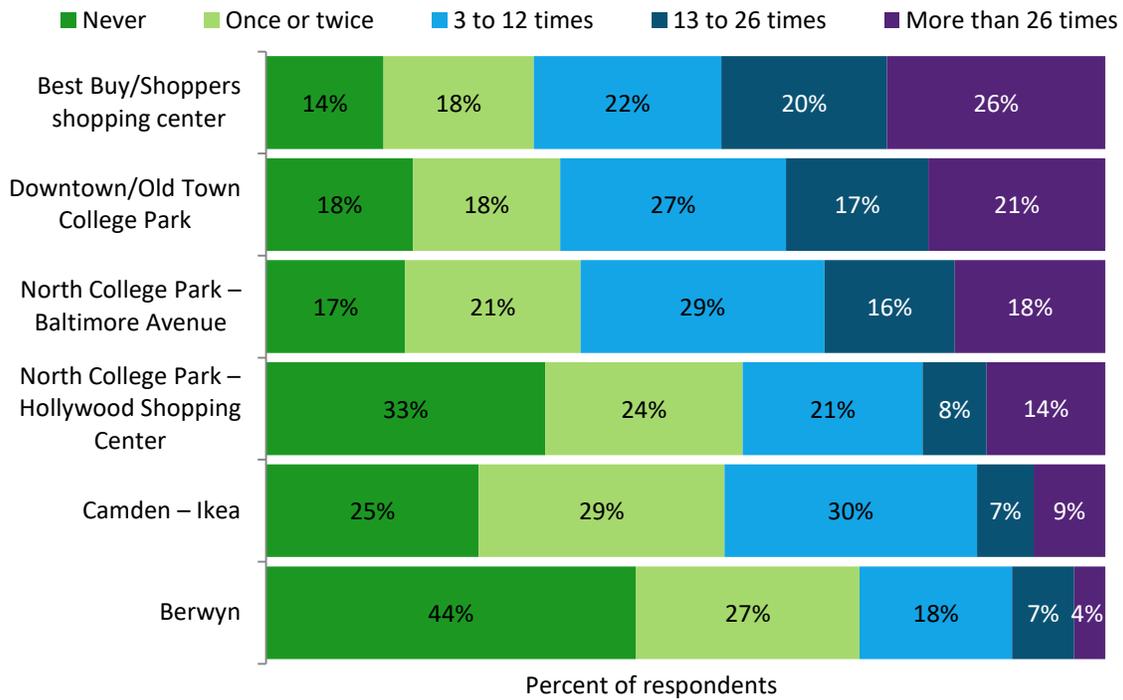


Shopping and Restaurants

Residents indicated how often they had shopped or dined in various areas of the city in the past 12 months. Residents were most likely to have visited the Best Buy/Shoppers Shopping Center, Downtown/Old Town College Park or North College Park—Baltimore Avenue. About one-third of residents had never visited North College Park—Hollywood Shopping Center to shop or eat in the 12 months prior to the survey, and about 4 in 10 had never visited Berwyn for those purposes.

Figure 10: Shopping and Restaurant Use

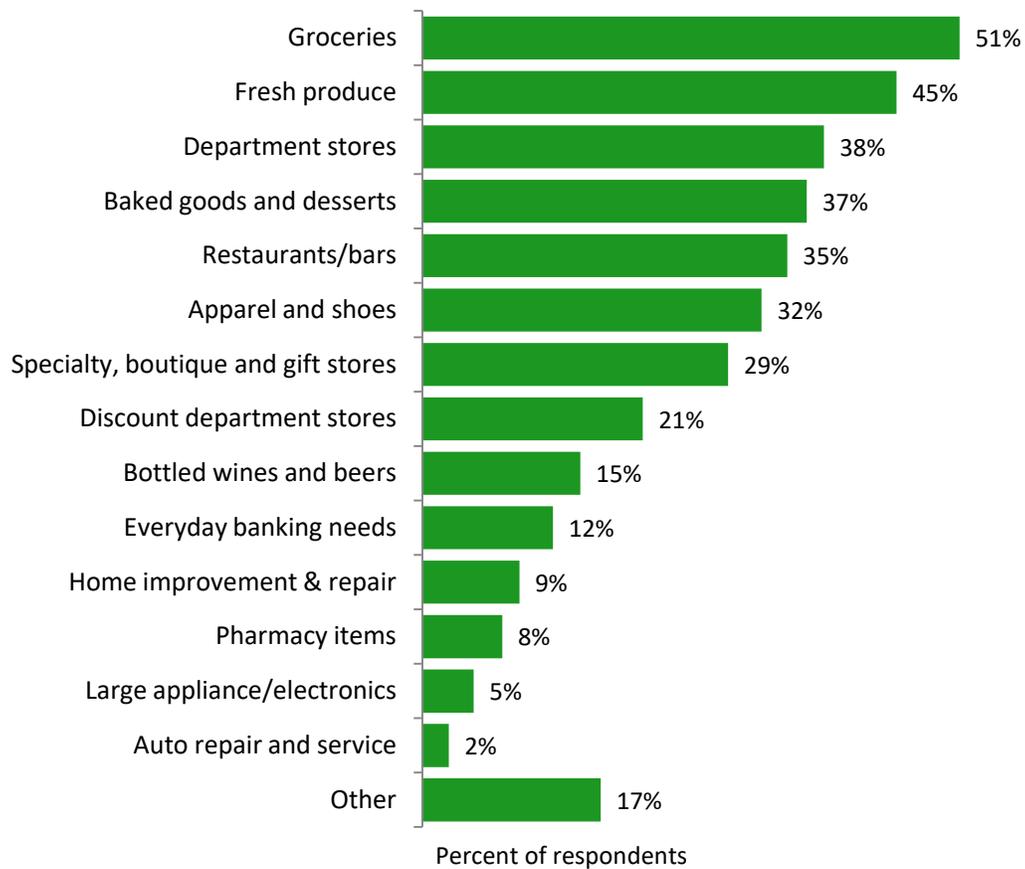
In the last 12 months, about how many times have you or other household members shopped or eaten in the following areas in College Park?



Residents were shown a list of different types of amenities and asked to indicate which types they felt were lacking in College Park, and to choose as many as they felt applied. About half felt that grocery stores were most lacking in the city and about 4 in 10 thought that venues to purchase fresh produce were lacking. Roughly one-third thought that department stores, venues to purchase baked goods and desserts, restaurants/bars and apparel and shoes stores were lacking. Less than 1 in 10 respondents thought that pharmacy items, large appliance/electronics and auto repair and service amenities were lacking.

Figure 11: Amenities Lacking in College Park

What kinds of amenities do you feel are most lacking in College Park?



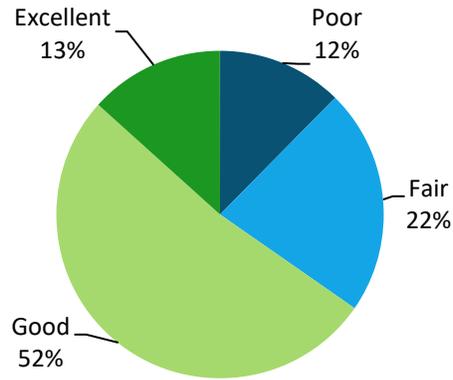
Total may exceed 100% as respondents could select more than one option.

Ratings of Economic Development

About two-thirds of residents gave favorable ratings to the quality of economic development in the City.

Figure 12: Economic Development

Please rate quality of economic development in College Park.



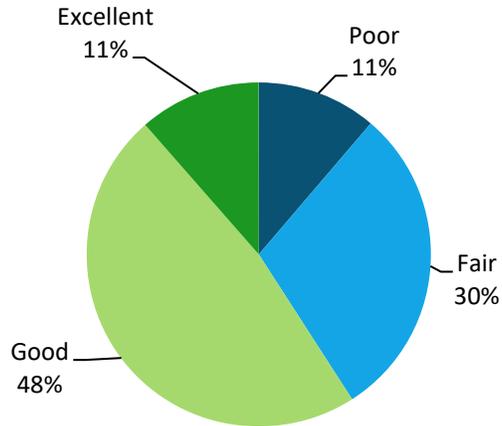
Safety

Feelings of Safety

About 6 in 10 residents gave the overall feeling of safety in the city an excellent or good rating, while about 4 in 10 rated it as fair or poor.

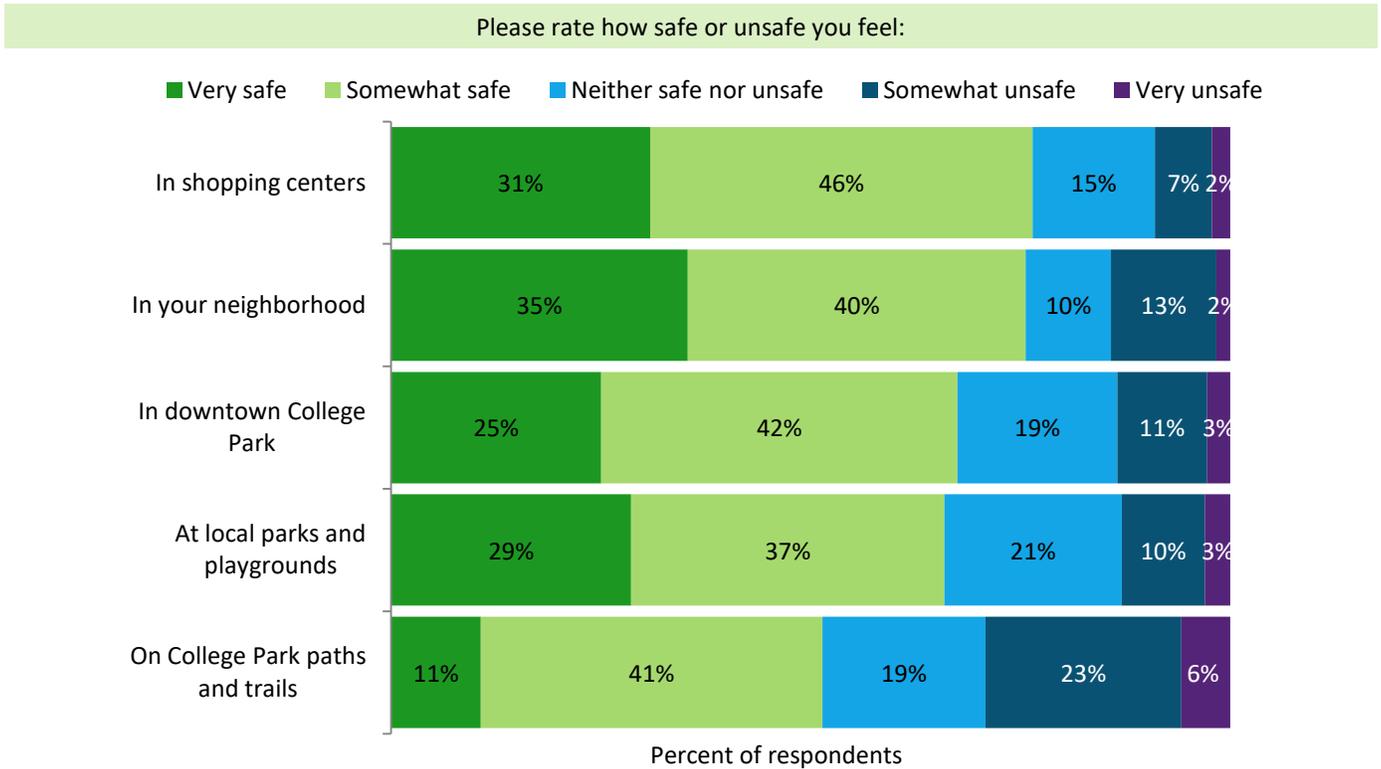
Figure 13: Overall Feeling of Safety in College Park

Please rate the following characteristics as it relates to College Park as a whole: Overall feeling of safety



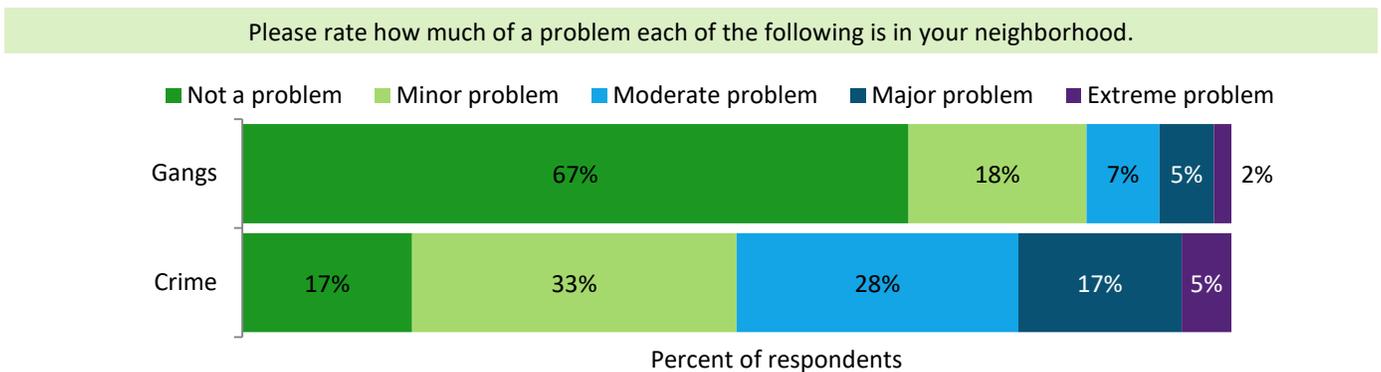
Residents were next asked to rate how safe they felt in various areas of College Park. About three-quarters of residents felt very or somewhat safe in shopping centers and in their neighborhood, and about two-thirds felt safe in downtown College Park and at local parks and playgrounds. Only about half of respondents felt safe on paths and trails in the city.

Figure 14: Feelings of Safety



About two-thirds of residents felt that gangs were not a problem in their neighborhood and about 2 in 10 felt that they were only a minor problem. However, about half of residents indicated that they thought crime was at least a moderate problem in their neighborhood.

Figure 15: Community Safety Problems

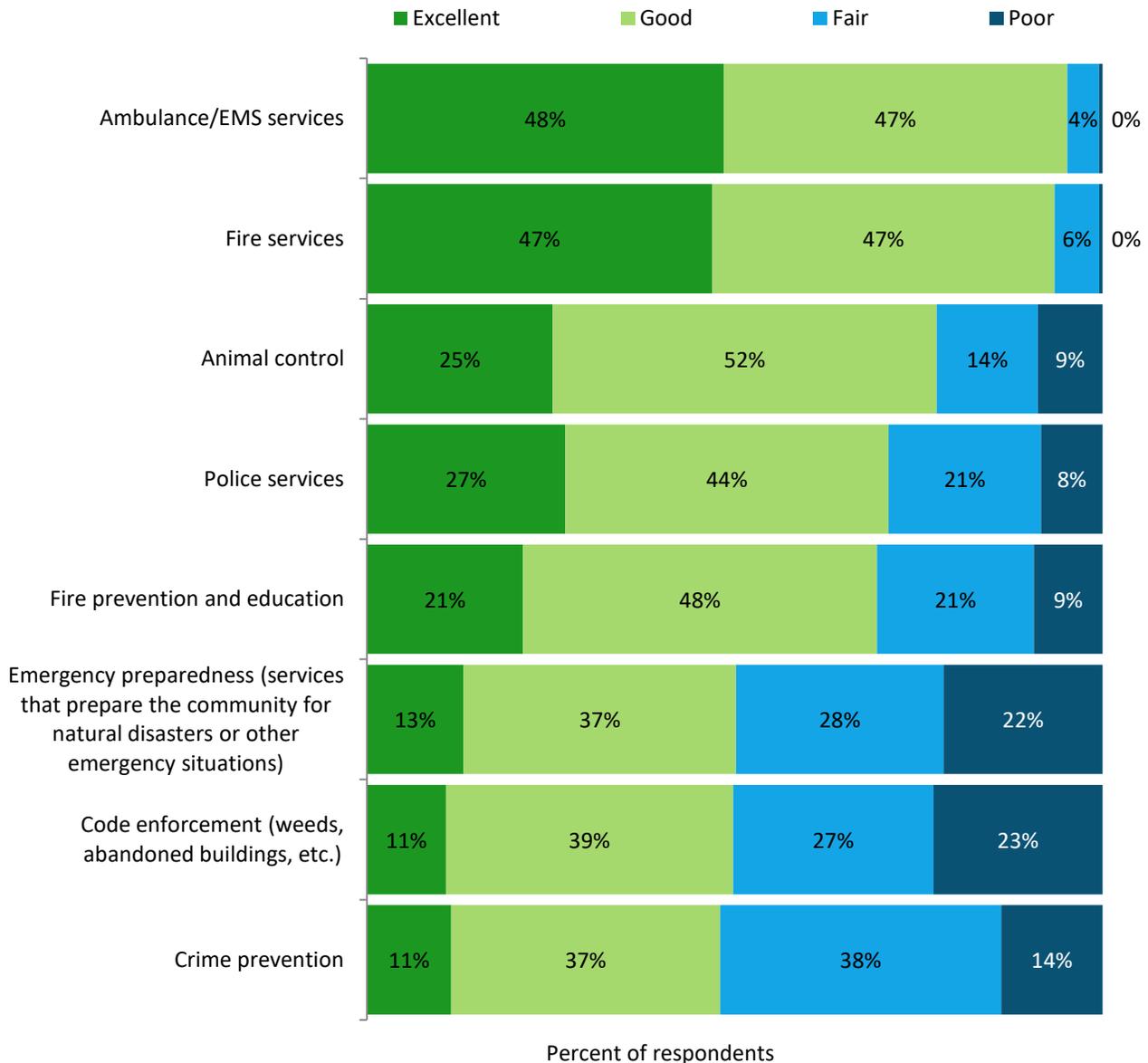


Safety Services

Respondents were asked to rate the quality of several different safety-related services in College Park. Almost all residents rated ambulance/EMS and fire services as excellent or good, and about 7 in 10 gave favorable ratings to animal control, police services and fire prevention and education. Roughly half of residents positively rated emergency preparedness, code enforcement and crime prevention.

Figure 16: Safety Services

Please rate the quality of each of the following services provided in College Park.



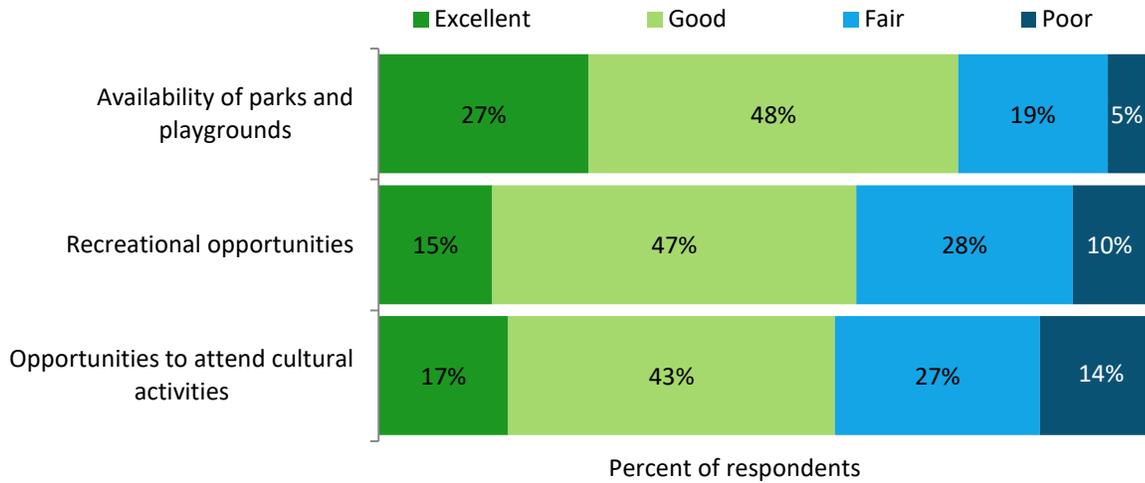
Parks and Recreation

Ratings of Parks and Recreation Opportunities

About three-quarters of residents were pleased with the availability of parks and playgrounds in the city, and about 6 in 10 positively rated recreational opportunities and opportunities to attend cultural activities.

Figure 17: Aspects of Parks and Recreation

Please rate each of the following characteristics as they relate to College Park as a whole.

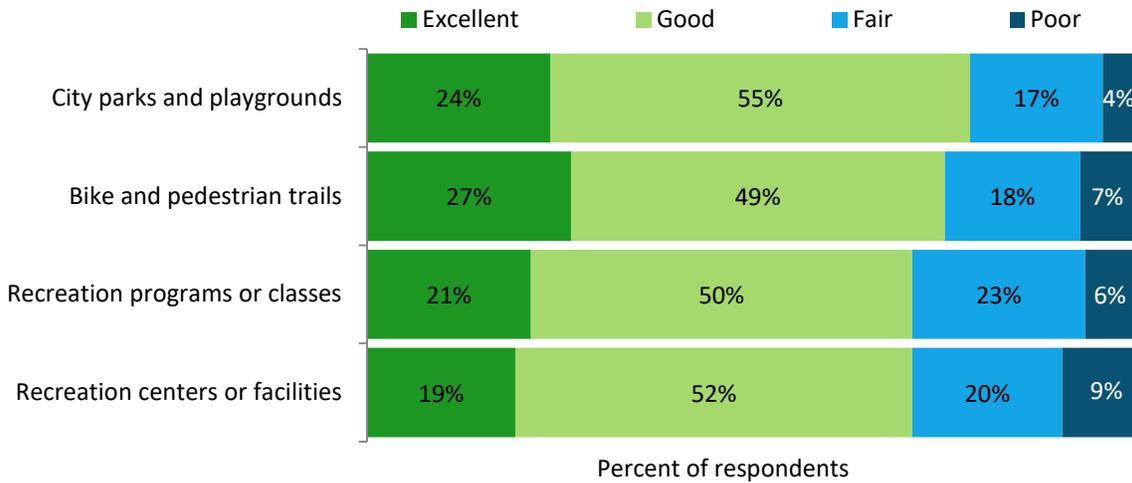


Parks and Recreation Services

About three-quarters of residents gave positive ratings to city parks and playgrounds and to bike and pedestrian trails. Slightly fewer (about 7 in 10) gave excellent or good ratings to recreation programs or classes and recreation centers or facilities.

Figure 18: Parks and Recreation Services

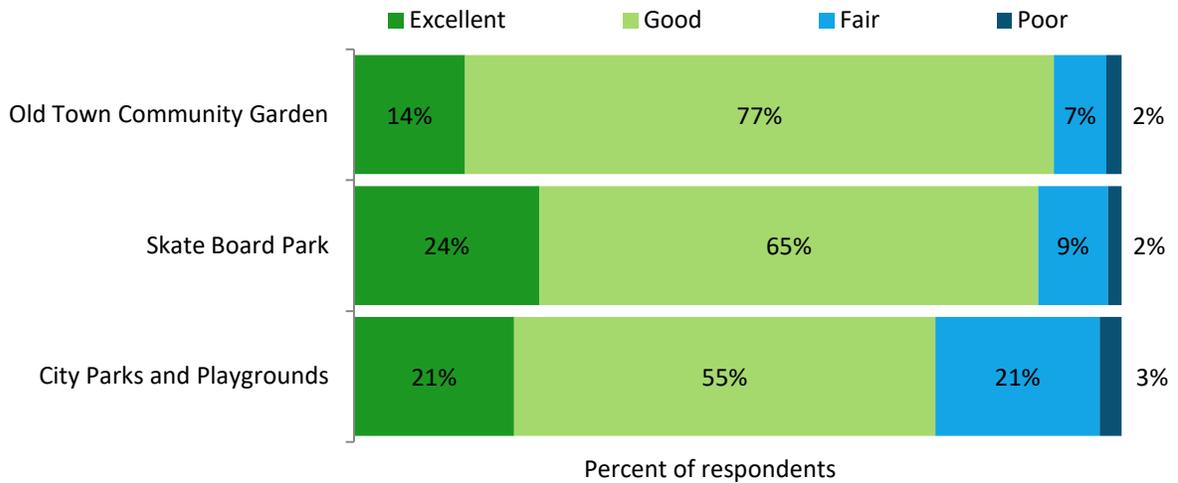
Please rate the quality of each of the following services provided in College Park.



Almost all residents gave positive ratings to the Skate Board Park and the Old Town Community Garden, while about three-quarters favorably rated city parks and playgrounds.

Figure 19: Parks and Recreation Facilities

Please rate the quality of each of City facilities listed below.

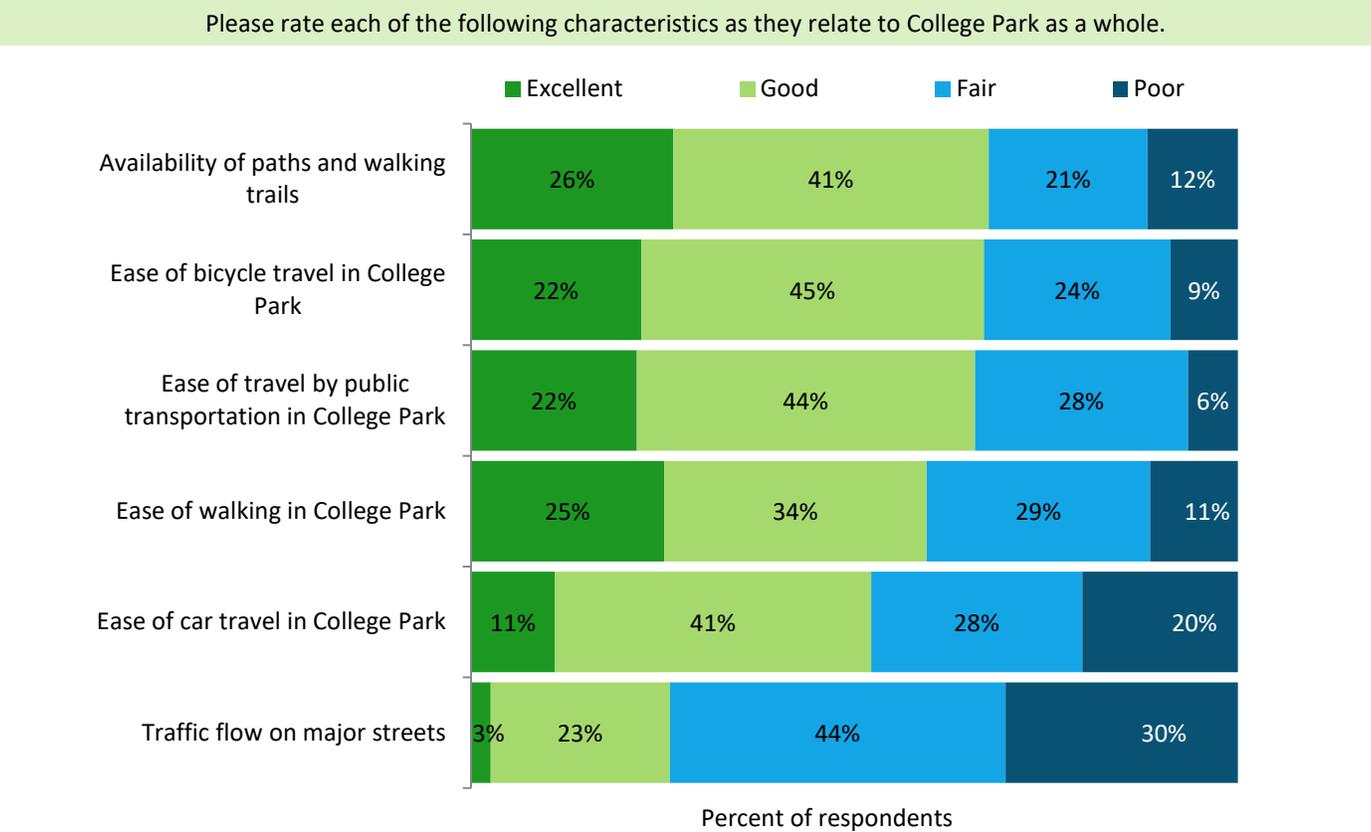


Transportation and Mobility

Ratings of Transportation and Mobility in the Community

College Park residents were asked to rate a series of characteristics related to transportation in the city. About two-thirds positively rated availability of paths and walking trails, ease of bicycle travel and ease of travel by public transportation. The lowest-rated characteristic was traffic flow on major streets, which received positive ratings from about one-quarter of residents; about 4 in 10 rated this as fair and another 3 in 10 rated it as poor.

Figure 20: Aspects of Transportation

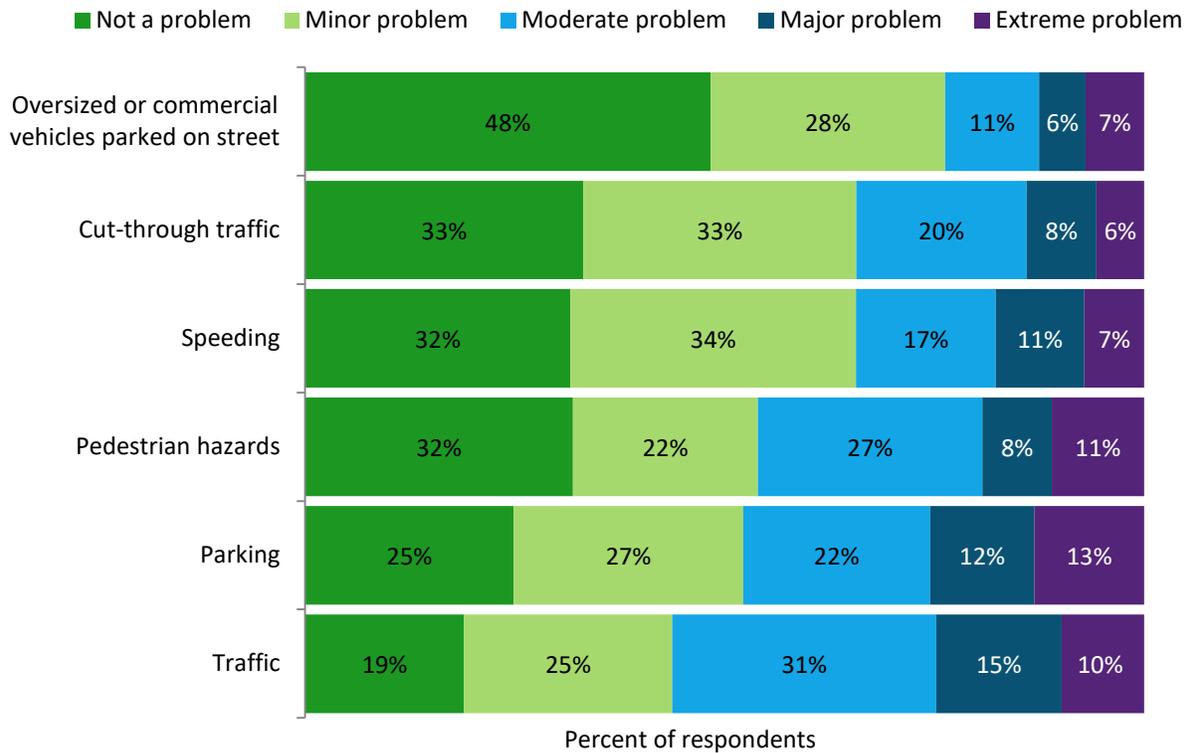


Transportation Problems and Safety

When asked how much of a problem they felt each of a series of transportation-related issues was in their neighborhood, a majority of respondents indicated that oversized or commercial vehicles parked on the street, cut-through traffic and speeding were either not a problem or only a minor problem. About half of residents rated pedestrian hazards and parking as a moderate problem, major problem or extreme problem, while about 6 in 10 rated traffic as at least a moderate problem.

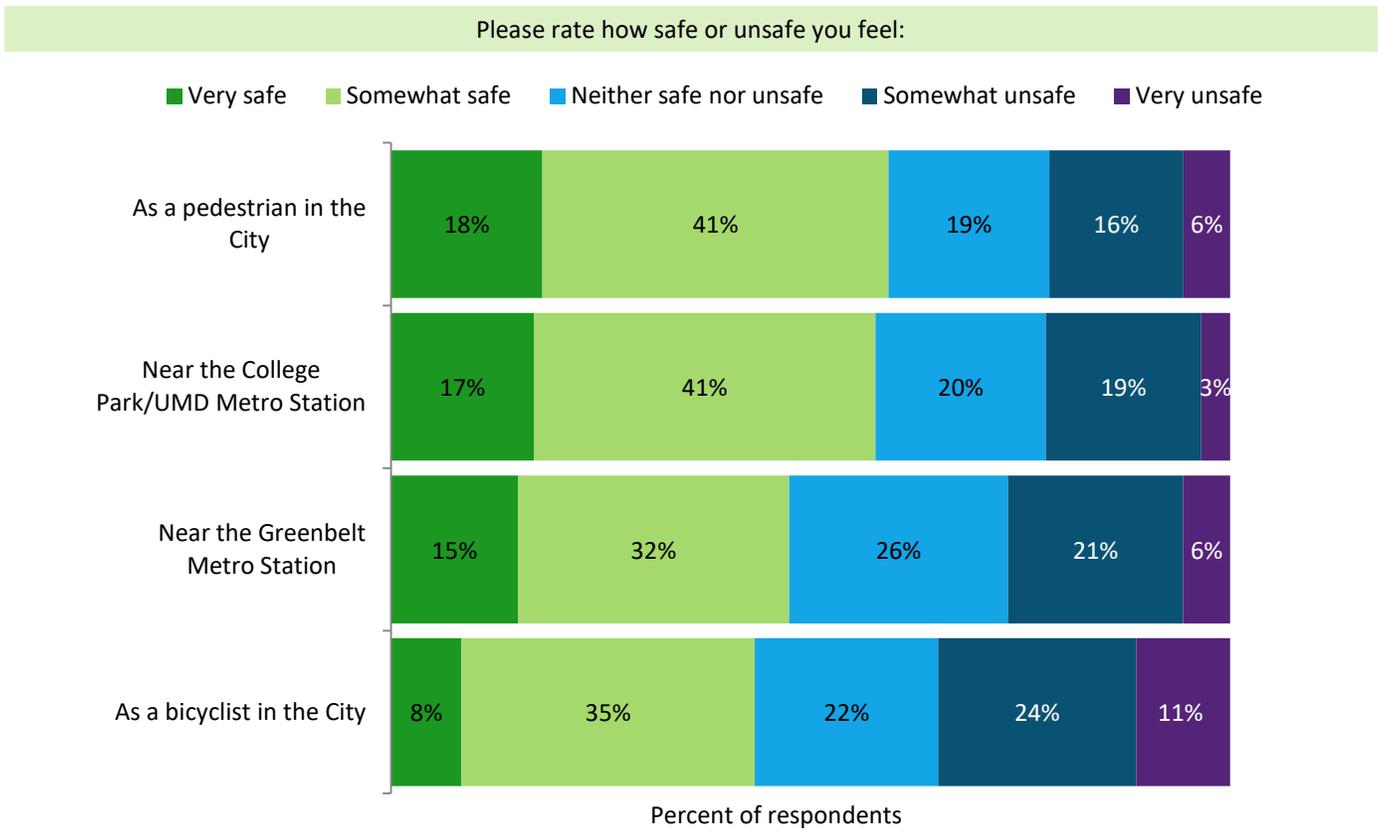
Figure 21: Community Transportation Problems

Please rate how much of a problem each of the following is in your neighborhood.



About 6 in 10 residents indicated that they felt very or somewhat safe as a pedestrian in the city or near the College Park/UMD Metro Station; slightly less than half felt safe near the Greenbelt Metro Station or as a bicyclist in the city.

Figure 22: Feelings of Safety Related to Transportation

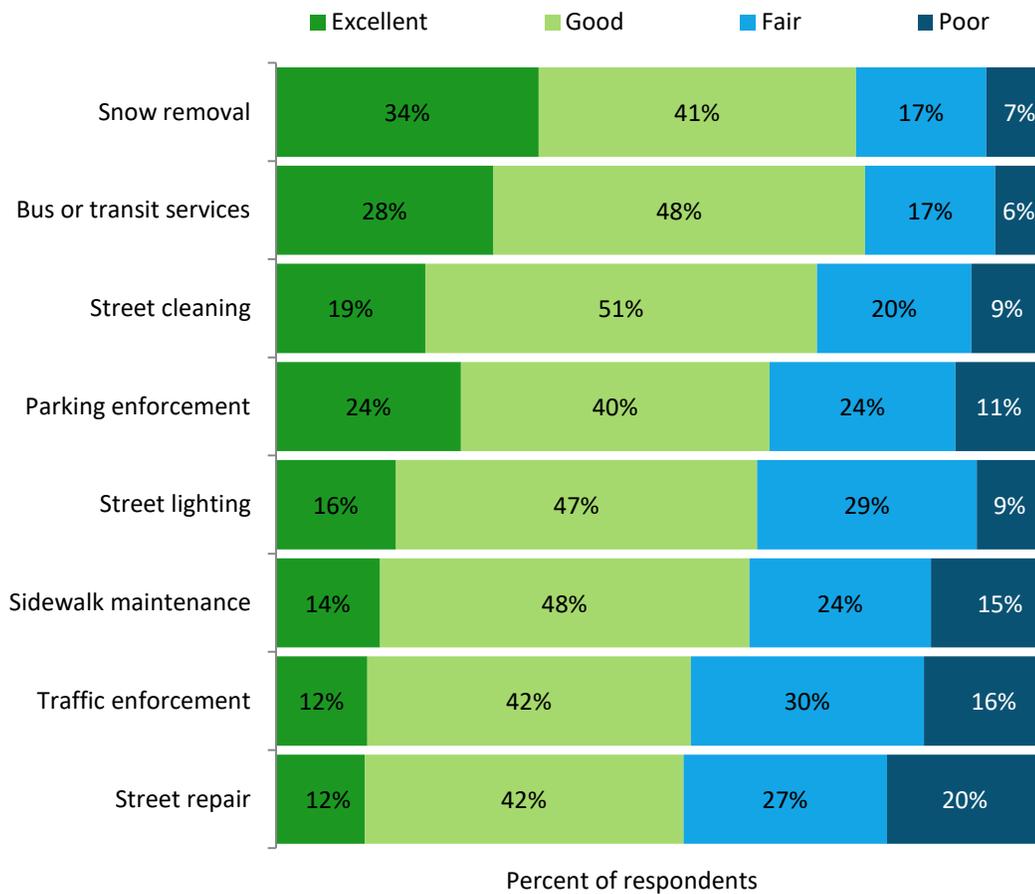


Services Related to Transportation

When asked to evaluate a series of services related to transportation in College Park, about three-quarters of residents gave positive ratings to snow removal and bus or transit services, and about 7 in 10 were pleased with street cleaning. About 6 in 10 respondents favorably rated parking enforcement, street lighting and sidewalk maintenance in the city, while about half gave positive ratings to traffic enforcement and street repair.

Figure 23: Transportation Services

Please rate the quality of each of the following services provided in College Park.

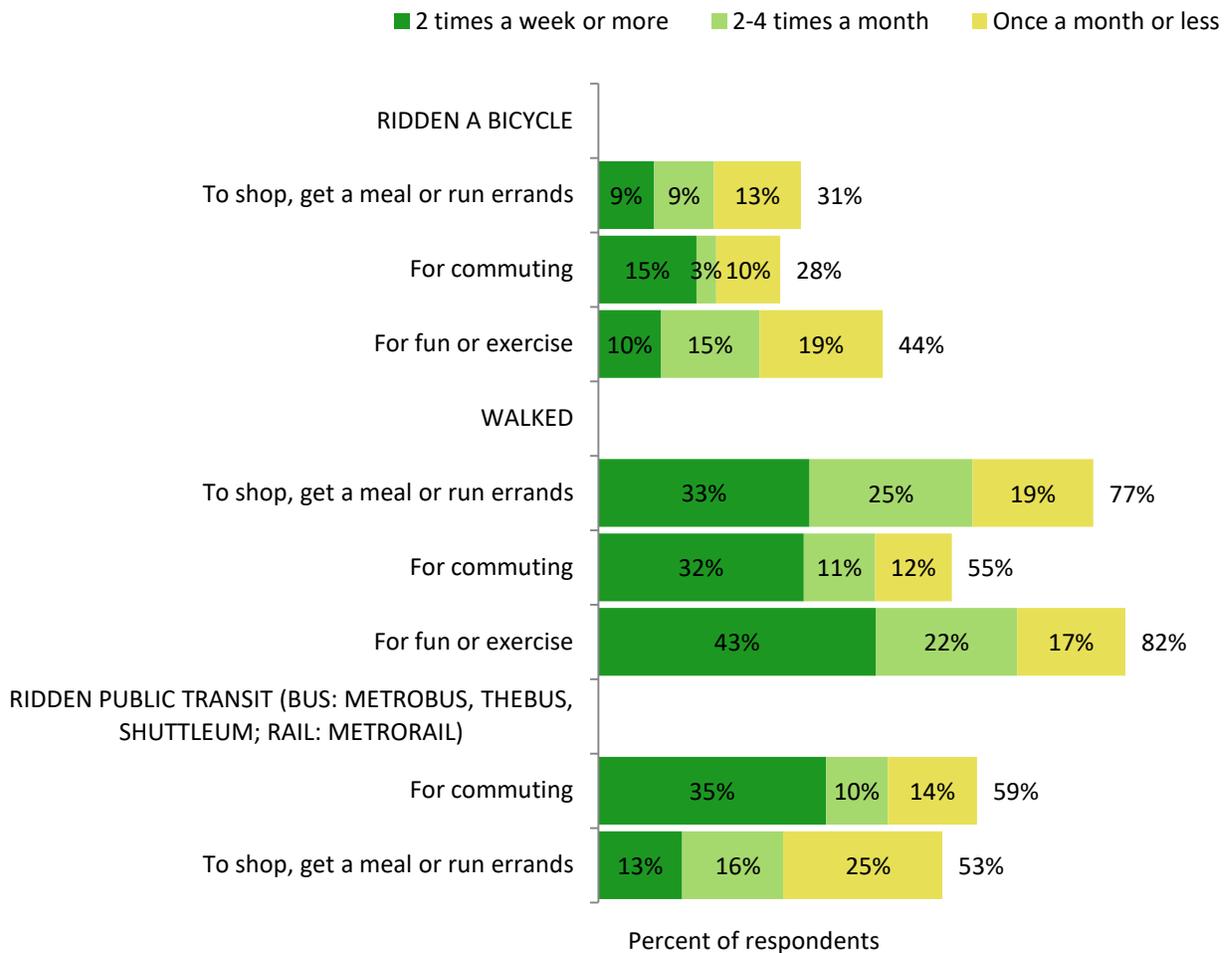


Alternative Modes of Transportation

Survey respondents were asked how often in the 12 months prior to the survey they or another household member used various modes of transportation to run errands, for commuting or for exercise. A majority of residents reported walking to shop, get a meal or run errands or for fun or exercise at least once in the last 12 months (77% and 82%, respectively). Half indicated that they walked for their work commute. At least half said that they had ridden public transit at least once in the last 12 month period for their work commute or for shopping or running errands. Less than half of residents had ridden a bicycle to run errands (31% at least once), for commuting (28%) or for fun or exercise (44%) in the last 12 months.

Figure 24: Use of Alternative Modes

In the last 12 months, about how many times, if at all, have you or another household member:



When asked whether they had heard of the mBike program in College Park, about two-thirds of residents indicated that they had heard of it, while about one-third had not. Those who indicated that they had heard of mBike were asked whether or not they had ever used it. About 1 in 10 residents had used mBike and about 9 in 10 had not.

Figure 25: Familiarity with mBike

Have you heard of mBike, the bikesharing program operated by Zagster for College Park?

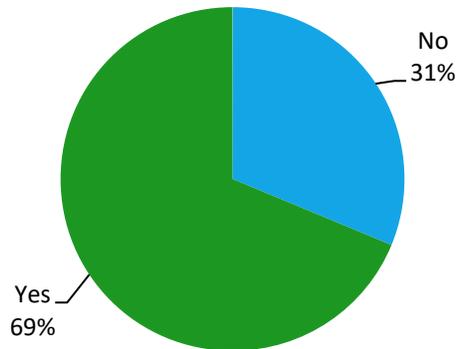
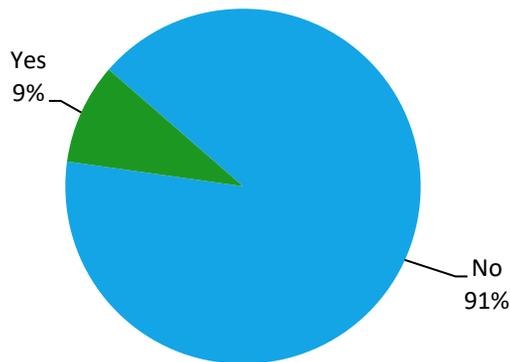


Figure 26: Use of mBike

Have you ever used mBike?



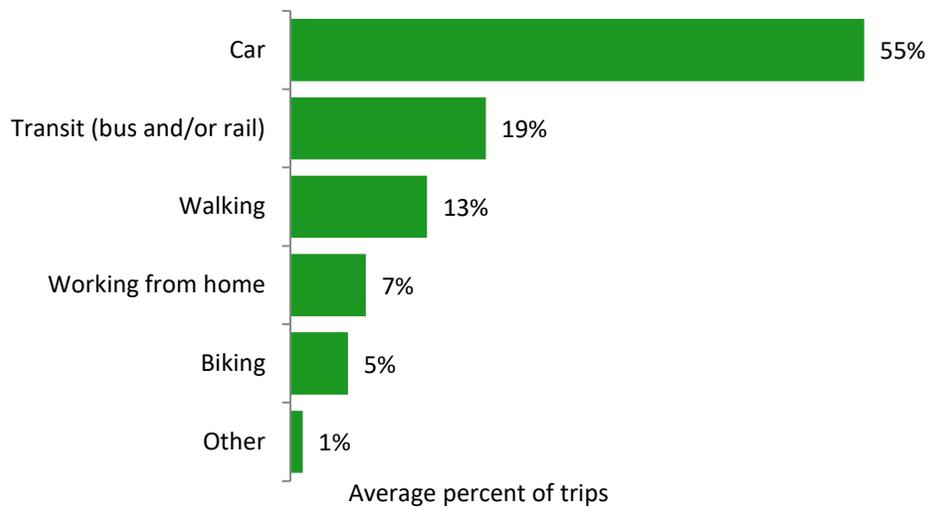
Asked only of those who had heard of mBike.

College Park residents were asked, in an average work week, how many days a week they used various modes of travel to get to and from work. For each respondent, their responses were converted into the percent of work commute trips they made by each mode, to normalize across respondents who may have answered the question in different ways. (Some may have counted 2 or more trips per day, while others may have counted days only. This also normalizes across people who may work a different number of days per week.)

Across all work commute trips, on average, 55% of trips were by car, 19% were by transit and 13% were by walking. Five percent of work commute trips were by biking, on average. About 7% of work commute trips were replaced by working from home.

Figure 27: Modes of Commuting

In an average week when you are working, how many days a week do you get to and from work using each method of travel? (Average percent of trips)

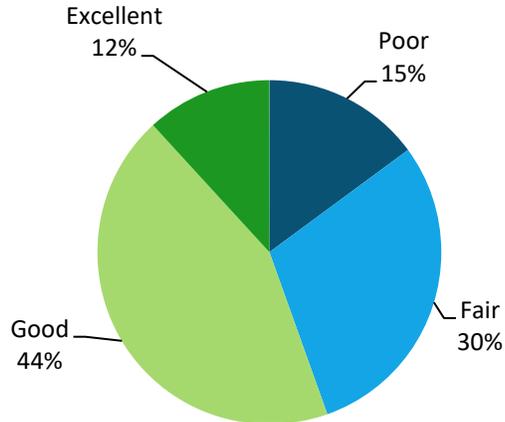


Events

About half of respondents gave favorable ratings to opportunities to participate in social events and activities; 3 in 10 rated this as fair and about 1 in 10 rated it as poor.

Figure 28: Opportunities to Attend Social Events and Activities

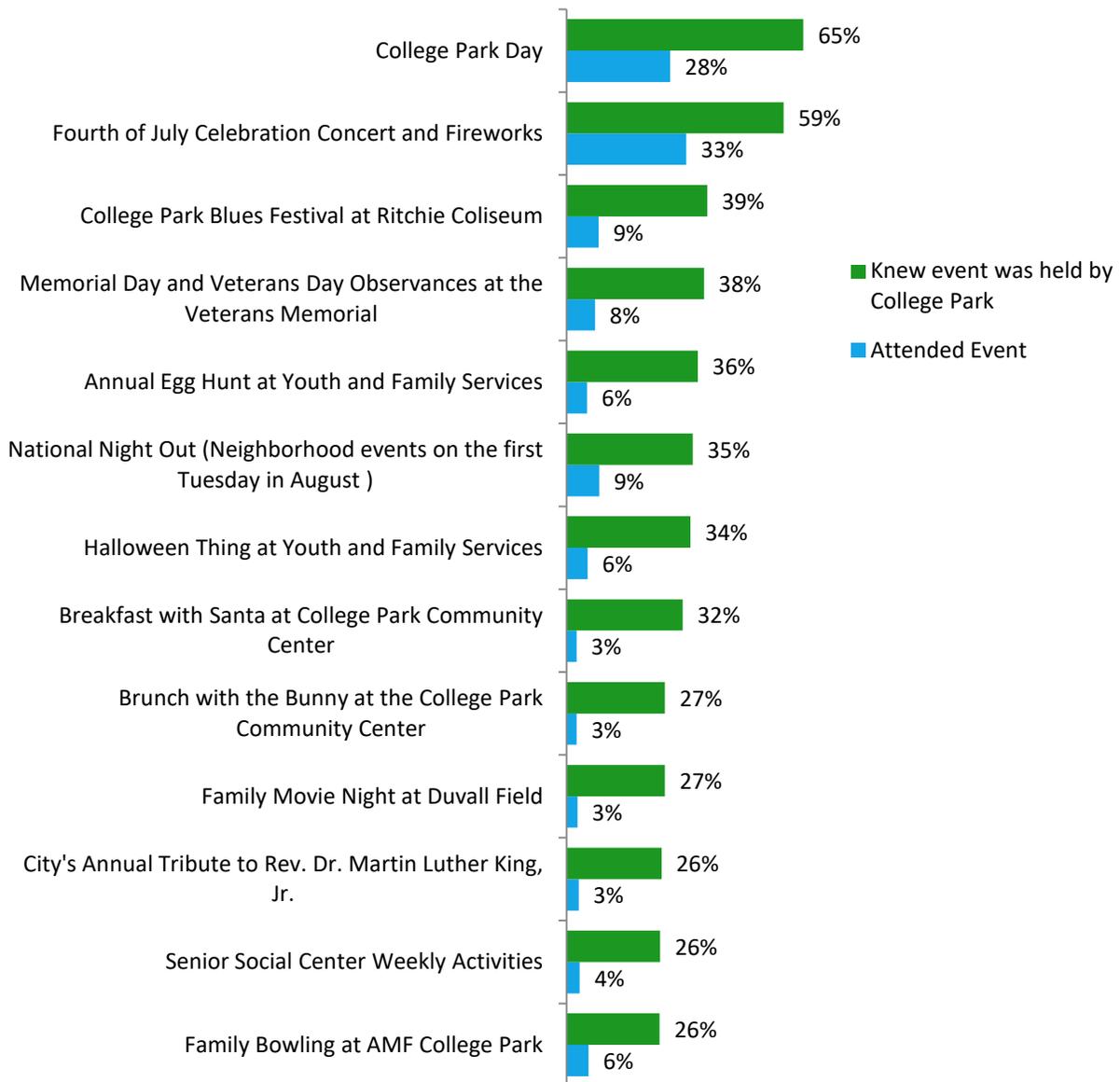
Please rate the following characteristic as it relates to College Park as a whole:
Opportunities to attend social events and activities



Respondents were provided a list of events held by the City and asked to first indicate whether they knew it was sponsored by College Park, and next to indicate whether they had ever attended that event. About three in five residents knew that College Park Day and the Fourth of July Celebration Concert and Fireworks were sponsored by the City, and about 3 in 10 residents had attended each of these. Roughly one-third knew that the College Park Blues Festival, Memorial Day and Veterans Day Observances, the Annual Egg Hunt and National Night Out were City-sponsored events, but only about 1 in 10 residents or less had ever attended any of those events.

Figure 29: Attendance and Awareness of College Park Events

Below are listed special events that are held by the City of College Park. For each event, please indicate whether you have ever attended and whether you knew that the City of College Park sponsored it.

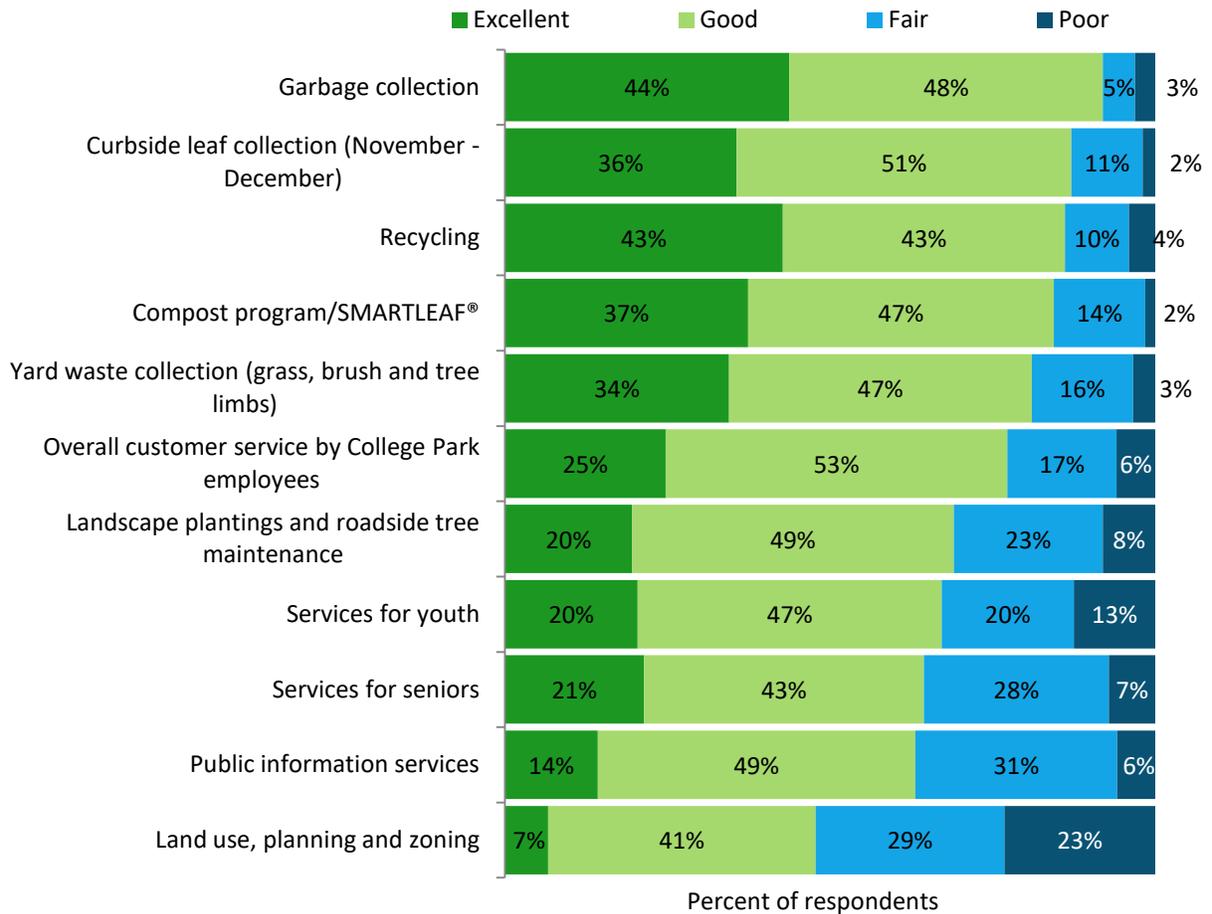


Additional City Services

When asked to evaluate the quality of various City services, about 9 in 10 residents gave excellent or good ratings to garbage collection and curbside leaf collection. About 8 in 10 were pleased with recycling services, the compost program/SMARTLEAF® and yard waste collection and about three-quarters positively rated overall customer service by College Park employees. The lowest-rated City service in this list was land use, planning and zoning; about half of respondents gave this item a positive rating.

Figure 30: City Services

Please rate the quality of each of the following services provided in College Park.

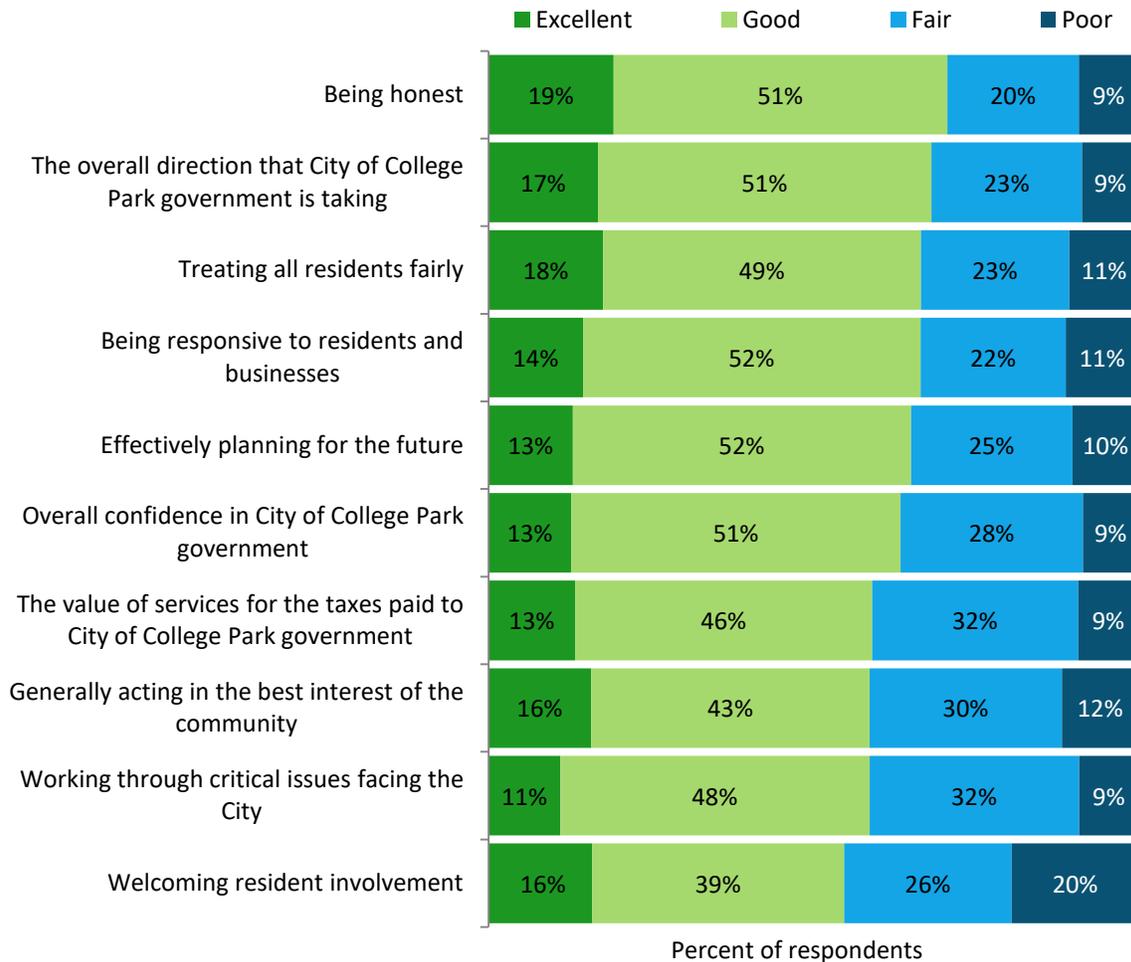


Government Performance

When asked to evaluate a number of aspects related to government performance in College Park, a majority of residents gave positive ratings to all items listed. The top-rated aspects, with about two-thirds of residents giving an excellent or good rating to each, were being honest, the overall direction that College Park is taking, treating all residents fairly, being responsive to residents and businesses, effectively planning for the future and overall confidence in City of College Park government.

Figure 31: Government Performance

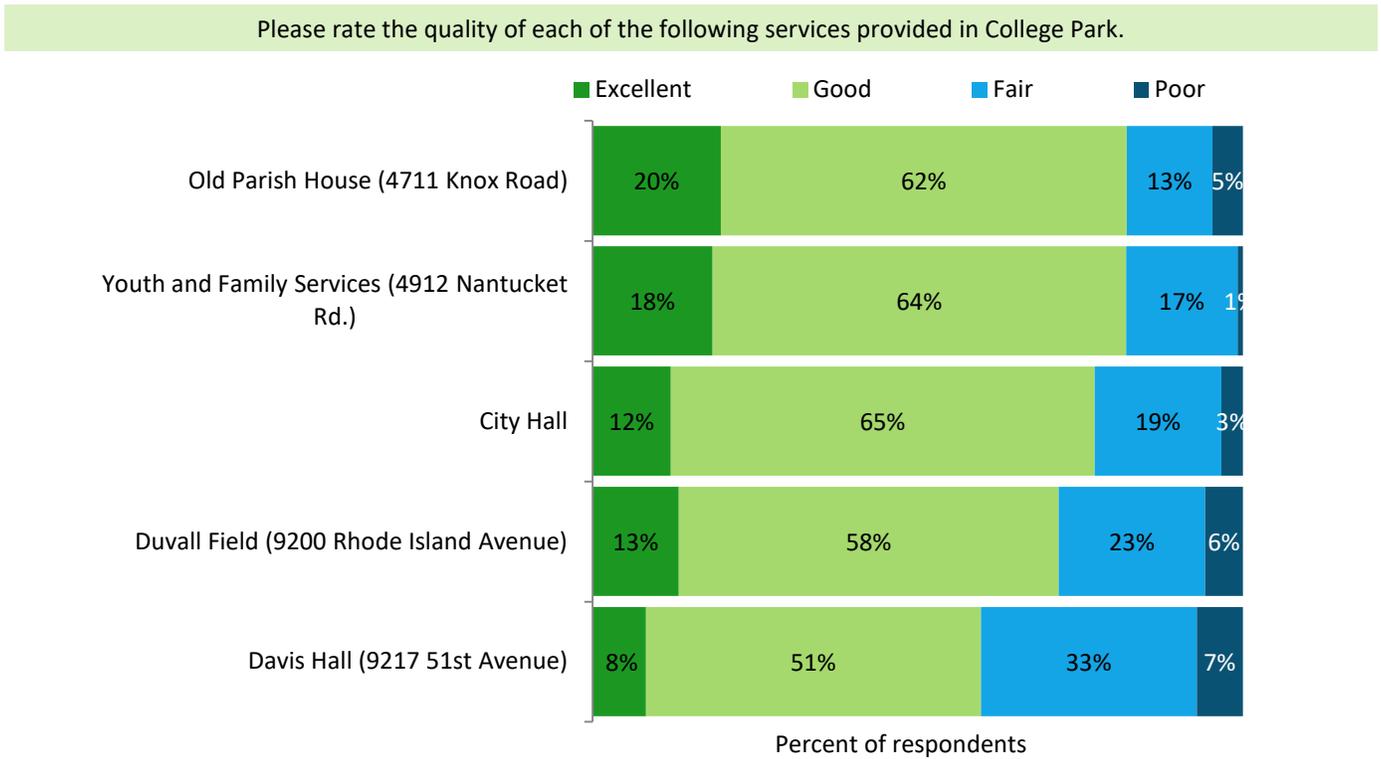
Please rate the following categories of City of College Park government performance.



Facilities

When considering the quality of various City facilities, about 8 in 10 residents gave positive ratings to the Old Parish House and to Youth and Family Services; about three-quarters were pleased with City Hall and about 7 in 10 gave favorable ratings to Duvall Field and 6 in 10 gave positive marks to Davis Hall.

Figure 32: City Facilities

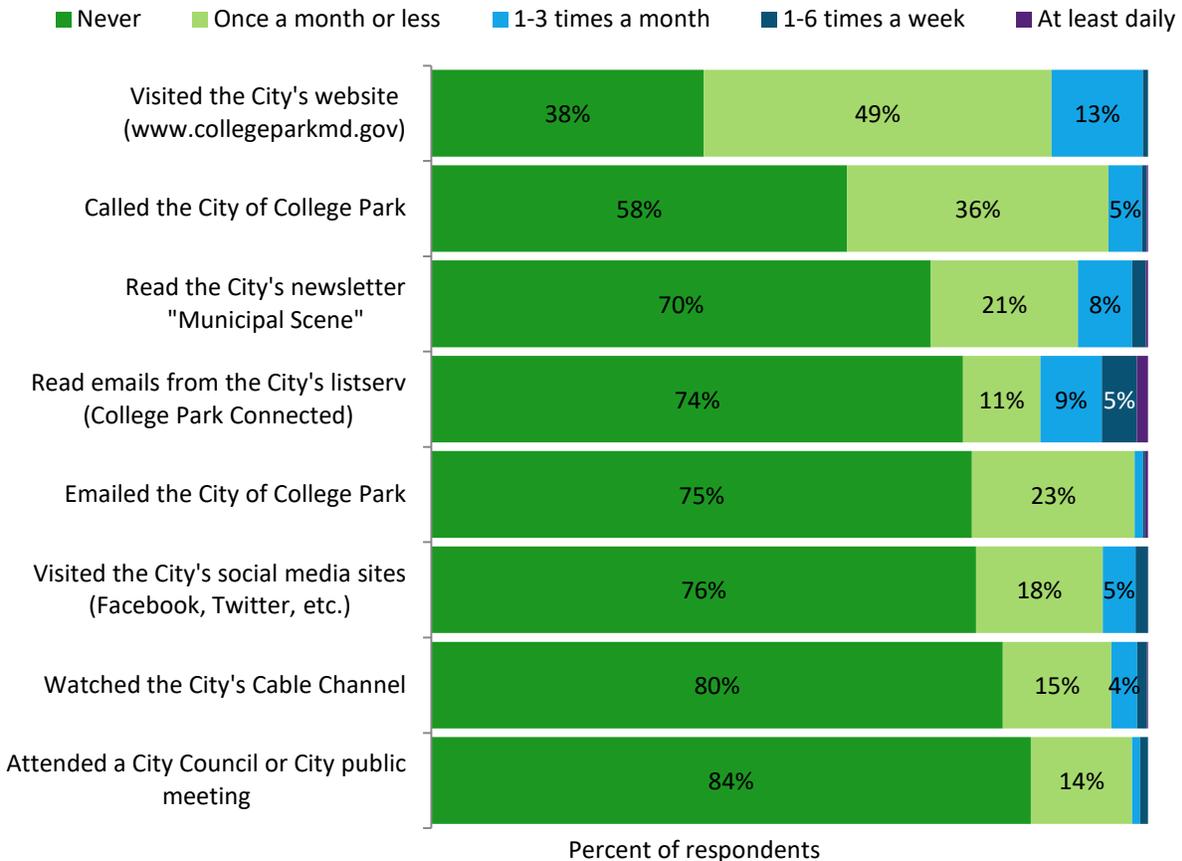


Interactions with City

Survey respondents were asked how often they had interacted with the City in a variety of different methods in the 12 months prior to the survey. About two-thirds had visited the City website at least once and slightly less than half had called the City at least once in the last 12 months. About 3 in 10 residents or less had read the City newsletter or read emails from the City’s listserv. About one-quarter of residents or less had interacted with the City at least once in the remaining methods listed.

Figure 33: Interactions with City

In the last 12 months, about how often, if at all, have you or other members of your household done each of the following?



Appendix A: Responses to Survey Questions

The following tables display the demographic characteristics of those responding to the 2017 Community Survey including frequency and the number of respondents.

Table 1: Question 1 with “don’t know” responses

Please rate each of the following aspects of quality of life in College Park.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
College Park as a place to live	15%	N=51	62%	N=209	21%	N=72	2%	N=6	1%	N=2	100%	N=340
Your neighborhood as a place to live	25%	N=85	54%	N=184	18%	N=63	2%	N=8	0%	N=0	100%	N=340
College Park as a place to raise children	11%	N=36	26%	N=88	22%	N=73	13%	N=42	29%	N=98	100%	N=338
College Park as a place to work	7%	N=22	34%	N=115	17%	N=57	10%	N=33	33%	N=113	100%	N=339
College Park as a place to visit	10%	N=34	33%	N=113	35%	N=118	15%	N=52	7%	N=23	100%	N=340
College Park as a place to retire	7%	N=22	24%	N=81	16%	N=54	27%	N=92	26%	N=90	100%	N=339
The overall quality of life in College Park	11%	N=38	56%	N=188	30%	N=102	2%	N=7	1%	N=3	100%	N=338

Table 2: Question 1 without “don’t know” responses

Please rate each of the following aspects of quality of life in College Park.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
College Park as a place to live	15%	N=51	62%	N=209	21%	N=72	2%	N=6	100%	N=337
Your neighborhood as a place to live	25%	N=85	54%	N=184	18%	N=63	2%	N=8	100%	N=340
College Park as a place to raise children	15%	N=36	37%	N=88	31%	N=73	18%	N=42	100%	N=240
College Park as a place to work	10%	N=22	51%	N=115	25%	N=57	15%	N=33	100%	N=227
College Park as a place to visit	11%	N=34	36%	N=113	37%	N=118	17%	N=52	100%	N=317
College Park as a place to retire	9%	N=22	33%	N=81	22%	N=54	37%	N=92	100%	N=249
The overall quality of life in College Park	11%	N=38	56%	N=188	31%	N=102	2%	N=7	100%	N=335

Table 3: Question 2 with “don’t know” responses

Please rate each of the following characteristics as they relate to College Park as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in College Park	11%	N=39	47%	N=162	29%	N=101	11%	N=38	0%	N=2	100%	N=341
Overall appearance of College Park	8%	N=28	42%	N=145	38%	N=128	11%	N=37	1%	N=2	100%	N=340
Cleanliness of College Park	14%	N=47	48%	N=163	28%	N=96	10%	N=34	0%	N=1	100%	N=341
Overall quality of new development in College Park	19%	N=63	46%	N=155	15%	N=52	8%	N=27	13%	N=43	100%	N=340
Variety of housing options	11%	N=37	38%	N=128	29%	N=97	11%	N=39	11%	N=39	100%	N=339
Shopping opportunities	12%	N=41	32%	N=107	35%	N=117	20%	N=69	1%	N=4	100%	N=339
Overall economic health of College Park	7%	N=22	41%	N=137	22%	N=74	6%	N=21	24%	N=80	100%	N=334
Cost of living in College Park	6%	N=21	34%	N=116	41%	N=139	16%	N=55	2%	N=7	100%	N=338
Opportunities to attend cultural activities	14%	N=48	36%	N=122	23%	N=77	12%	N=40	16%	N=53	100%	N=340
Recreational opportunities	13%	N=45	43%	N=145	25%	N=86	9%	N=29	10%	N=33	100%	N=338
Availability of parks and playgrounds	25%	N=85	44%	N=150	18%	N=61	5%	N=16	9%	N=29	100%	N=341
Employment opportunities	3%	N=11	21%	N=71	23%	N=77	10%	N=35	42%	N=141	100%	N=334
K-12 education	4%	N=12	13%	N=42	14%	N=48	11%	N=39	58%	N=197	100%	N=338
Sense of community in College Park	8%	N=26	34%	N=114	30%	N=100	18%	N=61	11%	N=36	100%	N=338
Opportunities to participate in social events and activities	10%	N=32	36%	N=119	24%	N=81	12%	N=41	19%	N=62	100%	N=335
Opportunities to volunteer	9%	N=31	30%	N=100	17%	N=56	7%	N=25	37%	N=123	100%	N=335
Opportunities to participate in community matters	9%	N=29	37%	N=125	17%	N=55	6%	N=21	31%	N=104	100%	N=335
Openness and acceptance of the community toward people of diverse backgrounds	30%	N=102	47%	N=161	10%	N=33	3%	N=9	10%	N=35	100%	N=339
Ease of car travel in College Park	11%	N=36	40%	N=137	27%	N=91	20%	N=67	2%	N=7	100%	N=339
Ease of travel by public transportation in College Park	19%	N=63	38%	N=128	24%	N=81	6%	N=19	14%	N=47	100%	N=337
Ease of bicycle travel in College Park	17%	N=58	35%	N=117	19%	N=64	7%	N=23	22%	N=74	100%	N=336
Ease of walking in College Park	25%	N=84	33%	N=113	29%	N=97	11%	N=38	2%	N=7	100%	N=338
Availability of paths and walking trails	25%	N=84	39%	N=131	19%	N=66	11%	N=37	6%	N=21	100%	N=339
Traffic flow on major streets	3%	N=9	23%	N=79	44%	N=147	30%	N=102	0%	N=1	100%	N=339
Quality of overall natural environment in College Park	10%	N=33	44%	N=151	36%	N=122	7%	N=25	3%	N=9	100%	N=339
Overall image or reputation of College Park	8%	N=27	44%	N=148	34%	N=114	11%	N=36	4%	N=13	100%	N=339

Table 4: Question 2 without “don’t know” responses

Please rate each of the following characteristics as they relate to College Park as a whole.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in College Park	11%	N=39	48%	N=162	30%	N=101	11%	N=38	100%	N=340
Overall appearance of College Park	8%	N=28	43%	N=145	38%	N=128	11%	N=37	100%	N=338
Cleanliness of College Park	14%	N=47	48%	N=163	28%	N=96	10%	N=34	100%	N=340
Overall quality of new development in College Park	21%	N=63	52%	N=155	17%	N=52	9%	N=27	100%	N=296
Variety of housing options	12%	N=37	42%	N=128	32%	N=97	13%	N=39	100%	N=301
Shopping opportunities	12%	N=41	32%	N=107	35%	N=117	21%	N=69	100%	N=335
Overall economic health of College Park	9%	N=22	54%	N=137	29%	N=74	8%	N=21	100%	N=255
Cost of living in College Park	6%	N=21	35%	N=116	42%	N=139	17%	N=55	100%	N=331
Opportunities to attend cultural activities	17%	N=48	43%	N=122	27%	N=77	14%	N=40	100%	N=287
Recreational opportunities	15%	N=45	47%	N=145	28%	N=86	10%	N=29	100%	N=305
Availability of parks and playgrounds	27%	N=85	48%	N=150	19%	N=61	5%	N=16	100%	N=311
Employment opportunities	6%	N=11	37%	N=71	40%	N=77	18%	N=35	100%	N=193
K-12 education	9%	N=12	30%	N=42	34%	N=48	28%	N=39	100%	N=141
Sense of community in College Park	9%	N=26	38%	N=114	33%	N=100	20%	N=61	100%	N=301
Opportunities to participate in social events and activities	12%	N=32	44%	N=119	30%	N=81	15%	N=41	100%	N=272
Opportunities to volunteer	15%	N=31	47%	N=100	26%	N=56	12%	N=25	100%	N=212
Opportunities to participate in community matters	12%	N=29	54%	N=125	24%	N=55	9%	N=21	100%	N=230
Openness and acceptance of the community toward people of diverse backgrounds	33%	N=102	53%	N=161	11%	N=33	3%	N=9	100%	N=304
Ease of car travel in College Park	11%	N=36	41%	N=137	28%	N=91	20%	N=67	100%	N=332
Ease of travel by public transportation in College Park	22%	N=63	44%	N=128	28%	N=81	6%	N=19	100%	N=290
Ease of bicycle travel in College Park	22%	N=58	45%	N=117	24%	N=64	9%	N=23	100%	N=263
Ease of walking in College Park	25%	N=84	34%	N=113	29%	N=97	11%	N=38	100%	N=331
Availability of paths and walking trails	26%	N=84	41%	N=131	21%	N=66	12%	N=37	100%	N=319
Traffic flow on major streets	3%	N=9	23%	N=79	44%	N=147	30%	N=102	100%	N=337
Quality of overall natural environment in College Park	10%	N=33	46%	N=151	37%	N=122	8%	N=25	100%	N=331
Overall image or reputation of College Park	8%	N=27	45%	N=148	35%	N=114	11%	N=36	100%	N=326

Table 5: Question 3 with “don’t know” responses

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recommend living in College Park to someone who asks	23%	N=77	47%	N=158	18%	N=62	8%	N=26	4%	N=12	100%	N=336
Remain in College Park for the next five years	28%	N=96	26%	N=87	19%	N=63	23%	N=79	4%	N=13	100%	N=338

Table 6: Question 3 without “don’t know” responses

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
	%	N	%	N	%	N	%	N	%	N
Recommend living in College Park to someone who asks	24%	N=77	49%	N=158	19%	N=62	8%	N=26	100%	N=324
Remain in College Park for the next five years	29%	N=96	27%	N=87	19%	N=63	24%	N=79	100%	N=325

Table 7: Question 4 with “don’t know” responses

Please rate how much of a problem each of the following is in your neighborhood.	Not a problem		Minor problem		Moderate problem		Major problem		Extreme problem		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Traffic	20%	N=66	25%	N=85	31%	N=105	14%	N=46	10%	N=33	0%	N=0	100%	N=336
Cut-through traffic	32%	N=107	29%	N=98	18%	N=60	7%	N=25	5%	N=18	9%	N=29	100%	N=337
Speeding	31%	N=103	33%	N=109	16%	N=54	11%	N=36	8%	N=25	1%	N=4	100%	N=331
Oversized or commercial vehicles parked on street	46%	N=152	28%	N=92	11%	N=36	5%	N=18	7%	N=24	4%	N=12	100%	N=334
Parking	25%	N=82	27%	N=92	21%	N=70	12%	N=40	13%	N=42	3%	N=9	100%	N=335
Pedestrian hazards	31%	N=105	22%	N=74	26%	N=86	8%	N=27	12%	N=40	1%	N=4	100%	N=336
Noise	35%	N=116	28%	N=91	24%	N=81	9%	N=29	4%	N=14	0%	N=0	100%	N=331
Crime	16%	N=54	32%	N=110	27%	N=91	15%	N=51	4%	N=15	6%	N=20	100%	N=341
Gangs	49%	N=165	12%	N=42	5%	N=18	4%	N=13	1%	N=4	29%	N=98	100%	N=339
Graffiti	55%	N=187	23%	N=78	9%	N=31	1%	N=4	1%	N=5	10%	N=34	100%	N=339
Litter	24%	N=80	37%	N=124	21%	N=71	8%	N=27	8%	N=26	3%	N=9	100%	N=336
Overgrown grass and vegetation	43%	N=146	34%	N=114	10%	N=33	4%	N=15	5%	N=16	5%	N=16	100%	N=340
Run down or vacant houses and buildings	34%	N=116	32%	N=110	16%	N=55	4%	N=14	7%	N=24	6%	N=21	100%	N=339

Table 8: Question 4 without “don’t know” responses

Please rate how much of a problem each of the following is in your neighborhood.	Not a problem		Minor problem		Moderate problem		Major problem		Extreme problem		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic	19%	N=64	25%	N=83	31%	N=106	15%	N=50	10%	N=33	100%	N=336
Cut-through traffic	33%	N=101	33%	N=99	20%	N=62	8%	N=25	6%	N=17	100%	N=306
Speeding	32%	N=103	34%	N=111	17%	N=54	11%	N=34	7%	N=23	100%	N=325
Oversized or commercial vehicles parked on street	48%	N=155	28%	N=89	11%	N=36	6%	N=18	7%	N=22	100%	N=320
Parking	25%	N=81	27%	N=90	22%	N=73	12%	N=41	13%	N=43	100%	N=327
Pedestrian hazards	32%	N=106	22%	N=73	27%	N=89	8%	N=27	11%	N=37	100%	N=332
Noise	35%	N=115	28%	N=92	25%	N=82	9%	N=28	4%	N=14	100%	N=332
Crime	17%	N=55	33%	N=104	28%	N=91	17%	N=53	5%	N=16	100%	N=318
Gangs	67%	N=162	18%	N=43	7%	N=18	5%	N=13	2%	N=4	100%	N=240
Graffiti	62%	N=187	26%	N=78	9%	N=28	1%	N=4	2%	N=5	100%	N=303
Litter	25%	N=81	38%	N=123	21%	N=69	8%	N=26	8%	N=27	100%	N=327
Overgrown grass and vegetation	46%	N=148	35%	N=113	10%	N=32	5%	N=15	4%	N=13	100%	N=322
Run down or vacant houses and buildings	37%	N=118	34%	N=109	17%	N=54	4%	N=14	7%	N=21	100%	N=316

Table 9: Question 5 with “don’t know” responses

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood	35%	N=119	40%	N=135	10%	N=34	13%	N=42	2%	N=6	0%	N=0	100%	35%
In downtown College Park	23%	N=76	39%	N=129	17%	N=58	10%	N=33	3%	N=8	9%	N=31	100%	23%
In shopping centers	30%	N=101	45%	N=150	14%	N=48	7%	N=22	2%	N=7	2%	N=5	100%	30%
On College Park paths and trails	9%	N=31	35%	N=118	17%	N=56	20%	N=68	5%	N=17	13%	N=43	100%	9%
At local parks and playgrounds	24%	N=79	31%	N=103	18%	N=59	8%	N=27	3%	N=8	16%	N=54	100%	24%
Near the College Park/UMD Metro Station	15%	N=50	36%	N=121	18%	N=60	16%	N=55	3%	N=10	11%	N=38	100%	15%
Near the Greenbelt Metro Station	10%	N=35	22%	N=75	18%	N=60	14%	N=48	4%	N=13	31%	N=104	100%	10%
As a pedestrian in the City	17%	N=57	39%	N=132	18%	N=61	15%	N=51	5%	N=18	5%	N=17	100%	17%
As a bicyclist in the City	5%	N=16	20%	N=68	13%	N=43	14%	N=46	7%	N=22	42%	N=141	100%	5%

Table 10: Question 5 without “don’t know” responses

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood	35%	N=119	40%	N=135	10%	N=34	13%	N=42	2%	N=6	100%	N=336
In downtown College Park	25%	N=76	42%	N=129	19%	N=58	11%	N=33	3%	N=8	100%	N=304
In shopping centers	31%	N=101	46%	N=150	15%	N=48	7%	N=22	2%	N=7	100%	N=329
On College Park paths and trails	11%	N=31	41%	N=118	19%	N=56	23%	N=68	6%	N=17	100%	N=290
At local parks and playgrounds	29%	N=79	37%	N=103	21%	N=59	10%	N=27	3%	N=8	100%	N=277
Near the College Park/UMD Metro Station	17%	N=50	41%	N=121	20%	N=60	19%	N=55	3%	N=10	100%	N=297
Near the Greenbelt Metro Station	15%	N=35	32%	N=75	26%	N=60	21%	N=48	6%	N=13	100%	N=231
As a pedestrian in the City	18%	N=57	41%	N=132	19%	N=61	16%	N=51	6%	N=18	100%	N=319
As a bicyclist in the City	8%	N=16	35%	N=68	22%	N=43	24%	N=46	11%	N=22	100%	N=195

Table 11: Question 6

In the last 12 months, about how many times, if at all, have you or another household member:	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Ridden a bicycle										
To shop, get a meal or run errands	9%	N=29	9%	N=31	13%	N=44	69%	N=227	100%	N=331
For commuting	15%	N=50	3%	N=10	10%	N=33	72%	N=237	100%	N=330
For fun or exercise	10%	N=32	15%	N=51	19%	N=63	56%	N=186	100%	N=332
Walked										
To shop, get a meal or run errands	33%	N=108	25%	N=84	19%	N=62	23%	N=77	100%	N=331
For commuting	32%	N=105	11%	N=36	12%	N=39	45%	N=150	100%	N=331
For fun or exercise	43%	N=143	22%	N=73	17%	N=56	18%	N=61	100%	N=332
Ridden public transit (bus: MetroBus, TheBus, ShuttleUM; rail: MetroRail)										
To shop, get a meal or run errands	13%	N=43	16%	N=52	25%	N=81	47%	N=154	100%	N=330
For commuting	35%	N=116	10%	N=32	14%	N=46	41%	N=136	100%	N=330

Table 12: Question 7

Have you heard of mBike, the bikesharing program operated by Zagster for College Park?	Percent	Number
No	31%	N=103
Yes	69%	N=226
Total	100%	N=329

Table 13: Question 7a

Have you ever used mBike?	Percent	Number
No	91%	N=208
Yes	9%	N=21
Total	100%	N=229

Asked only of those who said they had heard of mBike.

Table 14: Question 8

In the last 12 months, about how many times have you or other household members shopped or eaten in the following areas in College Park?	Never		Once or twice		3 to 12 times		13 to 26 times		More than 26 times		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Downtown/Old Town College Park	18%	N=57	18%	N=57	27%	N=88	17%	N=55	21%	N=69	100%	N=327
North College Park – Hollywood Shopping Center	33%	N=110	24%	N=78	21%	N=71	8%	N=25	14%	N=47	100%	N=330
North College Park – Baltimore Avenue	17%	N=54	21%	N=68	29%	N=95	16%	N=51	18%	N=59	100%	N=327
Camden – Ikea	25%	N=82	29%	N=95	30%	N=98	7%	N=22	9%	N=28	100%	N=325
Best Buy/Shoppers shopping center	14%	N=47	18%	N=60	22%	N=75	20%	N=66	26%	N=87	100%	N=333
Berwyn	44%	N=145	27%	N=88	18%	N=60	7%	N=24	4%	N=12	100%	N=329

Table 15: Question 9

What kinds of amenities do you feel are most lacking in College Park? (Please check all that apply.)	Percent	Number
Groceries	51%	N=155
Baked goods and desserts	37%	N=111
Auto repair and service	2%	N=8
Department stores	38%	N=116
Large appliance/electronics	5%	N=15
Fresh produce	45%	N=137
Pharmacy items	8%	N=23
Everyday banking needs	12%	N=38
Discount department stores	21%	N=64
Restaurants/bars	35%	N=105
Bottled wines and beers	15%	N=46
Home improvement & repair	9%	N=28
Apparel and shoes	32%	N=98
Specialty, boutique and gift stores	29%	N=88
Other	17%	N=51

Total may exceed 100% as respondents could select more than one option.

Table 16: Question 10a

Below are listed special events that are held by the City of College Park. For each event, please indicate whether you have ever attended.	No		Yes		Total	
Brunch with the Bunny at the College Park Community Center	97%	N=317	3%	N=9	100%	N=326
Annual Egg Hunt at Youth and Family Services	94%	N=308	6%	N=18	100%	N=326
Fourth of July Celebration Concert and Fireworks	67%	N=219	33%	N=107	100%	N=326
Family Movie Night at Duvall Field	97%	N=316	3%	N=10	100%	N=326
Family Bowling at AMF College Park	94%	N=306	6%	N=20	100%	N=326
National Night Out (Neighborhood events on the first Tuesday in August)	91%	N=297	9%	N=29	100%	N=326
College Park Day	72%	N=233	28%	N=93	100%	N=326
Halloween Thing at Youth and Family Services	94%	N=307	6%	N=19	100%	N=326
College Park Blues Festival at Ritchie Coliseum	91%	N=297	9%	N=29	100%	N=326
Memorial Day and Veterans Day Observances at the Veterans Memorial	92%	N=300	8%	N=25	100%	N=326
City's Annual Tribute to Rev. Dr. Martin Luther King, Jr.	97%	N=315	3%	N=11	100%	N=326
Breakfast with Santa at College Park Community Center	97%	N=317	3%	N=9	100%	N=326
Senior Social Center Weekly Activities	96%	N=314	4%	N=12	100%	N=326

Table 17: Question 10b

Below are listed special events that are held by the City of College Park. For each event, please indicate whether you knew that the City of College Park sponsored it.	No		Yes		Total	
Brunch with the Bunny at the College Park Community Center	73%	N=231	27%	N=85	100%	N=317
Annual Egg Hunt at Youth and Family Services	64%	N=203	36%	N=114	100%	N=317
Fourth of July Celebration Concert and Fireworks	41%	N=128	59%	N=188	100%	N=317
Family Movie Night at Duvall Field	73%	N=231	27%	N=85	100%	N=317
Family Bowling at AMF College Park	74%	N=236	26%	N=81	100%	N=317
National Night Out (Neighborhood events on the first Tuesday in August)	65%	N=207	35%	N=110	100%	N=317
College Park Day	35%	N=111	65%	N=206	100%	N=317
Halloween Thing at Youth and Family Services	66%	N=209	34%	N=108	100%	N=317
College Park Blues Festival at Ritchie Coliseum	61%	N=195	39%	N=122	100%	N=317
Memorial Day and Veterans Day Observances at the Veterans Memorial	62%	N=197	38%	N=119	100%	N=317
City's Annual Tribute to Rev. Dr. Martin Luther King, Jr.	74%	N=234	26%	N=82	100%	N=317
Breakfast with Santa at College Park Community Center	68%	N=216	32%	N=101	100%	N=317
Senior Social Center Weekly Activities	74%	N=235	26%	N=81	100%	N=317

Table 18: Question 11

In the last 12 months, about how often, if at all, have you or other members of your household done each of the following?	At least daily		One to six times a week		One to three times a month		Once a month or less		Never		Total	
Attended a City Council or City public meeting	0%	N=0	1%	N=4	1%	N=4	14%	N=47	84%	N=276	100%	N=330
Called the City of College Park	0%	N=1	1%	N=2	5%	N=15	36%	N=121	58%	N=192	100%	N=331
Emailed the City of College Park	0%	N=1	0%	N=1	1%	N=4	23%	N=75	75%	N=249	100%	N=330
Watched the City's Cable Channel	0%	N=0	1%	N=5	4%	N=12	15%	N=50	80%	N=265	100%	N=332
Visited the City's website (www.collegeparkmd.gov)	0%	N=0	1%	N=2	13%	N=42	49%	N=160	38%	N=125	100%	N=330
Visited the City's social media sites (Facebook, Twitter, etc.)	0%	N=0	2%	N=5	5%	N=15	18%	N=58	76%	N=252	100%	N=331
Read emails from the City's listserv (College Park Connected)	2%	N=5	5%	N=16	9%	N=28	11%	N=36	74%	N=245	100%	N=330
Read the City's newsletter "Municipal Scene"	0%	N=1	2%	N=6	8%	N=25	21%	N=68	70%	N=230	100%	N=330

Table 19: Question 12 with “don’t know” responses

Please rate the quality of each of the City facilities listed below.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
City Hall	6%	N=19	31%	N=101	9%	N=30	2%	N=5	53%	N=174	100%	N=329
Youth and Family Services (4912 Nantucket Rd.)	3%	N=10	11%	N=35	3%	N=10	0%	N=0	83%	N=277	100%	N=333
Old Parish House (4711 Knox Road)	4%	N=12	12%	N=39	2%	N=8	1%	N=3	81%	N=268	100%	N=330
Davis Hall (9217 51st Avenue)	2%	N=8	15%	N=48	9%	N=31	2%	N=7	72%	N=237	100%	N=331
Duval Field (9200 Rhode Island Avenue)	4%	N=13	18%	N=59	7%	N=23	2%	N=6	70%	N=233	100%	N=333
Old Town Community Garden	2%	N=7	12%	N=39	1%	N=3	0%	N=1	85%	N=282	100%	N=332
City Parks and Playgrounds	14%	N=47	37%	N=124	15%	N=48	2%	N=6	32%	N=107	100%	N=332
Skate Board Park	5%	N=18	14%	N=48	2%	N=7	0%	N=1	78%	N=260	100%	N=333

Table 20: Question 12 without “don’t know” responses

Please rate the quality of each of the City facilities listed below.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
City Hall	12%	N=19	65%	N=101	19%	N=30	3%	N=5	100%	N=155
Youth and Family Services (4912 Nantucket Rd.)	18%	N=10	64%	N=35	17%	N=10	1%	N=0	100%	N=56
Old Parish House (4711 Knox Road)	20%	N=12	62%	N=39	13%	N=8	5%	N=3	100%	N=62
Davis Hall (9217 51st Avenue)	8%	N=8	51%	N=48	33%	N=31	7%	N=7	100%	N=94
Duval Field (9200 Rhode Island Avenue)	13%	N=13	58%	N=59	23%	N=23	6%	N=6	100%	N=100
Old Town Community Garden	14%	N=7	77%	N=39	7%	N=3	2%	N=1	100%	N=50
City Parks and Playgrounds	21%	N=47	55%	N=124	21%	N=48	3%	N=6	100%	N=225
Skate Board Park	24%	N=18	65%	N=48	9%	N=7	2%	N=1	100%	N=73

Table 21: Question 13 with “don’t know” responses

Please rate the quality of each of the following services provided in College Park. (Note: Many of these services are provided by the City of College Park, but some are provided by other government entities.)	Excellent		Good		Fair		Poor		Don't know		Total	
Police services	21%	N=72	35%	N=118	16%	N=56	7%	N=22	21%	N=70	100%	N=338
Fire services	31%	N=104	31%	N=103	4%	N=13	0%	N=1	34%	N=114	100%	N=336
Ambulance/EMS services	29%	N=98	28%	N=95	3%	N=9	0%	N=1	40%	N=134	100%	N=337
Crime prevention	8%	N=27	26%	N=86	27%	N=90	10%	N=32	30%	N=100	100%	N=336
Fire prevention and education	10%	N=34	23%	N=77	10%	N=34	5%	N=15	52%	N=170	100%	N=330
Parking enforcement	21%	N=69	35%	N=116	21%	N=70	10%	N=33	14%	N=47	100%	N=335
Traffic enforcement	10%	N=34	36%	N=119	26%	N=86	13%	N=44	15%	N=51	100%	N=335
Street repair	11%	N=36	39%	N=130	25%	N=83	19%	N=64	7%	N=25	100%	N=337
Street cleaning	18%	N=60	47%	N=157	18%	N=62	9%	N=29	8%	N=28	100%	N=336
Street lighting	15%	N=51	45%	N=153	28%	N=93	8%	N=28	4%	N=14	100%	N=338
Snow removal	30%	N=99	36%	N=120	15%	N=49	6%	N=21	14%	N=46	100%	N=336
Sidewalk maintenance	11%	N=38	41%	N=137	20%	N=67	12%	N=41	16%	N=53	100%	N=337
Landscape plantings and roadside tree maintenance	18%	N=59	44%	N=149	21%	N=69	7%	N=24	10%	N=34	100%	N=334
Bus or transit services	21%	N=70	36%	N=119	13%	N=42	5%	N=15	25%	N=83	100%	N=329
Garbage collection	39%	N=131	43%	N=145	4%	N=15	3%	N=9	11%	N=39	100%	N=339
Recycling	38%	N=127	38%	N=129	9%	N=29	4%	N=12	12%	N=40	100%	N=338
Yard waste collection (grass, brush and tree limbs)	25%	N=83	33%	N=112	11%	N=37	2%	N=8	29%	N=97	100%	N=337
Curbside leaf collection (November - December)	24%	N=81	35%	N=116	7%	N=25	1%	N=4	33%	N=111	100%	N=337
Compost program/SMARTLEAF®	13%	N=44	17%	N=55	5%	N=17	1%	N=2	65%	N=216	100%	N=333
City parks and playgrounds	20%	N=66	45%	N=151	14%	N=48	3%	N=11	18%	N=61	100%	N=337
Bike and pedestrian trails	22%	N=75	41%	N=137	15%	N=50	6%	N=20	16%	N=55	100%	N=337
Recreation programs or classes	9%	N=29	20%	N=67	9%	N=30	3%	N=9	60%	N=200	100%	N=334
Recreation centers or facilities	8%	N=28	22%	N=75	8%	N=29	4%	N=14	57%	N=192	100%	N=338
Services for youth	5%	N=17	12%	N=39	5%	N=17	3%	N=10	75%	N=255	100%	N=339
Services for seniors	6%	N=19	11%	N=39	8%	N=26	2%	N=6	73%	N=249	100%	N=339
Land use, planning and zoning	4%	N=13	24%	N=79	17%	N=56	13%	N=45	42%	N=141	100%	N=333
Code enforcement (weeds, abandoned buildings, etc.)	6%	N=21	23%	N=76	16%	N=53	13%	N=45	42%	N=140	100%	N=336
Animal control	13%	N=44	27%	N=91	7%	N=24	5%	N=15	48%	N=163	100%	N=337

Economic development	9%	N=29	34%	N=113	14%	N=49	8%	N=27	35%	N=120	100%	N=338
Public information services	9%	N=29	30%	N=101	19%	N=64	4%	N=12	38%	N=127	100%	N=333
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	5%	N=16	14%	N=45	10%	N=34	8%	N=26	63%	N=206	100%	N=327
Overall customer service by College Park employees	19%	N=65	41%	N=137	13%	N=44	5%	N=16	22%	N=74	100%	N=335

Table 22: Question 13 without “don’t know” responses

Please rate the quality of each of the following services provided in College Park. (Note: Many of these services are provided by the City of College Park, but some are provided by other government entities.)	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Police services	27%	N=72	44%	N=118	21%	N=56	8%	N=22	100%	N=268
Fire services	47%	N=104	47%	N=103	6%	N=13	0%	N=1	100%	N=221
Ambulance/EMS services	48%	N=98	47%	N=95	4%	N=9	0%	N=1	100%	N=203
Crime prevention	11%	N=27	37%	N=86	38%	N=90	14%	N=32	100%	N=236
Fire prevention and education	21%	N=34	48%	N=77	21%	N=34	9%	N=15	100%	N=160
Parking enforcement	24%	N=69	40%	N=116	24%	N=70	11%	N=33	100%	N=288
Traffic enforcement	12%	N=34	42%	N=119	30%	N=86	16%	N=44	100%	N=283
Street repair	12%	N=36	42%	N=130	27%	N=83	20%	N=64	100%	N=312
Street cleaning	19%	N=60	51%	N=157	20%	N=62	9%	N=29	100%	N=308
Street lighting	16%	N=51	47%	N=153	29%	N=93	9%	N=28	100%	N=324
Snow removal	34%	N=99	41%	N=120	17%	N=49	7%	N=21	100%	N=290
Sidewalk maintenance	14%	N=38	48%	N=137	24%	N=67	15%	N=41	100%	N=284
Landscape plantings and roadside tree maintenance	20%	N=59	49%	N=149	23%	N=69	8%	N=24	100%	N=301
Bus or transit services	28%	N=70	48%	N=119	17%	N=42	6%	N=15	100%	N=246
Garbage collection	44%	N=131	48%	N=145	5%	N=15	3%	N=9	100%	N=300
Recycling	43%	N=127	43%	N=129	10%	N=29	4%	N=12	100%	N=297
Yard waste collection (grass, brush and tree limbs)	34%	N=83	47%	N=112	16%	N=37	3%	N=8	100%	N=240
Curbside leaf collection (November - December)	36%	N=81	51%	N=116	11%	N=25	2%	N=4	100%	N=226
Compost program/SMARTLEAF®	37%	N=44	47%	N=55	14%	N=17	2%	N=2	100%	N=117
City parks and playgrounds	24%	N=66	55%	N=151	17%	N=48	4%	N=11	100%	N=276
Bike and pedestrian trails	27%	N=75	49%	N=137	18%	N=50	7%	N=20	100%	N=281
Recreation programs or classes	21%	N=29	50%	N=67	23%	N=30	6%	N=9	100%	N=134

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Recreation centers or facilities	19%	N=28	52%	N=75	20%	N=29	9%	N=14	100%	N=146
Services for youth	20%	N=17	47%	N=39	20%	N=17	13%	N=10	100%	N=84
Services for seniors	21%	N=19	43%	N=39	28%	N=26	7%	N=6	100%	N=90
Land use, planning and zoning	7%	N=13	41%	N=79	29%	N=56	23%	N=45	100%	N=192
Code enforcement (weeds, abandoned buildings, etc.)	11%	N=21	39%	N=76	27%	N=53	23%	N=45	100%	N=196
Animal control	25%	N=44	52%	N=91	14%	N=24	9%	N=15	100%	N=174
Economic development	13%	N=29	52%	N=113	22%	N=49	12%	N=27	100%	N=218
Public information services	14%	N=29	49%	N=101	31%	N=64	6%	N=12	100%	N=206
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	13%	N=16	37%	N=45	28%	N=34	22%	N=26	100%	N=120
Overall customer service by College Park employees	25%	N=65	53%	N=137	17%	N=44	6%	N=16	100%	N=261

Table 23: Question 14 with “don’t know” responses

Please rate the following categories of City of College Park government performance.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to City of College Park government	10%	N=33	34%	N=114	24%	N=79	7%	N=23	25%	N=85	100%	N=334
Welcoming resident involvement	10%	N=33	24%	N=80	16%	N=53	12%	N=41	39%	N=130	100%	N=338
Generally acting in the best interest of the community	12%	N=40	32%	N=109	22%	N=75	9%	N=30	25%	N=85	100%	N=338
Being honest	12%	N=41	32%	N=109	13%	N=43	6%	N=20	37%	N=126	100%	N=338
Treating all residents fairly	11%	N=39	32%	N=108	15%	N=50	7%	N=24	35%	N=118	100%	N=338
Being responsive to residents and businesses	10%	N=33	35%	N=119	15%	N=51	8%	N=26	32%	N=109	100%	N=338
Effectively planning for the future	8%	N=28	34%	N=113	16%	N=54	7%	N=22	36%	N=120	100%	N=338
Working through critical issues facing the City	6%	N=22	28%	N=94	19%	N=63	5%	N=18	42%	N=140	100%	N=337
The overall direction that City of College Park government is taking	12%	N=39	35%	N=119	16%	N=54	6%	N=20	31%	N=106	100%	N=338
Overall confidence in City of College Park government	10%	N=35	41%	N=139	23%	N=77	7%	N=24	19%	N=64	100%	N=338

Table 24: Question 14 without “don’t know” responses

Please rate the following categories of City of College Park government performance.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid to City of College Park government	13%	N=33	46%	N=114	32%	N=79	9%	N=23	100%	N=249
Welcoming resident involvement	16%	N=33	39%	N=80	26%	N=53	20%	N=41	100%	N=208
Generally acting in the best interest of the community	16%	N=40	43%	N=109	30%	N=75	12%	N=30	100%	N=253
Being honest	19%	N=41	51%	N=109	20%	N=43	9%	N=20	100%	N=213
Treating all residents fairly	18%	N=39	49%	N=108	23%	N=50	11%	N=24	100%	N=220
Being responsive to residents and businesses	14%	N=33	52%	N=119	22%	N=51	11%	N=26	100%	N=228
Effectively planning for the future	13%	N=28	52%	N=113	25%	N=54	10%	N=22	100%	N=218
Working through critical issues facing the City	11%	N=22	48%	N=94	32%	N=63	9%	N=18	100%	N=197
The overall direction that City of College Park government is taking	17%	N=39	51%	N=119	23%	N=54	9%	N=20	100%	N=232
Overall confidence in City of College Park government	13%	N=35	51%	N=139	28%	N=77	9%	N=24	100%	N=274

Table 25: Question 15 with “don’t know” responses

What is the ONE thing the City can do to most improve your quality of life in College Park?	Percent	Number
Increase shopping, dining and entertainment options	19%	N=45
Improve public safety	11%	N=25
Improve roads, transportation or traffic	16%	N=38
Create/improve sidewalks and paths	7%	N=17
Improve code enforcement and City beautification	7%	N=16
Focus on economic development and affordability	8%	N=19
Preserve/increase parks, recreation areas and open space	6%	N=14
Improve parking	5%	N=13
Be inclusive/improve governance and communication	7%	N=16
Other	11%	N=27
Don't know/nothing	4%	N=8
Total	100%	N=237

Table 26: Question 15 without “don’t know” responses

What is the ONE thing the City can do to most improve your quality of life in College Park?	Percent	Number
Increase shopping, dining and entertainment options	20%	N=45
Improve public safety	11%	N=25
Improve roads, transportation or traffic	16%	N=38
Create/improve sidewalks and paths	7%	N=17
Improve code enforcement and City beautification	7%	N=16
Focus on economic development and affordability	8%	N=19
Preserve/increase parks, recreation areas and open space	6%	N=14
Improve parking	6%	N=13
Be inclusive/improve governance and communication	7%	N=16
Other	12%	N=27
Total	100%	N=229

Table 27: Question 16 with “don’t know” responses

How far is the nearest bus stop from your home?	Percent	Number
Less than 2 blocks	61%	N=206
2-5 blocks	24%	N=82
6-10 blocks	6%	N=22
11-15 blocks	1%	N=3
More than 15 blocks	1%	N=5
Don't know	6%	N=19
Total	100%	N=336

Table 28: Question 16 without “don’t know” responses

How far is the nearest bus stop from your home?	Percent	Number
Less than 2 blocks	65%	N=206
2-5 blocks	26%	N=82
6-10 blocks	7%	N=22
11-15 blocks	1%	N=3
More than 15 blocks	1%	N=5
Total	100%	N=317

Table 29: Question 17

Are you a college or university student?	Percent	Number
Yes, I am a full-time student	28%	N=96
Yes, I am a part-time student	3%	N=9
No, I am not a student	69%	N=235
Total	100%	N=341

Table 30: Question 18

Are you employed for pay?	Percent	Number
Yes	70%	N=236
No	30%	N=103
Total	100%	N=339

Table 31: Question 19

In an average week when you are working, how many days a week do you get to and from work using each method of travel?	Average percent of trips
Transit (bus and/or rail)	19%
Car	55%
Walking	13%
Biking	5%
Working from home	7%
Other	1%

Table 32: Question 20

How many years have you lived in College Park?	Percent	Number
Less than one year	12%	N=41
1-5 years	42%	N=143
6-10 years	10%	N=33
11-20 years	17%	N=60
More than 20 years	19%	N=65
Total	100%	N=342

Table 33: Question 21

Do you own or rent your home?	Percent	Number
Own	49%	N=163
Rent	51%	N=173
Total	100%	N=336

Table 34: Question 22

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax and property insurance)?	Percent	Number
Less than \$300 per month	3%	N=9
\$300 to \$599 per month	9%	N=29
\$600 to \$999 per month	24%	N=78
\$1,000 to \$1,499 per month	23%	N=75
\$1,500 to \$2,499 per month	35%	N=116
\$2,500 or more per month	6%	N=20
Total	100%	N=326

Table 35: Question 23

Do any children 17 or under live in your household?	Percent	Number
Yes	18%	N=60
No	82%	N=279
Total	100%	N=339

Table 36: Question 24

What language is spoken at home?	Percent	Number
Arabic	1%	N=3
Chinese	2%	N=8
Hindi	4%	N=12
English	94%	N=317
French	0%	N=1
French Creole	1%	N=2
Other	4%	N=12
Korean	0%	N=0
Portuguese	0%	N=1
Russian	0%	N=0
Spanish	7%	N=25
Tagalog	0%	N=0
Yiddish	1%	N=3

Total may exceed 100% as respondents could select more than one option.

Table 37: Question 25

What is the highest grade of school or year of college that you have completed?	Percent	Number
Grade school	2%	N=8
High school degree or GED	9%	N=31
Some college/Associate's degree	25%	N=84
Bachelor's degree	29%	N=100
Post-bachelor's degree/Graduate degree	35%	N=118
Total	100%	N=341

Table 38: Question 26

Are you of Hispanic, Latino, or Spanish origin?	Percent	Number
Yes	13%	N=43
No	87%	N=290
Total	100%	N=333

Table 39: Question 27

What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	Percent	Number
American Indian or Alaska Native	1%	N=2
Asian, Asian Indian or Pacific Islander	12%	N=39
Black or African American	16%	N=53
White	73%	N=241
Other race	9%	N=29

Total may exceed 100% as respondents could select more than one option.

Table 40: Question 28

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Up to \$9,999	13%	N=39
\$10,000 to \$24,999	9%	N=29
\$25,000 to \$49,999	13%	N=41
\$50,000 to \$74,999	18%	N=54
\$75,000 to \$99,999	14%	N=43
\$100,000 to \$149,999	22%	N=69
\$150,000 or more	10%	N=30
Total	100%	N=306

Table 41: Question 29

In which category is your age?	Percent	Number
18 to 24 years	20%	N=68
25 to 34 years	36%	N=123
35 to 44 years	12%	N=39
45 to 54 years	10%	N=33
55 to 64 years	8%	N=26
65 to 74 years	8%	N=28
75 years or older	6%	N=20
Total	100%	N=336

Table 42: Question 30

What is your gender?	Percent	Number
Female	47%	N=154
Male	53%	N=173
Total	100%	N=327

Appendix B: Verbatim Responses to Open-ended Questions

Following are verbatim responses to the open-ended and “other” questions on the survey. Because these responses were written by survey participants, they are presented here in verbatim form, including any typographical, grammar or other mistakes. The responses are grouped by category (when applicable) and are in alphabetical order.

The full open-ended question asked for a single response. Because some comments from residents covered more than a single topic, those verbatim response are grouped by the first topic listed in each comment whenever a respondent mentioned more than a single topic.

Question 9: What kinds of amenities do you feel are most lacking in College Park? (“Other” responses.)

- Art Galleries.
- Art Supply stores.
- Aside from farmers markets, no real place to shop locally made items.
- Book stores, movies.
- Book stores.
- Book stores/Record stores.
- Bookstore.
- Bookstores, movie theaters, health food stores, area and crafts store.
- Cafe.
- Cafes.
- Coffee shop!
- Coffee shop.
- Coffee shops, bread/cheese shops.
- Coffee/cafe shops.
- Convenience stores.
- Discount stores.
- Dog parks.
- Dollar stores.
- Dortlan Store.
- entertainment
- Entertainment for tax paying long term residents rather than college students or BS partnership crap.
- Entertainment.
- Farmers market.
- Fitness center like yoga or cycling a bank.
- Fitness.
- Fitness/ activities for senior class of English (Hollywood). Dance place activities- for senior.
- [redacted]
- Golden corral needed.
- Greeting cards.
- Gym.
- Hair Salon.
- Hallmark type.
- Haven't been here long enough to know.
- High quality Restaurant
- High quality retail !
- Kosher options.

- Latino- Super Market.
- Michaels, Bed Bath, Dollar Tree.
- Miss Linen & things.
- More buses.
- More Pedestrian / Biker trails.
- Movie theater & restaurant.
- Movie Theater.
- Movie theaters.
- Movie theaters.
- Natural & organic stores.
- None.
- None.
- Parks/dog parks.
- Pet store.
- Public swimming pool.
- Quality hotels.
- Replace REI with Greene Turtle.
- Retail apparel, beer with bars, restaurants.
- Running/sports store.
- Sidewalks.
- Social & Cultural venues.
- Strip club.
- Surprisingly : book store (like Barnes & Noble).
- Trader Joe's/ Harris Teeter.
- Very poor for seniors.

Question 15: What is the ONE thing the City can do to most improve your quality of life in College Park?

Increase shopping, dining and entertainment options

- a good local grocery store.
- a grocery store close the Hyattsville & Greenbelt.
- affordable places to eat & more recreational activities for children.
- Better & more amenities downtown. Keep at it!
- Better quality downtown Stores & retail outlets.
- Better restaurants.
- Better retail, affordable housing for 1st time home buyers, additional Metro bus service.
- Bring in more restaurants & shopping (non-franchised).
- Build a college- town- like community (Stores, Amenities, Safety).
- Build a dollar tree store- Keep green turn arrows working.
- community events.
- fresh produce/ grocery store near Metzerott or campus.
- Groceries and fresh produce around downtown college park: more mixed land use. Better mobility: shuttle UM might routes are quite inefficient. Also having games. Need personal rapid transit around campus. Reduce traffic around UM.
- grocery store in downtown/ Old town.
- grocery Stores, restaurants, shops.
- less development, more perks for residents.
- live Music venues.

- more fresh produce availability when the farmers market is not in season.
- more gallery arts/ Fri nights in college park & Better fine restaurants.
- more grocery stores.
- more restaurants in North college park/ Hollywood.
- More variety of commerce- less 7/11 more food opt.
- Multimedia center in North college Park.
- Please Bring Better businesses to the Hollywood shopping center. Ex: a CVS or Rite Aid or fitness gym & Starbucks or a bank with ATM.
- Provide more social activities (Music, culture, etc.).
- provides a college park community guide with special events/ activities.
- Shop/store variety.
- Specially shops/grocery.
- Stop building high rises.
- the city has done a lot but would like to see more natural & organic stores.
- To get a Trader Joe's.
- Trader Joe's.

Improve public safety

- Better traffic enforcement beyond speed cameras.
- Control crime better so I can feel safe when I'm by myself.
- Creating a culture of safety, community, engaging people to consume local goods.
- If there is a problem with (crime) making sure (seniors) while walking- are aware and teach safety.
- more noticeable police officers in the area.
- more police patrols near the downtown area at night.
- more street lights and exterior cameras to Reduce crime.
- Place traffic police at Route I and Baltimore Ave during rush hours.
- police protection.
- Reduce crime.
- Reduce the crime rate and improved the education for the next generation.
- Reduce violent crime.
- safety.
- safety.
- Start police force directly accountable to city of College Park. No contract!!
- Tired of people breaking into my truck/ annoyed about abandoned house in neighborhood.

Improve roads, transportation or traffic

- 1) Permit parking in Berwyn. 2) Stop PEPCO from cutting our mature trees.
- Better bus service (especially nights & weekends).
- Better traffic control after sporting events.
- Bring back the R3 bus- or bus access to metro of Metzertott.
- bus Service.
- Do something about Route 1.
- Fix soul- crushing traffic.
- Fix the traffic problems at Rt 1 & Edgewood Rd- terrible Too many people running red lights.
- Fix traffic lights going from Edgewood to Cherry hill & back. Traffic gets blocked everyday and you can't get in and out of neighborhood.
- get these streets repaired, after replacement of water pipes.
- Have WSSC. fix the mess they did in our streets!!!
- I can Do more to Become involved in the community. However, I think city buses should run more frequently.

- Improve bus stops on Rhode Island Av. Sometimes cars try to pass other cars using the lane where the bus pulls up and don't notice people waiting for the bus.
- Improve traffic flow at intersection of Route 1 and Cherry Hill Rd.
- Improve traffic.
- Lower and enforce speed limit to 15mph like University park.
- poor roads. Hazards for cars but especially bikes.
- Provide lighting on parking lot & Enforce towing for parking.
- Put a speed camera on Knox Road between Sterling pl. & Mowatt Ln.
- Put in the brighter street lights at bus stops on RI. Ave bus stop! That are burned out.
- Put route 1 underground.
- Remove Congested traffic!
- Repair bumps & Uneven roads (side Streets).
- Roads, Roads, roads! Water mains were replaced w/ very, very poor street patches.
- Rt 1 is state so the city doesn't have control. However flow of traffic is terrible. If lights were timed so traffic can go at 15-30 would help. Visitors don't come to college park because of always heavy slow traffic.
- Rte 1 congestion.
- run buses more frequently.
- The inter section at 193 and Rhode Island Ave slows East Bound traffic drastically during rush hour.
- Traffic light on Rt 1 by univ. of MD- Awful. Trash on neighborhood streets by bus stops. Improve traffic flow of route 1 safety into neighborhood streets code enforcement on commercial vehicles in neighborhoods. Abandoned buildings on Kenilworth av. Across
- traffic light or speed bump at the corner of Rhode Island & Paducah road.
- Traffic on Route 1 - speed up flow.
- Traffic On Route 1.
- traffic/ congestion on Baltimore avenue.
- We know it's a country road, but a help us across from one side of the neighborhood to the other on Rhode Island avenue in North College park.
- Widen Rt 1 & get rid of the telephone poles!

Create/improve sidewalks and paths

- Adding/ fixing sidewalks.
- Better sidewalks.
- Better, more sidewalks and/ or pedestrian- centered infrastructure.
- Bike trails connecting neighborhoods to major trails.
- Build sidewalks in Residential areas.
- Enforce the ban of motor scooters on trails.
- Ensure walk ability to good (great's) necessities & recreation (Shops, Parks).
- Improve walking friendliness, safety.
- Install sidewalks wherever possible (pedestrian safety).
- Provide more lighting on walking paths.
- Put sidewalks in college park woods.
- Safer, more closely spaced pedestrian crosswalks on Rt 1 and RI Avenue.
- sidewalks indoor pool.
- sidewalks, dog parks.
- There aren't sidewalks in my neighborhood, & there is lots of street parking. It means pedestrians have to walk on the middle of the street.
- Work with the appreciate people (electric company?) to get loose wires removed from the trolley trail! I always see wires hanging.
- Work with the Maryland State Highway Administration to improve Walkability on US-1 (The city is doing well to bring new development and opening/renovating parks).

Improve code enforcement and City beautification

- 1. Transform Rt 1 into a beautiful Baltimore Avenue, with a tree-lined median & buried utilities. 2. A walkable small grocer, coffee shop, and bakery (non-chains) in every neighborhood.
- Be more assertive when code violations/ buildings renovations occur.
- Better Enforce biking restrictions around Lake Artemesia.
- Buried utilities on Rt. 1 overall increase to aesthetic.
- Continue developing and beautifying Rt. 1 corridor.
- Enforce codes concerning home appearance and deal with abandoned houses.
- Enforce Noise & traffic Laws for cars and Motorcycles with Modified Exhaust.
- Enforce quiet hours for sleeping by enacting New ordinances against late night yelping, including disturbing the peace.
- Enforce rental property code much better.
- Hold college rentals more accountable for picking up trash and volume of Noise in Calvert Hills. more cody police presence.
- I can't see the town. All I see are telephone poles and power lines. Bury them.
- Keep down the noise!
- Make the rental houses Keep their houses & yards clean.
- more public trash cans.
- more regulations of student rental homes.
- Noise control, remove/ trim tree damaging our property, Stop permit parking and having to pay to visit family.
- Noise issues with neighbors.
- Residents let grass overtake the sidewalks. Do something.
- Rt. one-North of Greenbelt Rd. Area looks like a slum!
- Yards on 52nd Ave awful- Paducah, Odessa. City Inspector asleep at end of Odessa- New resident added entire 3rd floor w/ no permit inspector called no stop work at all.

Focus on economic development and affordability

- attract more economic development to North college Park.
- business development.
- Cheaper housing options for students (off campus).
- college fees too high.
- Demolish Old buildings, sidewalk repairs, Econ. development massive renovation.
- Invest in small business opportunities for residents.
- Job postings, Job fairs fore employers in the area including UMD.
- Make affordable housing not \$1500 a month!
- Make it easier for local, Small Businesses To Thrive. No More Chains, Please!
- Make more affordable disabled housing and Better transport.
- more affordable housing options/ more things to Do for entertainment.
- Offer more affordable housing, health & financial programs.
- Provide or Help fund local child Care resources.
- Work with UMD on bringing startups and jobs the "Innovation District".

Preserve/Increase parks, recreation areas and open space

- Acquire and renovate the college park woods swimming pool site into a pool & community center for park residents.
- Add a dog Park.
- Add more trees, grasses, bushes, really anything.
- As a stay at home mom, the playground parks on Rhode Island, and the crossing for bikes and pedestrians at Greenbelt & Rhode Island could be improved. Also, better sidewalks on route 1.
- Create more green spaces and access to composting.

- Don't let them cut down any more trees, stop development.
- Information each house/ activity recreation kids/ senior.
- more greenery.
- More parks, especially public dog parks (No fee).
- more parks/dog parks.
- Protect the trees.
- Reopen college park woods swim pool.

Improve parking

- Address homeowners concerns such As fewer available parking spaces due to the increasing number of students with cars residing in the area, and the discontinuance of metro bus service on Metzertott road.
- Allow free parking in shopping centers.
- Assign street parking-2 of my neighbors park in front of my house to "Save the spot" at their house for their family & friends. When I get home I have to park down the street.
- Challenge to get parking in front of my house, neighbors with space in front of their house and empty driveways leave you with no space.
- Eliminate parking meters downtown.
- Enforce parking on the streets around metro (Do a better of it).
- Help with parking on your street, Do something about too many investor renting, making parking problem.
- More free parking!!
- Parking costs and availability have gotten increasingly frustrating doing the 3 yrs we have lived here. Decreasing the cost of garage parking for residents for whom street parking in front of their house is not an option would be greatly appreciable.
- Parking for student rental houses!
- Parking. College Park Woods has Become a dumping ground For Students Not Wanting To Pay For Parking. They park in our neighborhood to catch the UmMD bus but don't live here & are not visiting anyone. There is nothing in walking distance to visit.
- permit parking is my neighborhood. Haha, I know this is contentions too many construction workers park during the day.
- Residential parking.
- Zoned parking permits 48th in Berwyn. Put a stop light @ 48th & Berwyn/ do not allow college students to have pets!!

Be inclusive/Improve governance and communication

- Be more proactive rather than Reactive.
- Be more responsive when called upon to act on a complaint.
- Be proactive (through legislation, commonly outreach, and education) to curtail racism and bigotry, welcome diversity, and prevent legislation and community measures motivated by hidden biases.
- Care about Northern CP more.
- communication of events.
- Encourage Increased Diversity.
- have more communication with homeowners who rent out their houses.
- Improve communication.
- Interaction between the cities gov. officers with communities.
- prevent racial bigotry & in tolerance, unfortunately, it does Happen here.
- Review future plans comprehensively.
- Staying connected.
- Stop wasting money on thing We Do not Need or want.
- Take more interest in neighborhoods instead of downtown.
- The property taxes should be lowered, it's too high.
- Think outside of the U of M. There's more to the city than the university !

- We live in North Park, I feel more things are done for the students. We have lived here 37 yrs.

Other

- a program that provides maintenance services to Senior citizens who wish to stay in their homes, seniors could pay If such services were available.
- Better daycare and schools.
- Better Mosquito Control (Non-toxic) During Summer Months. Better Education and Prevention Programs.
- Better schools.
- Continue newer developments that will attract young families. It seems avg. household age is 40+ year old.
- Continue to maintain & support the CP communities that surround and/or run parallel to route 1.
- Discourage rental property for student housing.
- Do something nice w/ Calvert hills school site.
- have a good library.
- have all college students live on campus.
- have more Senior programs.
- Improve Pre k- 8 Education Please!
- Improve reputation to people who don't live here.
- increase Senior programs like recreational & social activities.
- increase sustainability options, i.e, composting, plastic bag recycling.
- Keep providing services for disabled.
- local library.
- luxury housing for seniors/ retired either condo or apt to Allow Staying in the neighborhood and age in place.
- more police that We can talk to alot safety.
- more Senior programs & transportation.
- Reduce student rental housing, increase family ownership/rental.
- Senior center.
- Senior trips, Counseling for lost ones.
- Stop allowing student housing in residential neighborhoods it's forcing families out.
- Stop approving empty buildings or Rt 1.
- Stop building luxury, expensive apartments.
- Stop building on USI till traffic in addressed.
- Stop burying homeowners with high rises.
- Stop the Muskogee st, storm management project.
- Strength the neighborhood communities more stuff like National Nava out.
- when called city only Help If animal sick or dead, animal Help when wild animals are in yard- possum raccoon, groundhogs.

Don't know/Nothing

- Don't know.
- Generally, the city does a good job.
- Lived here over 50 yrs. Always happy in college park.
- maintain your present level of Service.
- N/a
- New resident. no comment.
- not sure yet.
- Not sure. I've lived here less than 2 weeks so far.
- Nothing.
- Nothing.
- Recently moved to the neighborhood.

Question D19: In an average week when you are working, how many days a week do you get to and from work using each method of travel? (“Other” modes)

- UM shuttle.
- Part time.
- UMD shuttle bus.

Appendix C: Comparisons of Survey Results by Respondent Demographics

Responses in the following tables show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who used public transportation more than once a month. ANOVA and chi-square tests of significance were applied to these comparisons of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between subgroups are due to chance; or in other words, a greater than 95% probability that the differences observed are “real.” Where differences were statistically significant, they have been shaded grey.

Table 43: Question 1 by Gender, Age, Race/Ethnicity and Language Spoken at Home

Please rate each of the following aspects of quality of life in College Park. (Percent rating as excellent/good)	Gender		Age of Respondent			Race/Ethnicity					Language spoken at home		Overall
	Female	Male	18-34	35-54	55+	White	Asian, Asian Indian or Pacific Islander	Black/African American	Hispanic	Other/Multi-race	English	Other	
College Park as a place to live	79%	77%	74%	82%	83%	76%	65%	82%	93%	75%	76%	85%	77%
Your neighborhood as a place to live	75%	83%	75%	85%	85%	79%	90%	88%	68%	78%	77%	93%	79%
College Park as a place to raise children	56%	49%	36%	67%	71%	48%	51%	80%	44%	51%	51%	55%	52%
College Park as a place to work	62%	60%	54%	64%	75%	64%	61%	60%	53%	54%	57%	74%	60%
College Park as a place to visit	57%	36%	36%	52%	65%	47%	37%	58%	39%	43%	46%	47%	46%
College Park as a place to retire	47%	38%	32%	50%	55%	36%	42%	63%	56%	22%	38%	57%	42%
The overall quality of life in College Park	71%	66%	60%	74%	82%	69%	41%	87%	68%	66%	69%	61%	67%

Table 44: Question 1 by Student Status, Income, Length of Residency and Housing Tenure

Please rate each of the following aspects of quality of life in College Park. (Percent rating as excellent/good)	Student at a college or university		Annual household income			Length of Residency			Rent or own		Overall
	College or university student	NOT a college or university student	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	5 years or less	6 to 20 years	more than 20 years	Own	Ren	
College Park as a place to live	63%	84%	64%	87%	90%	72%	83%	83%	84%	70%	77%
Your neighborhood as a place to live	68%	84%	67%	82%	87%	74%	86%	85%	86%	72%	79%
College Park as a place to raise children	28%	60%	43%	64%	51%	41%	58%	68%	60%	41%	52%
College Park as a place to work	52%	66%	48%	70%	66%	54%	62%	81%	66%	55%	60%
College Park as a place to visit	34%	52%	46%	43%	47%	33%	57%	69%	56%	37%	46%
College Park as a place to retire	21%	51%	36%	46%	43%	33%	45%	57%	52%	30%	42%
The overall quality of life in College Park	50%	76%	56%	79%	70%	61%	71%	81%	71%	63%	67%

Table 45: Question 2 by Gender, Age, Race/Ethnicity and Language Spoken at Home

Please rate each of the following characteristics as they relate to College Park as a whole. (Percent rating as excellent/good)	Gender		Age of Respondent			Race/Ethnicity					Language spoken at home		Overall
	Female	Male	18-34	35-54	55+	White	Asian, Asian Indian or Pacific Islander	Black/African American	Hispanic	Other/Multi-race	English	Other	
Overall feeling of safety in College Park	62%	57%	48%	73%	78%	58%	37%	84%	68%	56%	60%	56%	59%
Overall appearance of College Park	52%	51%	43%	56%	69%	54%	29%	68%	41%	53%	53%	44%	51%
Cleanliness of College Park	68%	58%	57%	65%	73%	62%	51%	84%	55%	56%	61%	68%	62%
Overall quality of new development in College Park	70%	77%	76%	69%	71%	74%	74%	85%	71%	66%	75%	70%	73%
Variety of housing options	51%	61%	52%	62%	61%	52%	53%	56%	64%	61%	55%	58%	55%
Shopping opportunities	43%	45%	41%	45%	53%	40%	37%	55%	54%	53%	45%	43%	44%
Overall economic health of College Park	65%	60%	53%	72%	78%	61%	42%	83%	80%	52%	64%	55%	62%
Cost of living in College Park	45%	39%	31%	56%	54%	42%	38%	49%	53%	19%	40%	47%	41%
Opportunities to attend cultural activities	59%	60%	57%	60%	66%	62%	47%	60%	53%	67%	60%	59%	59%
Recreational opportunities	61%	64%	59%	73%	61%	64%	40%	64%	74%	60%	64%	57%	62%
Availability of parks and playgrounds	71%	79%	73%	84%	72%	72%	75%	83%	76%	84%	78%	69%	76%
Employment opportunities	44%	43%	41%	42%	48%	43%	30%	48%	39%	60%	44%	41%	42%
K-12 education	35%	44%	32%	37%	47%	37%	32%	41%	48%	16%	38%	41%	39%
Sense of community in College Park	55%	41%	42%	53%	55%	46%	36%	62%	58%	35%	47%	45%	47%
Opportunities to participate in social events and activities	55%	58%	49%	66%	61%	56%	58%	66%	38%	69%	57%	51%	55%
Opportunities to volunteer	64%	61%	55%	66%	75%	61%	42%	76%	65%	71%	65%	52%	62%
Opportunities to participate in community matters	72%	61%	60%	71%	74%	73%	38%	72%	63%	57%	72%	45%	67%
Openness and acceptance of the community toward people of diverse backgrounds	87%	88%	91%	82%	82%	88%	74%	84%	92%	87%	88%	82%	86%
Ease of car travel in College Park	61%	45%	53%	52%	53%	53%	47%	55%	64%	43%	51%	64%	52%
Ease of travel by public transportation in College Park	69%	65%	68%	65%	65%	68%	50%	55%	61%	92%	70%	52%	66%
Ease of bicycle travel in College Park	58%	74%	68%	67%	66%	66%	66%	62%	67%	82%	70%	60%	67%
Ease of walking in College Park	55%	64%	59%	60%	64%	59%	56%	61%	58%	70%	59%	64%	59%

Please rate each of the following characteristics as they relate to College Park as a whole. (Percent rating as excellent/good)	Gender		Age of Respondent			Race/Ethnicity					Language spoken at home		Overall
	Female	Male	18-34	35-54	55+	White	Asian, Asian Indian or Pacific Islander	Black/African American	Hispanic	Other/Multi-race	English	Other	
Availability of paths and walking trails	63%	73%	70%	64%	66%	72%	56%	60%	59%	78%	69%	65%	68%
Traffic flow on major streets	27%	27%	23%	30%	32%	22%	42%	37%	27%	25%	23%	42%	26%
Quality of overall natural environment in College Park	54%	56%	46%	70%	68%	55%	59%	70%	47%	53%	54%	67%	56%
Overall image or reputation of College Park	53%	55%	45%	63%	73%	51%	47%	76%	44%	63%	53%	59%	54%

Table 46: Question 2 by Student Status, Income, Length of Residency and Housing Tenure

Please rate each of the following characteristics as they relate to College Park as a whole. (Percent rating as excellent/good)	Student at a college or university		Annual household income			Length of Residency			Rent or own		Overall
	College or university student	NOT a college or university student	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	5 years or less	6 to 20 years	more than 20 years	Own	Rent	
Overall feeling of safety in College Park	31%	72%	41%	74%	60%	53%	60%	76%	69%	49%	59%
Overall appearance of College Park	39%	56%	50%	60%	49%	46%	53%	61%	50%	51%	51%
Cleanliness of College Park	50%	68%	54%	71%	62%	57%	63%	73%	66%	57%	62%
Overall quality of new development in College Park	70%	75%	70%	78%	71%	76%	70%	72%	69%	78%	73%
Variety of housing options	47%	59%	48%	71%	53%	57%	51%	54%	52%	58%	55%
Shopping opportunities	36%	48%	43%	51%	45%	42%	46%	50%	47%	41%	44%
Overall economic health of College Park	45%	70%	50%	72%	63%	57%	61%	80%	73%	51%	62%
Cost of living in College Park	16%	53%	26%	44%	67%	35%	47%	51%	55%	28%	41%
Opportunities to attend cultural activities	54%	62%	56%	60%	54%	61%	53%	64%	60%	58%	59%
Recreational opportunities	55%	65%	55%	72%	53%	63%	59%	64%	62%	61%	62%
Availability of parks and playgrounds	73%	77%	71%	76%	73%	72%	79%	79%	80%	71%	76%
Employment opportunities	32%	49%	40%	54%	48%	41%	47%	40%	41%	43%	42%
K-12 education	24%	41%	46%	52%	34%	37%	38%	41%	33%	48%	39%
Sense of community in College Park	32%	52%	36%	52%	49%	39%	56%	54%	53%	39%	47%
Opportunities to participate in social events and activities	44%	60%	50%	57%	49%	52%	60%	57%	55%	55%	55%
Opportunities to volunteer	51%	66%	58%	67%	60%	58%	63%	70%	62%	61%	62%
Opportunities to participate in community matters	48%	72%	64%	72%	57%	70%	57%	75%	67%	64%	67%
Openness and acceptance of the community toward people of diverse backgrounds	87%	86%	86%	94%	80%	88%	82%	88%	84%	89%	86%
Ease of car travel in College Park	48%	54%	50%	57%	55%	53%	50%	53%	56%	49%	52%
Ease of travel by public transportation in College Park	68%	64%	75%	61%	65%	68%	62%	65%	63%	68%	66%
Ease of bicycle travel in College Park	68%	66%	69%	67%	65%	68%	64%	68%	66%	67%	67%
Ease of walking in College Park	67%	56%	66%	60%	49%	60%	58%	61%	53%	65%	59%

Please rate each of the following characteristics as they relate to College Park as a whole. (Percent rating as excellent/good)	Student at a college or university		Annual household income			Length of Residency			Rent or own		Overall
	College or university student	NOT a college or university student	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	5 years or less	6 to 20 years	more than 20 years	Own	Rent	
Availability of paths and walking trails	72%	66%	71%	68%	67%	71%	62%	66%	63%	72%	68%
Traffic flow on major streets	23%	27%	32%	28%	25%	28%	25%	21%	26%	25%	26%
Quality of overall natural environment in College Park	39%	63%	45%	62%	60%	52%	56%	67%	64%	48%	56%
Overall image or reputation of College Park	39%	61%	48%	64%	52%	51%	54%	60%	58%	49%	54%

Table 47: Question 3 by Gender, Age, Race/Ethnicity and Language Spoken at Home

Please indicate how likely or unlikely you are to do each of the following: (Percent rating as very likely/somewhat likely)	Gender		Age of Respondent			Race/Ethnicity					Language spoken at home		Overall
	Female	Male	18-34	35-54	55+	White	Asian, Asian Indian or Pacific Islander	Black/African American	Hispanic	Other/Multi-race	English	Other	
Recommend living in College Park to someone who asks	73%	74%	68%	77%	81%	72%	82%	76%	88%	47%	70%	87%	73%
Remain in College Park for the next five years	58%	54%	37%	78%	84%	56%	85%	67%	56%	21%	53%	71%	56%

Table 48: Question 3 by Student Status, Income, Length of Residency and Housing Tenure

Please indicate how likely or unlikely you are to do each of the following: (Percent rating as very likely/somewhat likely)	Student at a college or university		Annual household income			Length of Residency			Rent or own		Overall
	College or university student	NOT a college or university student	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	5 years or less	6 to 20 years	more than 20 years	Own	Rent	
Recommend living in College Park to someone who asks	54%	81%	59%	80%	83%	66%	79%	82%	83%	63%	73%
Remain in College Park for the next five years	22%	72%	41%	58%	66%	38%	73%	84%	81%	32%	56%

Table 49: Question 4 by Gender, Age, Race/Ethnicity and Language Spoken at Home

Please rate how much of a problem each of the following is in your neighborhood. (Percent rating as extreme/moderate problem)	Gender		Age of Respondent			Race/Ethnicity					Language spoken at home		Overall
	Female	Male	18-34	35-54	55+	White	Asian, Asian Indian or Pacific Islander	Black/African American	Hispanic	Other/Multi-race	English	Other	
Traffic	25%	23%	25%	21%	29%	25%	29%	16%	20%	28%	22%	34%	25%
Cut-through traffic	13%	15%	11%	16%	19%	12%	4%	16%	16%	27%	13%	14%	14%
Speeding	21%	16%	15%	21%	20%	16%	6%	14%	32%	21%	14%	31%	18%
Oversized or commercial vehicles parked on street	12%	13%	14%	12%	11%	11%	4%	12%	24%	12%	10%	22%	13%
Parking	28%	23%	26%	19%	30%	23%	8%	17%	43%	33%	26%	22%	26%
Pedestrian hazards	21%	16%	16%	27%	18%	20%	7%	22%	24%	8%	16%	33%	19%
Noise	16%	10%	12%	12%	14%	15%	4%	5%	18%	2%	13%	11%	13%
Crime	17%	26%	30%	13%	9%	22%	26%	13%	16%	32%	21%	23%	22%
Gangs	8%	7%	6%	12%	6%	7%	16%	4%	6%	5%	5%	13%	7%
Graffiti	4%	2%	1%	7%	4%	3%	4%	3%	0%	3%	3%	2%	3%
Litter	21%	12%	17%	20%	11%	15%	4%	3%	33%	23%	16%	13%	16%
Overgrown grass and vegetation	10%	8%	8%	8%	9%	6%	4%	17%	10%	15%	7%	14%	9%
Run down or vacant houses and buildings	11%	10%	10%	12%	11%	10%	4%	14%	13%	14%	9%	18%	11%

Table 50: Question 4 by Student Status, Income, Length of Residency and Housing Tenure

Please rate how much of a problem each of the following is in your neighborhood. (Percent rating extreme/moderate problem)	Student at a college or university		Annual household income			Length of Residency			Rent or own		Overall
	College or university student	NOT a college or university student	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	5 years or less	6 to 20 years	more than 20 years	Own	Rent	
Traffic	32%	22%	23%	22%	24%	26%	19%	28%	19%	29%	25%
Cut-through traffic	6%	17%	11%	14%	19%	12%	15%	17%	17%	11%	14%
Speeding	7%	22%	11%	18%	29%	18%	17%	18%	24%	12%	18%
Oversized or commercial vehicles parked on street	15%	11%	11%	10%	17%	14%	13%	8%	14%	11%	13%
Parking	29%	24%	28%	19%	35%	27%	20%	28%	23%	27%	26%
Pedestrian hazards	11%	23%	17%	16%	24%	21%	17%	17%	25%	14%	19%
Noise	10%	14%	10%	13%	18%	13%	9%	17%	16%	11%	13%
Crime	44%	11%	34%	12%	18%	29%	14%	11%	11%	32%	22%
Gangs	8%	7%	2%	6%	12%	7%	9%	5%	7%	7%	7%
Graffiti	1%	4%	2%	3%	5%	1%	5%	4%	4%	1%	3%
Litter	19%	15%	17%	15%	18%	20%	11%	13%	18%	15%	16%
Overgrown grass and vegetation	5%	11%	8%	6%	12%	9%	7%	11%	12%	6%	9%
Run down or vacant houses and buildings	8%	12%	8%	9%	16%	12%	7%	14%	16%	6%	11%

Table 51: Question 5 by Gender, Age, Race/Ethnicity and Language Spoken at Home

Please rate how safe or unsafe you feel: (Percent rating as very safe/somewhat safe)	Gender		Age of Respondent			Race/Ethnicity					Language spoken at home		Overall
	Female	Male	18-34	35-54	55+	White	Asian, Asian Indian or Pacific Islander	Black/African American	Hispanic	Other/Multi-race	English	Other	
In your neighborhood	78%	75%	69%	84%	84%	75%	75%	76%	84%	78%	77%	72%	76%
In downtown College Park	72%	63%	61%	74%	83%	67%	51%	82%	79%	55%	66%	74%	68%
In shopping centers	77%	76%	75%	77%	83%	77%	60%	82%	90%	73%	76%	79%	76%
On College Park paths and trails	40%	60%	43%	65%	61%	54%	47%	52%	66%	24%	52%	50%	51%
At local parks and playgrounds	60%	71%	60%	77%	71%	67%	62%	59%	81%	54%	66%	68%	66%
Near the College Park/UMD Metro Station	56%	59%	55%	61%	66%	55%	49%	66%	63%	84%	61%	44%	58%
Near the Greenbelt Metro Station	43%	50%	42%	57%	49%	49%	44%	53%	45%	43%	50%	40%	47%
As a pedestrian in the City	61%	59%	57%	61%	65%	59%	54%	75%	57%	59%	62%	49%	59%
As a bicyclist in the City	44%	42%	38%	49%	52%	45%	18%	52%	30%	73%	49%	23%	43%

Table 52: Question 5 by Student Status, Income, Length of Residency and Housing Tenure

Please rate how safe or unsafe you feel: (Percent rating as very safe/somewhat safe)	Student at a college or university		Annual household income			Length of Residency			Rent or own		Overall
	College or university student	NOT a college or university student	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	5 years or less	6 to 20 years	more than 20 years	Own	Rent	
In your neighborhood	68%	79%	67%	82%	80%	71%	78%	84%	79%	72%	76%
In downtown College Park	49%	76%	52%	80%	70%	68%	62%	76%	75%	60%	68%
In shopping centers	68%	80%	68%	84%	77%	75%	78%	77%	81%	72%	76%
On College Park paths and trails	39%	57%	39%	69%	44%	47%	60%	52%	56%	48%	51%
At local parks and playgrounds	61%	68%	59%	75%	64%	62%	74%	64%	70%	62%	66%
Near the College Park/UMD Metro Station	45%	65%	46%	73%	54%	54%	59%	69%	61%	53%	58%
Near the Greenbelt Metro Station	39%	51%	38%	60%	44%	44%	52%	47%	52%	41%	47%
As a pedestrian in the City	46%	66%	46%	71%	63%	60%	58%	60%	63%	55%	59%
As a bicyclist in the City	34%	49%	42%	42%	42%	41%	43%	57%	53%	36%	43%

Table 53: Question 6 by Gender, Age, Race/Ethnicity and Language Spoken at Home

In the last 12 months, about how many times, if at all, have you or another household member: (Percent doing at least once)	Gender		Age of Respondent			Race/Ethnicity					Language spoken at home		Overall
	Female	Male	18-34	35-54	55+	White	Asian, Asian Indian or Pacific Islander	Black/African American	Hispanic	Other/Multi-race	English	Other	
Ridden a bicycle													
To shop, get a meal or run errands	20%	40%	33%	39%	17%	34%	52%	12%	17%	38%	30%	39%	31%
For commuting	22%	32%	33%	29%	13%	30%	55%	5%	16%	38%	27%	34%	28%
For fun or exercise	39%	47%	41%	60%	34%	45%	46%	34%	44%	48%	42%	56%	44%
Walked													
To shop, get a meal or run errands	68%	84%	86%	71%	57%	74%	94%	60%	84%	95%	77%	77%	77%
For commuting	55%	56%	66%	49%	30%	50%	63%	41%	67%	84%	55%	57%	55%
For fun or exercise	75%	86%	85%	83%	70%	82%	91%	66%	87%	82%	80%	88%	82%
Ridden public transit (bus: MetroBus, TheBus, ShuttleUM; rail: MetroRail)													
To shop, get a meal or run errands	46%	61%	61%	52%	33%	50%	56%	40%	58%	80%	55%	46%	53%
For commuting	62%	56%	68%	60%	29%	56%	65%	55%	62%	76%	60%	53%	59%

Table 54: Question 6 by Student Status, Income, Length of Residency and Housing Tenure

In the last 12 months, about how many times, if at all, have you or another household member: (Percent doing at least once)	Student at a college or university		Annual household income			Length of Residency			Rent or own		Overall
	College or university student	NOT a college or university student	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	5 years or less	6 to 20 years	more than 20 years	Own	Rent	
Ridden a bicycle											
To shop, get a meal or run errands	42%	26%	30%	34%	27%	34%	37%	15%	26%	37%	31%
For commuting	42%	22%	35%	23%	27%	31%	36%	9%	24%	33%	28%
For fun or exercise	42%	45%	33%	47%	51%	45%	50%	31%	48%	41%	44%
Walked											
To shop, get a meal or run errands	96%	68%	86%	80%	64%	83%	78%	54%	69%	86%	77%
For commuting	89%	39%	72%	55%	31%	69%	44%	29%	40%	70%	55%
For fun or exercise	87%	79%	81%	81%	80%	84%	85%	69%	86%	79%	82%
Ridden public transit (bus: MetroBus, TheBus, ShuttleUM; rail: MetroRail)											
To shop, get a meal or run errands	76%	43%	61%	53%	40%	63%	50%	29%	39%	67%	53%
For commuting	75%	51%	58%	57%	61%	70%	51%	38%	47%	70%	59%

Table 55: Question 7 by Gender, Age, Race/Ethnicity and Language Spoken at Home

Have you heard of mBike, the bikesharing program operated by Zagster for College Park? (Percent yes)	Gender		Age of Respondent			Race/Ethnicity					Language spoken at home		Overall
	Female	Male	18-34	35-54	55+	White	Asian, Asian Indian or Pacific Islander	Black/African American	Hispanic	Other/Multi-race	English	Other	
Have you heard of mBike, the bikesharing program operated by Zagster for College Park?	70%	66%	70%	72%	59%	74%	47%	50%	75%	73%	70%	64%	69%

Table 56: Question 7 by Student Status, Income, Length of Residency and Housing Tenure

Have you heard of mBike, the bikesharing program operated by Zagster for College Park? (Percent yes)	Student at a college or university		Annual household income			Length of Residency			Rent or own		Overall
	College or university student	NOT a college or university student	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	5 years or less	6 to 20 years	more than 20 years	Own	Rent	
Have you heard of mBike, the bikesharing program operated by Zagster for College Park?	80%	64%	68%	67%	67%	71%	65%	69%	65%	73%	69%

Table 57: Question 7a by Gender, Age, Race/Ethnicity and Language Spoken at Home

Have you ever used mBike? (Percent yes)	Gender		Age of Respondent			Race/Ethnicity					Language spoken at home		Overall
	Female	Male	18-34	35-54	55+	White	Asian, Asian Indian or Pacific Islander	Black/African American	Hispanic	Other/Multi-race	English	Other	
Have you ever used mBike?	11%	8%	11%	5%	8%	5%	23%	17%	13%	11%	7%	19%	9%

Asked only of those who said they had heard of mBike.

Table 58: Question 7a by Student Status, Income, Length of Residency and Housing Tenure

Have you ever used mBike? (Percent yes)	Student at a college or university		Annual household income			Length of Residency			Rent or own		Overall
	College or university student	NOT a college or university student	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	5 years or less	6 to 20 years	more than 20 years	Own	Rent	
Have you ever used mBike?	9%	9%	5%	18%	3%	12%	5%	6%	10%	9%	9%

Asked only of those who said they had heard of mBike.

Table 59: Question 8 by Gender, Age, Race/Ethnicity and Language Spoken at Home

In the last 12 months, about how many times have you or other household members shopped or eaten in the following areas in College Park? (Percent doing at least once)	Gender		Age of Respondent			Race/Ethnicity					Language spoken at home		Overall
	Female	Male	18-34	35-54	55+	White	Asian, Asian Indian or Pacific Islander	Black/African American	Hispanic	Other/Multi-race	English	Other	
Downtown/Old Town College Park	82%	83%	83%	89%	73%	84%	93%	72%	91%	69%	81%	90%	82%
North College Park – Hollywood Shopping Center	67%	66%	61%	80%	69%	63%	57%	67%	91%	62%	67%	66%	67%
North College Park – Baltimore Avenue	86%	81%	86%	82%	76%	81%	85%	76%	96%	94%	83%	87%	83%
Camden – Ikea	76%	73%	76%	80%	64%	75%	44%	84%	89%	81%	76%	72%	75%
Best Buy/Shoppers shopping center	85%	85%	85%	89%	84%	86%	61%	98%	98%	85%	88%	78%	86%
Berwyn	52%	60%	50%	70%	58%	57%	48%	52%	63%	54%	58%	51%	56%

Table 60: Question 8 by Student Status, Income, Length of Residency and Housing Tenure

In the last 12 months, about how many times have you or other household members shopped or eaten in the following areas in College Park? (Percent doing at least once)	Student at a college or university		Annual household income			Length of Residency			Rent or own		Overall
	College or university student	NOT a college or university student	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	5 years or less	6 to 20 years	more than 20 years	Own	Rent	
Downtown/Old Town College Park	79%	84%	73%	91%	84%	79%	91%	81%	89%	77%	82%
North College Park – Hollywood Shopping Center	56%	72%	49%	73%	81%	60%	78%	70%	80%	56%	67%
North College Park – Baltimore Avenue	83%	84%	78%	91%	87%	85%	88%	73%	83%	84%	83%
Camden – Ikea	67%	78%	63%	87%	83%	79%	76%	61%	75%	75%	75%
Best Buy/Shoppers shopping center	77%	90%	73%	96%	90%	85%	89%	85%	88%	85%	86%
Berwyn	50%	59%	55%	55%	54%	49%	72%	52%	65%	48%	56%

Table 61: Question 10a by Gender, Age, Race/Ethnicity and Language Spoken at Home

Below are listed special events that are held by the City of College Park. For each event, please indicate whether you have ever attended: (Percent yes)	Gender		Age of Respondent			Race/Ethnicity					Language spoken at home		Overall
	Female	Male	18-34	35-54	55+	White	Asian, Asian Indian or Pacific Islander	Black/African American	Hispanic	Other/Multi-race	English	Other	
Brunch with the Bunny at the College Park Community Center	4%	2%	0%	6%	5%	3%	2%	0%	5%	0%	3%	4%	3%
Annual Egg Hunt at Youth and Family Services	7%	4%	0%	14%	11%	5%	5%	3%	13%	0%	5%	10%	6%
Fourth of July Celebration Concert and Fireworks	33%	30%	22%	40%	48%	33%	38%	31%	25%	33%	30%	43%	33%
Family Movie Night at Duvall Field	3%	3%	0%	8%	4%	2%	4%	3%	3%	3%	3%	3%	3%
Family Bowling at AMF College Park	8%	5%	2%	8%	13%	6%	5%	12%	3%	3%	7%	3%	6%
National Night Out (Neighborhood events on the first Tuesday in August)	11%	7%	2%	15%	20%	11%	2%	12%	7%	0%	9%	7%	9%
College Park Day	30%	24%	14%	50%	40%	29%	42%	35%	11%	17%	28%	30%	28%
Halloween Thing at Youth and Family Services	10%	3%	1%	13%	11%	5%	5%	5%	11%	5%	5%	8%	6%
College Park Blues Festival at Ritchie Coliseum	11%	6%	6%	7%	18%	9%	2%	6%	12%	10%	10%	5%	9%
Memorial Day and Veterans Day Observances at the Veterans Memorial	8%	7%	0%	12%	22%	8%	6%	10%	5%	3%	8%	5%	8%
City's Annual Tribute to Rev. Dr. Martin Luther King, Jr.	5%	2%	0%	2%	11%	2%	9%	8%	0%	0%	3%	2%	3%
Breakfast with Santa at College Park Community Center	4%	2%	0%	5%	7%	3%	2%	2%	3%	0%	3%	3%	3%
Senior Social Center Weekly Activities	5%	2%	0%	1%	15%	3%	2%	9%	2%	2%	4%	2%	4%

Table 62: Question 10a by Student Status, Income, Length of Residency and Housing Tenure

Below are listed special events that are held by the City of College Park. For each event, please indicate whether you have ever attended: (Percent yes)	Student at a college or university		Annual household income			Length of Residency			Rent or own		Overall
	College or university student	NOT a college or university student	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	5 years or less	6 to 20 years	more than 20 years	Own	Rent	
Brunch with the Bunny at the College Park Community Center	1%	4%	0%	5%	4%	0%	5%	7%	6%	0%	3%
Annual Egg Hunt at Youth and Family Services	1%	8%	2%	7%	12%	1%	11%	12%	11%	1%	6%
Fourth of July Celebration Concert and Fireworks	19%	39%	22%	33%	40%	20%	46%	51%	46%	21%	33%
Family Movie Night at Duvall Field	1%	4%	2%	3%	6%	1%	5%	5%	6%	1%	3%
Family Bowling at AMF College Park	1%	9%	2%	8%	6%	3%	7%	12%	8%	3%	6%
National Night Out (Neighborhood events on the first Tuesday in August)	1%	13%	8%	9%	13%	5%	8%	22%	16%	2%	9%
College Park Day	17%	34%	22%	25%	37%	21%	36%	39%	40%	18%	28%
Halloween Thing at Youth and Family Services	3%	7%	4%	5%	8%	2%	10%	10%	11%	1%	6%
College Park Blues Festival at Ritchie Coliseum	2%	11%	4%	9%	11%	4%	6%	25%	12%	5%	9%
Memorial Day and Veterans Day Observances at the Veterans Memorial	1%	11%	7%	6%	6%	1%	12%	21%	13%	3%	8%
City's Annual Tribute to Rev. Dr. Martin Luther King, Jr.	0%	5%	4%	2%	0%	1%	3%	11%	5%	2%	3%
Breakfast with Santa at College Park Community Center	1%	4%	1%	4%	4%	0%	5%	6%	5%	1%	3%
Senior Social Center Weekly Activities	0%	5%	3%	5%	1%	1%	4%	11%	6%	1%	4%

Table 63: Question 10b by Gender, Age, Race/Ethnicity and Language Spoken at Home

Below are listed special events that are held by the City of College Park. For each event, please indicate whether you knew that the City of College Park sponsored it (Percent yes)	Gender		Age of Respondent			Race/Ethnicity					Language spoken at home		Overall
	Female	Male	18-34	35-54	55+	White	Asian, Asian Indian or Pacific Islander	Black/African American	Hispanic	Other/Multi-race	English	Other	
Brunch with the Bunny at the College Park Community Center	36%	18%	11%	43%	53%	31%	20%	19%	24%	11%	30%	10%	27%
Annual Egg Hunt at Youth and Family Services	43%	28%	21%	49%	63%	43%	25%	26%	30%	11%	39%	18%	36%
Fourth of July Celebration Concert and Fireworks	59%	60%	48%	72%	76%	63%	59%	57%	63%	34%	59%	61%	59%
Family Movie Night at Duvall Field	27%	25%	14%	41%	46%	30%	19%	22%	22%	14%	28%	20%	27%
Family Bowling at AMF College Park	26%	23%	13%	44%	37%	27%	8%	19%	26%	23%	26%	21%	26%
National Night Out (Neighborhood events on the first Tuesday in August)	37%	31%	17%	59%	53%	38%	27%	42%	31%	17%	35%	32%	35%
College Park Day	70%	58%	58%	78%	68%	70%	60%	54%	63%	51%	67%	53%	65%
Halloween Thing at Youth and Family Services	38%	29%	20%	50%	53%	38%	20%	25%	44%	12%	36%	22%	34%
College Park Blues Festival at Ritchie Coliseum	43%	33%	31%	49%	47%	41%	31%	21%	57%	23%	40%	32%	39%
Memorial Day and Veterans Day Observances at the Veterans Memorial	36%	36%	20%	56%	64%	44%	37%	27%	24%	18%	39%	28%	38%
City's Annual Tribute to Rev. Dr. Martin Luther King, Jr.	24%	25%	14%	41%	40%	27%	26%	35%	19%	7%	27%	21%	26%
Breakfast with Santa at College Park Community Center	36%	27%	20%	46%	47%	39%	17%	25%	26%	7%	35%	15%	32%
Senior Social Center Weekly Activities	28%	21%	13%	34%	50%	26%	19%	27%	35%	7%	26%	20%	26%

Table 64: Question 10b by Student Status, Income, Length of Residency and Housing Tenure

Below are listed special events that are held by the City of College Park. For each event, please indicate whether you knew that the City of College Park sponsored it (Percent yes)	Student at a college or university		Annual household income			Length of Residency			Rent or own		Overall
	College or university student	NOT a college or university student	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	5 years or less	6 to 20 years	more than 20 years	Own	Rent	
Brunch with the Bunny at the College Park Community Center	10%	35%	20%	23%	33%	8%	39%	65%	46%	10%	27%
Annual Egg Hunt at Youth and Family Services	13%	47%	25%	28%	53%	17%	50%	73%	58%	16%	36%
Fourth of July Celebration Concert and Fireworks	35%	71%	45%	62%	69%	46%	72%	80%	77%	43%	59%
Family Movie Night at Duvall Field	15%	33%	20%	23%	34%	10%	43%	54%	46%	9%	27%
Family Bowling at AMF College Park	13%	31%	16%	26%	31%	15%	36%	43%	38%	14%	26%
National Night Out (Neighborhood events on the first Tuesday in August)	11%	46%	23%	30%	47%	19%	51%	58%	57%	13%	35%
College Park Day	49%	73%	59%	66%	71%	59%	71%	72%	78%	54%	65%
Halloween Thing at Youth and Family Services	15%	43%	25%	29%	49%	18%	49%	59%	55%	15%	34%
College Park Blues Festival at Ritchie Coliseum	30%	43%	30%	39%	44%	28%	44%	60%	54%	25%	39%
Memorial Day and Veterans Day Observances at the Veterans Memorial	19%	47%	25%	40%	40%	16%	62%	66%	59%	18%	38%
City's Annual Tribute to Rev. Dr. Martin Luther King, Jr.	12%	33%	18%	25%	28%	13%	42%	43%	40%	13%	26%
Breakfast with Santa at College Park Community Center	14%	40%	25%	24%	41%	19%	46%	49%	49%	16%	32%
Senior Social Center Weekly Activities	8%	34%	19%	27%	31%	13%	34%	51%	44%	8%	26%

Table 65: Question 11 by Gender, Age, Race/Ethnicity and Language Spoken at Home

In the last 12 months, about how often, if at all, have you or other members of your household done each of the following? (Percent doing at least once)	Gender		Age of Respondent			Race/Ethnicity					Language spoken at home		Overall
	Female	Male	18-34	35-54	55+	White	Asian, Asian Indian or Pacific Islander	Black/African American	Hispanic	Other/Multi-race	English	Other	
Attended a City Council or City public meeting	13%	16%	5%	26%	33%	17%	23%	21%	2%	2%	17%	13%	16%
Called the City of College Park	46%	36%	25%	53%	74%	44%	31%	41%	49%	22%	41%	48%	42%
Emailed the City of College Park	28%	20%	15%	42%	27%	26%	27%	25%	18%	9%	26%	16%	25%
Watched the City's Cable Channel	20%	21%	14%	23%	33%	20%	17%	31%	9%	32%	22%	14%	20%
Visited the City's website (www.collegeparkmd.gov)	62%	61%	60%	76%	50%	68%	57%	49%	67%	37%	63%	61%	62%
Visited the City's social media sites (Facebook, Twitter, etc.)	32%	18%	21%	39%	15%	25%	10%	14%	30%	39%	25%	22%	24%
Read emails from the City's listserv (College Park Connected)	25%	26%	18%	40%	33%	24%	29%	21%	35%	22%	24%	34%	26%
Read the City's newsletter "Municipal Scene"	29%	30%	15%	45%	56%	31%	19%	25%	43%	19%	30%	30%	30%

Table 66: Question 11 by Student Status, Income, Length of Residency and Housing Tenure

In the last 12 months, about how often, if at all, have you or other members of your household done each of the following? (Percent doing at least once)	Student at a college or university		Annual household income			Length of Residency			Rent or own		Overall
	College or university student	NOT a college or university student	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	5 years or less	6 to 20 years	more than 20 years	Own	Rent	
Attended a City Council or City public meeting	8%	20%	13%	9%	19%	8%	25%	30%	28%	5%	16%
Called the City of College Park	20%	52%	28%	37%	54%	24%	54%	77%	69%	15%	42%
Emailed the City of College Park	8%	32%	12%	20%	40%	13%	37%	41%	42%	7%	25%
Watched the City's Cable Channel	21%	20%	24%	17%	24%	15%	24%	31%	25%	16%	20%
Visited the City's website (www.collegeparkmd.gov)	52%	67%	44%	67%	78%	57%	72%	63%	73%	52%	62%
Visited the City's social media sites (Facebook, Twitter, etc.)	22%	25%	24%	22%	24%	25%	26%	19%	31%	17%	24%
Read emails from the City's listserv (College Park Connected)	14%	32%	17%	27%	36%	15%	37%	40%	45%	8%	26%
Read the City's newsletter "Municipal Scene"	15%	37%	17%	30%	39%	18%	38%	54%	46%	13%	30%

Table 67: Question 12 by Gender, Age, Race/Ethnicity and Language Spoken at Home

Please rate the quality of each of the City facilities listed below. (Percent rating as excellent/good)	Gender		Age of Respondent			Race/Ethnicity					Language spoken at home		Overall
	Female	Male	18-34	35-54	55+	White	Asian, Asian Indian or Pacific Islander	Black/African American	Hispanic	Other/Multi-race	English	Other	
City Hall	77%	79%	77%	71%	85%	75%	85%	91%	75%	73%	78%	74%	77%
Youth and Family Services (4912 Nantucket Rd.)	89%	76%	100%	76%	75%	90%	51%	46%	100%	90%	80%	97%	82%
Old Parish House (4711 Knox Road)	86%	79%	100%	68%	82%	82%	49%	100%	100%	100%	82%	81%	82%
Davis Hall (9217 51st Avenue)	61%	60%	39%	59%	78%	68%	59%	58%	39%	39%	61%	55%	60%
Duvall Field (9200 Rhode Island Avenue)	79%	70%	65%	72%	79%	81%	45%	72%	64%	59%	76%	63%	72%
Old Town Community Garden	100%	87%	96%	87%	86%	97%	83%	100%	66%	75%	96%	71%	91%
City Parks and Playgrounds	71%	81%	72%	77%	84%	80%	70%	81%	60%	76%	79%	65%	76%
Skate Board Park	97%	83%	88%	91%	88%	92%	57%	100%	100%	64%	94%	72%	89%

Table 68: Question 12 by Student Status, Income, Length of Residency and Housing Tenure

Please rate the quality of each of the City facilities listed below. (Percent rating as excellent/good)	Student at a college or university		Annual household income			Length of Residency			Rent or own		Overall
	College or university student	NOT a college or university student	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	5 years or less	6 to 20 years	more than 20 years	Own	Rent	
City Hall	85%	74%	84%	75%	79%	70%	79%	87%	76%	78%	77%
Youth and Family Services (4912 Nantucket Rd.)	100%	79%	89%	88%	83%	94%	75%	81%	80%	92%	82%
Old Parish House (4711 Knox Road)	93%	80%	90%	91%	79%	90%	69%	90%	78%	90%	82%
Davis Hall (9217 51st Avenue)	38%	62%	69%	68%	54%	39%	59%	68%	57%	69%	60%
Duvall Field (9200 Rhode Island Avenue)	60%	73%	74%	82%	73%	58%	74%	78%	71%	70%	72%
Old Town Community Garden	92%	91%	87%	98%	83%	90%	93%	92%	89%	92%	91%
City Parks and Playgrounds	77%	75%	74%	82%	65%	71%	82%	78%	73%	79%	76%
Skate Board Park	72%	94%	81%	96%	100%	80%	98%	88%	94%	82%	89%

Table 69: Question 13 by Gender, Age, Race/Ethnicity and Language Spoken at Home

Please rate the quality of each of the following services provided in College Park. (Percent rating as excellent/good)	Gender		Age of Respondent			Race/Ethnicity					Language spoken at home		Overall
	Female	Male	18-34	35-54	55+	White	Asian, Asian Indian or Pacific Islander	Black/African American	Hispanic	Other/Multi-race	English	Other	
Police services	76%	68%	68%	71%	79%	69%	81%	83%	74%	57%	70%	76%	71%
Fire services	93%	95%	90%	98%	97%	91%	100%	100%	100%	78%	92%	97%	93%
Ambulance/EMS services	95%	97%	96%	94%	98%	94%	100%	100%	95%	95%	96%	94%	95%
Crime prevention	50%	46%	37%	60%	66%	51%	34%	69%	27%	45%	50%	39%	48%
Fire prevention and education	64%	73%	65%	66%	78%	73%	56%	77%	65%	73%	72%	64%	69%
Parking enforcement	63%	67%	62%	67%	68%	63%	80%	74%	65%	57%	61%	79%	64%
Traffic enforcement	54%	56%	53%	53%	62%	47%	79%	50%	64%	65%	51%	68%	54%
Street repair	48%	60%	53%	51%	59%	45%	88%	70%	55%	51%	52%	61%	53%
Street cleaning	73%	69%	66%	77%	80%	69%	70%	82%	61%	85%	72%	66%	71%
Street lighting	63%	63%	58%	71%	69%	68%	67%	60%	47%	55%	65%	52%	63%
Snow removal	80%	73%	72%	79%	81%	80%	73%	70%	76%	66%	78%	68%	76%
Sidewalk maintenance	66%	59%	59%	64%	70%	64%	30%	67%	68%	73%	66%	44%	62%
Landscape plantings and roadside tree maintenance	72%	68%	66%	70%	75%	67%	56%	74%	75%	79%	71%	62%	69%
Bus or transit services	80%	76%	78%	74%	75%	81%	55%	68%	70%	93%	81%	62%	77%
Garbage collection	96%	89%	89%	93%	97%	95%	84%	83%	97%	89%	93%	88%	92%
Recycling	87%	85%	80%	91%	96%	84%	82%	91%	90%	89%	86%	88%	86%
Yard waste collection (grass, brush and tree limbs)	78%	83%	75%	84%	87%	85%	84%	66%	73%	89%	81%	78%	81%
Curbside leaf collection (November - December)	86%	87%	83%	89%	90%	88%	83%	90%	78%	92%	91%	74%	87%
Compost program/SMARTLEAF®	83%	85%	80%	87%	87%	89%	59%	81%	81%	100%	88%	70%	84%
City parks and playgrounds	76%	81%	74%	84%	90%	80%	60%	75%	75%	98%	81%	69%	79%
Bike and pedestrian trails	75%	76%	72%	76%	88%	81%	72%	64%	63%	80%	78%	64%	75%
Recreation programs or classes	62%	80%	72%	75%	67%	76%	69%	54%	51%	90%	77%	53%	71%
Recreation centers or facilities	63%	77%	71%	74%	72%	76%	77%	62%	48%	80%	76%	57%	71%
Services for youth	69%	70%	71%	71%	66%	75%	57%	61%	64%	80%	71%	59%	67%
Services for seniors	69%	66%	67%	71%	61%	70%	38%	66%	52%	82%	70%	41%	64%

Please rate the quality of each of the following services provided in College Park. (Percent rating as excellent/good)	Gender		Age of Respondent			Race/Ethnicity					Language spoken at home		Overall
	Female	Male	18-34	35-54	55+	White	Asian, Asian Indian or Pacific Islander	Black/African American	Hispanic	Other/Multi-race	English	Other	
Land use, planning and zoning	39%	56%	48%	46%	55%	46%	58%	53%	56%	45%	47%	52%	48%
Code enforcement (weeds, abandoned buildings, etc.)	51%	53%	48%	56%	52%	48%	81%	54%	55%	45%	49%	57%	50%
Animal control	81%	76%	87%	68%	74%	83%	80%	66%	69%	86%	81%	67%	77%
Economic development	61%	69%	63%	71%	69%	63%	75%	77%	67%	58%	68%	59%	65%
Public information services	65%	64%	56%	72%	71%	68%	49%	71%	57%	58%	67%	46%	63%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	50%	53%	39%	53%	68%	56%	34%	57%	51%	43%	54%	36%	50%
Overall customer service by College Park employees	78%	78%	73%	85%	85%	80%	76%	82%	81%	58%	80%	67%	77%

Table 70: Question 13 by Student Status, Income, Length of Residency and Housing Tenure

Please rate the quality of each of the following services provided in College Park. (Percent rating as excellent/good)	Student at a college or university		Annual household income			Length of Residency			Rent or own		Overall
	College or university student	NOT a college or university student	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	5 years or less	6 to 20 years	more than 20 years	Own	Rent	
Police services	67%	73%	70%	85%	56%	71%	67%	76%	71%	70%	71%
Fire services	88%	96%	93%	97%	94%	89%	99%	96%	97%	90%	93%
Ambulance/EMS services	96%	95%	100%	97%	96%	95%	96%	96%	96%	96%	95%
Crime prevention	29%	58%	38%	65%	30%	37%	59%	59%	52%	42%	48%
Fire prevention and education	69%	69%	66%	77%	63%	74%	64%	66%	64%	75%	69%
Parking enforcement	59%	67%	66%	66%	64%	62%	70%	63%	66%	62%	64%
Traffic enforcement	62%	50%	57%	53%	48%	50%	56%	61%	55%	52%	54%
Street repair	61%	50%	68%	50%	34%	53%	56%	50%	50%	55%	53%
Street cleaning	63%	74%	68%	72%	67%	65%	75%	78%	74%	67%	71%
Street lighting	55%	66%	64%	64%	64%	58%	64%	74%	67%	59%	63%
Snow removal	68%	79%	70%	81%	73%	71%	73%	91%	81%	69%	76%

College Park Community Survey 2017 Report of Results

Please rate the quality of each of the following services provided in College Park. (Percent rating as excellent/good)	Student at a college or university		Annual household income			Length of Residency			Rent or own		Overall
	College or university student	NOT a college or university student	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	5 years or less	6 to 20 years	more than 20 years	Own	Rent	
Sidewalk maintenance	56%	65%	64%	63%	63%	61%	54%	78%	62%	61%	62%
Landscape plantings and roadside tree maintenance	63%	72%	62%	72%	72%	66%	67%	82%	72%	65%	69%
Bus or transit services	79%	75%	84%	70%	81%	78%	72%	80%	70%	81%	77%
Garbage collection	87%	94%	89%	89%	96%	90%	91%	97%	95%	88%	92%
Recycling	77%	90%	87%	81%	89%	81%	87%	98%	95%	76%	86%
Yard waste collection (grass, brush and tree limbs)	76%	82%	80%	84%	72%	84%	74%	86%	81%	79%	81%
Curbside leaf collection (November - December)	75%	90%	86%	85%	87%	86%	84%	92%	87%	87%	87%
Compost program/SMARTLEAF®	78%	86%	84%	76%	88%	85%	78%	92%	83%	87%	84%
City parks and playgrounds	80%	78%	70%	84%	75%	74%	83%	85%	80%	77%	79%
Bike and pedestrian trails	74%	76%	71%	76%	71%	73%	74%	86%	75%	76%	75%
Recreation programs or classes	81%	67%	76%	66%	71%	78%	63%	67%	62%	82%	71%
Recreation centers or facilities	78%	68%	79%	77%	60%	74%	68%	68%	61%	81%	71%
Services for youth	73%	66%	68%	68%	68%	79%	57%	66%	58%	78%	67%
Services for seniors	60%	65%	58%	72%	72%	73%	60%	63%	57%	78%	64%
Land use, planning and zoning	42%	51%	36%	56%	45%	50%	46%	45%	45%	49%	48%
Code enforcement (weeds, abandoned buildings, etc.)	53%	49%	50%	67%	42%	47%	61%	40%	45%	56%	50%
Animal control	93%	72%	89%	84%	69%	82%	71%	77%	71%	87%	77%
Economic development	56%	70%	58%	68%	60%	62%	71%	64%	62%	67%	65%
Public information services	53%	67%	51%	71%	58%	62%	61%	68%	64%	60%	63%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	41%	54%	57%	52%	40%	46%	49%	61%	53%	45%	50%
Overall customer service by College Park employees	68%	81%	70%	81%	80%	76%	74%	84%	80%	73%	77%

Table 71: Question 14 by Gender, Age, Race/Ethnicity and Language Spoken at Home

Please rate the following categories of City of College Park government performance. (Percent rating as excellent/good)	Gender		Age of Respondent			Race/Ethnicity					Language spoken at home		Overall
	Female	Male	18-34	35-54	55+	White	Asian, Asian Indian or Pacific Islander	Black/African American	Hispanic	Other/Multi-race	English	Other	
The value of services for the taxes paid to City of College Park government	58%	60%	50%	66%	72%	67%	40%	69%	54%	32%	63%	45%	59%
Welcoming resident involvement	58%	53%	45%	71%	64%	67%	33%	56%	61%	21%	58%	45%	55%
Generally acting in the best interest of the community	60%	60%	51%	73%	65%	66%	57%	70%	50%	38%	61%	53%	59%
Being honest	70%	75%	64%	81%	78%	75%	60%	74%	68%	64%	75%	56%	71%
Treating all residents fairly	71%	67%	62%	76%	72%	72%	76%	63%	56%	53%	70%	59%	66%
Being responsive to residents and businesses	71%	65%	64%	72%	69%	71%	58%	68%	69%	50%	66%	69%	66%
Effectively planning for the future	60%	72%	66%	61%	71%	68%	73%	58%	76%	43%	68%	58%	65%
Working through critical issues facing the City	53%	65%	58%	57%	64%	66%	68%	59%	42%	36%	61%	54%	59%
The overall direction that City of College Park government is taking	59%	78%	70%	70%	64%	71%	73%	58%	71%	62%	71%	59%	68%
Overall confidence in City of College Park government	63%	66%	59%	73%	69%	67%	63%	80%	50%	54%	64%	61%	63%

Table 72: Question 14 by Student Status, Income, Length of Residency and Housing Tenure

Please rate the following categories of City of College Park government performance. (Percent rating as excellent/good)	Student at a college or university		Annual household income			Length of Residency			Rent or own		Overall
	College or university student	NOT a college or university student	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	5 years or less	6 to 20 years	more than 20 years	Own	Rent	
The value of services for the taxes paid to City of College Park government	56%	60%	60%	61%	57%	57%	57%	67%	59%	58%	59%
Welcoming resident involvement	40%	60%	50%	60%	55%	50%	58%	60%	56%	51%	55%
Generally acting in the best interest of the community	44%	65%	55%	61%	59%	57%	58%	62%	61%	55%	59%
Being honest	65%	73%	65%	79%	69%	67%	70%	78%	67%	74%	71%
Treating all residents fairly	56%	72%	68%	73%	65%	65%	66%	70%	64%	69%	66%
Being responsive to residents and businesses	56%	71%	64%	64%	75%	72%	55%	72%	65%	68%	66%
Effectively planning for the future	62%	67%	74%	56%	68%	65%	62%	69%	63%	67%	65%
Working through critical issues facing the City	62%	57%	71%	62%	53%	59%	52%	67%	50%	67%	59%
The overall direction that City of College Park government is taking	65%	70%	72%	63%	69%	71%	66%	65%	64%	73%	68%
Overall confidence in City of College Park government	52%	69%	63%	64%	62%	62%	63%	68%	61%	66%	63%

Table 73: Housing Stress by Gender, Age, Race/Ethnicity and Language Spoken at Home

Percent indicating housing cost less than 30% of income	Gender		Age of Respondent			Race/Ethnicity					Language spoken at home		Overall
	Female	Male	18-34	35-54	55+	White	Asian, Asian Indian or Pacific Islander	Black/African American	Hispanic	Other/Multi-race	English	Other	
NOT under housing cost stress	62%	53%	46%	78%	67%	56%	57%	57%	76%	35%	54%	75%	57%

Table 74: Housing Stress by Student Status, Income, Length of Residency and Housing Tenure

Percent indicating housing cost less than 30% of income	Student at a college or university		Annual household income			Length of Residency			Rent or own		Overall
	College or university student	NOT a college or university student	Less than \$50,000	\$50,000 to \$99,999	\$100,000 or more	5 years or less	6 to 20 years	more than 20 years	Own	Rent	
NOT under housing cost stress	26%	70%	21%	59%	93%	49%	61%	79%	75%	41%	57%

Appendix D: Responses to Online Open Participation Survey Questions

The following tables display survey responses of those responding to the Online Open Participation Community Survey including the percent and the number of respondents providing each answer. A total of 234 respondents completed the Open Participation survey. Responses were not weighted by demographic characteristics.

Table 75: Question 1 with "don't know" responses

Please rate each of the following aspects of quality of life in College Park.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
College Park as a place to live	18%	N=42	54%	N=126	23%	N=54	5%	N=11	0%	N=0	100%	N=233
Your neighborhood as a place to live	22%	N=52	51%	N=119	21%	N=48	5%	N=12	0%	N=1	100%	N=232
College Park as a place to raise children	10%	N=23	33%	N=76	28%	N=66	10%	N=23	19%	N=44	100%	N=232
College Park as a place to work	9%	N=20	32%	N=74	18%	N=43	8%	N=18	33%	N=78	100%	N=233
College Park as a place to visit	8%	N=19	31%	N=72	37%	N=86	19%	N=43	5%	N=12	100%	N=232
College Park as a place to retire	6%	N=13	25%	N=59	25%	N=58	25%	N=57	19%	N=45	100%	N=232
The overall quality of life in College Park	7%	N=17	58%	N=135	29%	N=68	5%	N=12	0%	N=1	100%	N=233

Table 76: Question 1 without "don't know" responses

Please rate each of the following aspects of quality of life in College Park.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
College Park as a place to live	18%	N=42	54%	N=126	23%	N=54	5%	N=11	100%	N=233
Your neighborhood as a place to live	23%	N=52	52%	N=119	21%	N=48	5%	N=12	100%	N=231
College Park as a place to raise children	12%	N=23	40%	N=76	35%	N=66	12%	N=23	100%	N=188
College Park as a place to work	13%	N=20	48%	N=74	28%	N=43	12%	N=18	100%	N=155
College Park as a place to visit	9%	N=19	33%	N=72	39%	N=86	20%	N=43	100%	N=220
College Park as a place to retire	7%	N=13	32%	N=59	31%	N=58	30%	N=57	100%	N=187
The overall quality of life in College Park	7%	N=17	58%	N=135	29%	N=68	5%	N=12	100%	N=232

Table 77: Question 2 with "don't know" responses

Please rate each of the following characteristics as they relate to College Park as a whole.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in College Park	11%	N=24	49%	N=108	32%	N=70	8%	N=18	0%	N=0	100%	N=220
Overall appearance of College Park	5%	N=11	42%	N=91	44%	N=96	10%	N=21	0%	N=0	100%	N=219
Cleanliness of College Park	9%	N=20	48%	N=103	34%	N=74	8%	N=18	0%	N=0	100%	N=215
Overall quality of new development in College Park	12%	N=26	34%	N=75	35%	N=77	13%	N=28	6%	N=12	100%	N=218
Variety of housing options	10%	N=22	40%	N=87	31%	N=68	11%	N=24	8%	N=17	100%	N=218
Shopping opportunities	2%	N=5	16%	N=34	45%	N=99	36%	N=79	0%	N=1	100%	N=218
Overall economic health of College Park	5%	N=10	34%	N=75	39%	N=86	9%	N=19	13%	N=28	100%	N=218
Cost of living in College Park	7%	N=16	44%	N=97	34%	N=75	12%	N=26	2%	N=4	100%	N=218
Opportunities to attend cultural activities	18%	N=39	43%	N=93	25%	N=55	7%	N=16	7%	N=15	100%	N=218
Recreational opportunities	15%	N=32	44%	N=96	28%	N=62	8%	N=18	5%	N=10	100%	N=218
Availability of parks and playgrounds	24%	N=53	48%	N=106	21%	N=45	4%	N=9	3%	N=6	100%	N=219
Employment opportunities	6%	N=12	17%	N=36	24%	N=51	12%	N=26	42%	N=90	100%	N=215
K-12 education	1%	N=3	15%	N=32	24%	N=52	23%	N=51	37%	N=80	100%	N=218
Sense of community in College Park	11%	N=24	41%	N=89	31%	N=67	14%	N=30	3%	N=7	100%	N=217
Opportunities to participate in social events and activities	10%	N=23	47%	N=104	30%	N=65	6%	N=14	6%	N=14	100%	N=220
Opportunities to volunteer	16%	N=36	43%	N=94	20%	N=43	6%	N=13	15%	N=33	100%	N=219
Opportunities to participate in community matters	18%	N=38	47%	N=102	22%	N=48	6%	N=13	7%	N=16	100%	N=217
Openness and acceptance of the community toward people of diverse backgrounds	25%	N=55	48%	N=105	17%	N=38	4%	N=8	6%	N=13	100%	N=219
Ease of car travel in College Park	5%	N=11	35%	N=77	33%	N=72	26%	N=58	0%	N=1	100%	N=219
Ease of travel by public transportation in College Park	11%	N=23	32%	N=69	27%	N=58	15%	N=32	16%	N=35	100%	N=217
Ease of bicycle travel in College Park	13%	N=28	35%	N=77	16%	N=35	13%	N=28	23%	N=51	100%	N=219
Ease of walking in College Park	13%	N=28	36%	N=80	34%	N=75	14%	N=31	3%	N=6	100%	N=220
Availability of paths and walking trails	17%	N=37	45%	N=98	20%	N=43	11%	N=25	7%	N=16	100%	N=219
Traffic flow on major streets	1%	N=2	12%	N=27	39%	N=86	47%	N=102	1%	N=2	100%	N=219
Quality of overall natural environment in College Park	7%	N=15	47%	N=103	32%	N=71	11%	N=24	3%	N=7	100%	N=220
Overall image or reputation of College Park	5%	N=12	37%	N=82	40%	N=89	13%	N=29	4%	N=8	100%	N=220

Table 78: Question 2 without "don't know" responses

Please rate each of the following characteristics as they relate to College Park as a whole.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall feeling of safety in College Park	11%	N=24	49%	N=108	32%	N=70	8%	N=18	100%	N=220
Overall appearance of College Park	5%	N=11	42%	N=91	44%	N=96	10%	N=21	100%	N=219
Cleanliness of College Park	9%	N=20	48%	N=103	34%	N=74	8%	N=18	100%	N=215
Overall quality of new development in College Park	13%	N=26	36%	N=75	37%	N=77	14%	N=28	100%	N=206
Variety of housing options	11%	N=22	43%	N=87	34%	N=68	12%	N=24	100%	N=201
Shopping opportunities	2%	N=5	16%	N=34	46%	N=99	36%	N=79	100%	N=217
Overall economic health of College Park	5%	N=10	39%	N=75	45%	N=86	10%	N=19	100%	N=190
Cost of living in College Park	7%	N=16	45%	N=97	35%	N=75	12%	N=26	100%	N=214
Opportunities to attend cultural activities	19%	N=39	46%	N=93	27%	N=55	8%	N=16	100%	N=203
Recreational opportunities	15%	N=32	46%	N=96	30%	N=62	9%	N=18	100%	N=208
Availability of parks and playgrounds	25%	N=53	50%	N=106	21%	N=45	4%	N=9	100%	N=213
Employment opportunities	10%	N=12	29%	N=36	41%	N=51	21%	N=26	100%	N=125
K-12 education	2%	N=3	23%	N=32	38%	N=52	37%	N=51	100%	N=138
Sense of community in College Park	11%	N=24	42%	N=89	32%	N=67	14%	N=30	100%	N=210
Opportunities to participate in social events and activities	11%	N=23	50%	N=104	32%	N=65	7%	N=14	100%	N=206
Opportunities to volunteer	19%	N=36	51%	N=94	23%	N=43	7%	N=13	100%	N=186
Opportunities to participate in community matters	19%	N=38	51%	N=102	24%	N=48	6%	N=13	100%	N=201
Openness and acceptance of the community toward people of diverse backgrounds	27%	N=55	51%	N=105	18%	N=38	4%	N=8	100%	N=206
Ease of car travel in College Park	5%	N=11	35%	N=77	33%	N=72	27%	N=58	100%	N=218
Ease of travel by public transportation in College Park	13%	N=23	38%	N=69	32%	N=58	18%	N=32	100%	N=182
Ease of bicycle travel in College Park	17%	N=28	46%	N=77	21%	N=35	17%	N=28	100%	N=168
Ease of walking in College Park	13%	N=28	37%	N=80	35%	N=75	14%	N=31	100%	N=214
Availability of paths and walking trails	18%	N=37	48%	N=98	21%	N=43	12%	N=25	100%	N=203
Traffic flow on major streets	1%	N=2	12%	N=27	40%	N=86	47%	N=102	100%	N=217
Quality of overall natural environment in College Park	7%	N=15	48%	N=103	33%	N=71	11%	N=24	100%	N=213
Overall image or reputation of College Park	6%	N=12	39%	N=82	42%	N=89	14%	N=29	100%	N=212

Table 79: Question 3 with "don't know" responses

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Recommend living in College Park to someone who asks	30%	N=66	43%	N=95	15%	N=34	10%	N=23	1%	N=3	100%	N=221
Remain in College Park for the next five years	43%	N=94	29%	N=63	13%	N=29	11%	N=24	5%	N=11	100%	N=221

Table 80: Question 3 without "don't know" responses

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
	%	N	%	N	%	N	%	N	%	N
Recommend living in College Park to someone who asks	30%	N=66	44%	N=95	16%	N=34	11%	N=23	100%	N=218
Remain in College Park for the next five years	45%	N=94	30%	N=63	14%	N=29	11%	N=24	100%	N=210

Table 81: Question 4 with "don't know" responses

Please rate how much of a problem each of the following is in your neighborhood.	Not a problem		Minor problem		Moderate problem		Major problem		Extreme problem		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
Traffic	19%	N=42	26%	N=56	26%	N=56	16%	N=35	13%	N=29	0%	N=1	100%	N=219
Cut-through traffic	30%	N=66	19%	N=42	26%	N=57	13%	N=28	8%	N=17	4%	N=8	100%	N=218
Speeding	14%	N=31	25%	N=55	35%	N=78	16%	N=36	7%	N=16	2%	N=4	100%	N=220
Oversized or commercial vehicles parked on street	38%	N=83	27%	N=59	18%	N=40	8%	N=18	4%	N=9	4%	N=9	100%	N=218
Parking	29%	N=64	25%	N=55	22%	N=48	11%	N=24	11%	N=23	1%	N=3	100%	N=217
Pedestrian hazards	24%	N=53	22%	N=49	24%	N=52	17%	N=37	10%	N=21	3%	N=7	100%	N=219
Noise	29%	N=64	35%	N=78	20%	N=45	9%	N=20	5%	N=10	1%	N=3	100%	N=220
Crime	13%	N=28	36%	N=80	33%	N=73	12%	N=26	2%	N=5	4%	N=8	100%	N=220
Gangs	40%	N=87	14%	N=31	8%	N=18	5%	N=11	1%	N=3	32%	N=70	100%	N=220
Graffiti	41%	N=89	29%	N=64	12%	N=27	5%	N=11	1%	N=2	11%	N=25	100%	N=218
Litter	16%	N=35	37%	N=82	26%	N=57	14%	N=31	6%	N=13	1%	N=2	100%	N=220
Overgrown grass and vegetation	35%	N=76	37%	N=81	16%	N=34	7%	N=16	4%	N=8	2%	N=4	100%	N=219
Run down or vacant houses and buildings	24%	N=53	38%	N=83	20%	N=43	7%	N=16	7%	N=16	4%	N=9	100%	N=220

Table 82: Question 4 without "don't know" responses

Please rate how much of a problem each of the following is in your neighborhood.	Not a problem		Minor problem		Moderate problem		Major problem		Extreme problem		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Traffic	19%	N=42	26%	N=56	26%	N=56	16%	N=35	13%	N=29	100%	N=218
Cut-through traffic	31%	N=66	20%	N=42	27%	N=57	13%	N=28	8%	N=17	100%	N=210
Speeding	14%	N=31	25%	N=55	36%	N=78	17%	N=36	7%	N=16	100%	N=216
Oversized or commercial vehicles parked on street	40%	N=83	28%	N=59	19%	N=40	9%	N=18	4%	N=9	100%	N=209
Parking	30%	N=64	26%	N=55	22%	N=48	11%	N=24	11%	N=23	100%	N=214
Pedestrian hazards	25%	N=53	23%	N=49	25%	N=52	17%	N=37	10%	N=21	100%	N=212
Noise	29%	N=64	36%	N=78	21%	N=45	9%	N=20	5%	N=10	100%	N=217
Crime	13%	N=28	38%	N=80	34%	N=73	12%	N=26	2%	N=5	100%	N=212
Gangs	58%	N=87	21%	N=31	12%	N=18	7%	N=11	2%	N=3	100%	N=150
Graffiti	46%	N=89	33%	N=64	14%	N=27	6%	N=11	1%	N=2	100%	N=193
Litter	16%	N=35	38%	N=82	26%	N=57	14%	N=31	6%	N=13	100%	N=218
Overgrown grass and vegetation	35%	N=76	38%	N=81	16%	N=34	7%	N=16	4%	N=8	100%	N=215
Run down or vacant houses and buildings	25%	N=53	39%	N=83	20%	N=43	8%	N=16	8%	N=16	100%	N=211

Table 83: Question 5 with "don't know" responses

Please rate how much of a problem each of the following is in your neighborhood.	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood	38%	N=81	38%	N=82	13%	N=27	10%	N=22	2%	N=4	0%	N=0	100%	N=216
In downtown College Park	26%	N=56	39%	N=85	13%	N=29	10%	N=22	1%	N=3	10%	N=22	100%	N=217
In shopping centers	29%	N=64	38%	N=82	17%	N=36	11%	N=23	1%	N=3	4%	N=9	100%	N=217
On College Park paths and trails	13%	N=28	42%	N=90	11%	N=24	17%	N=37	6%	N=12	12%	N=25	100%	N=216
At local parks and playgrounds	24%	N=52	39%	N=85	14%	N=30	9%	N=20	2%	N=4	12%	N=25	100%	N=216
Near the College Park/UMD Metro Station	16%	N=35	32%	N=69	16%	N=34	17%	N=36	6%	N=13	13%	N=29	100%	N=216
Near the Greenbelt Metro Station	13%	N=29	25%	N=53	13%	N=29	17%	N=37	7%	N=16	24%	N=52	100%	N=216
As a pedestrian in the City	16%	N=35	39%	N=84	15%	N=32	17%	N=37	6%	N=14	6%	N=14	100%	N=216
As a bicyclist in the City	8%	N=17	21%	N=46	11%	N=23	15%	N=32	7%	N=16	38%	N=82	100%	N=216

Table 84: Question 5 without "don't know" responses

Please rate how much of a problem each of the following is in your neighborhood.	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
In your neighborhood	38%	N=81	38%	N=82	13%	N=27	10%	N=22	2%	N=4	100%	N=216
In downtown College Park	29%	N=56	44%	N=85	15%	N=29	11%	N=22	2%	N=3	100%	N=195
In shopping centers	31%	N=64	39%	N=82	17%	N=36	11%	N=23	1%	N=3	100%	N=208
On College Park paths and trails	15%	N=28	47%	N=90	13%	N=24	19%	N=37	6%	N=12	100%	N=191
At local parks and playgrounds	27%	N=52	45%	N=85	16%	N=30	10%	N=20	2%	N=4	100%	N=191
Near the College Park/UMD Metro Station	19%	N=35	37%	N=69	18%	N=34	19%	N=36	7%	N=13	100%	N=187
Near the Greenbelt Metro Station	18%	N=29	32%	N=53	18%	N=29	23%	N=37	10%	N=16	100%	N=164
As a pedestrian in the City	17%	N=35	42%	N=84	16%	N=32	18%	N=37	7%	N=14	100%	N=202
As a bicyclist in the City	13%	N=17	34%	N=46	17%	N=23	24%	N=32	12%	N=16	100%	N=134

Table 85: Question 6

In the last 12 months, about how many times, if at all, have you or another household member:	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
	%	N	%	N	%	N	%	N	%	N
Ridden a bicycle										
To shop, get a meal or run errands	4%	N=9	8%	N=18	14%	N=30	73%	N=158	100%	N=215
For commuting	9%	N=19	3%	N=7	6%	N=12	82%	N=178	100%	N=216
For fun or exercise	11%	N=24	15%	N=33	23%	N=50	50%	N=107	100%	N=214
Walked										
To shop, get a meal or run errands	11%	N=24	15%	N=33	23%	N=50	50%	N=107	100%	N=214
For commuting	21%	N=45	22%	N=47	18%	N=39	40%	N=86	100%	N=217
For fun or exercise	17%	N=36	9%	N=20	8%	N=17	66%	N=141	100%	N=214
Ridden public transit (bus: MetroBus, TheBus, ShuttleUM; rail: MetroRail)										
To shop, get a meal or run errands	51%	N=109	26%	N=55	13%	N=28	10%	N=22	100%	N=214
For commuting	9%	N=20	14%	N=30	20%	N=44	56%	N=122	100%	N=216

Table 86: Question 7

Have you heard of mBike, the bikesharing program operated by Zagster for College Park?	Percent	Number
No	21%	N=45
Yes	79%	N=172
Total	100%	N=217

Table 87: Question 7a

Have you ever used mBike?	Percent	Number
No	96%	N=145
Yes	4%	N=6
Total	100%	N=151

Table 88: Question 8

In the last 12 months, about how many times have you or other household members shopped or eaten in the following areas in College Park?	Never		Once or twice		3 to 12 times		13 to 26 times		More than 26 times		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Downtown/Old Town College Park	14%	N=30	24%	N=51	32%	N=70	13%	N=29	17%	N=37	100%	N=217
North College Park – Hollywood Shopping Center	24%	N=52	23%	N=50	24%	N=51	14%	N=30	15%	N=33	100%	N=216
North College Park – Baltimore Avenue	15%	N=33	31%	N=66	34%	N=72	11%	N=23	9%	N=19	100%	N=213
Camden – Ikea	20%	N=43	34%	N=72	35%	N=75	6%	N=13	4%	N=9	100%	N=212
Best Buy/Shoppers shopping center	12%	N=25	16%	N=34	32%	N=69	19%	N=41	22%	N=47	100%	N=216
Berwyn	35%	N=76	31%	N=66	24%	N=51	7%	N=15	4%	N=8	100%	N=216

Table 89: Question 9

What kinds of amenities do you feel are most lacking in College Park? (Please check all that apply.)	Percent	Number
Groceries	47%	N=94
Baked goods and desserts	47%	N=93
Auto repair and service	5%	N=10
Department stores	35%	N=70
Large appliance/electronics	8%	N=15
Fresh produce	33%	N=65
Pharmacy items	6%	N=12
Everyday banking needs	15%	N=29
Discount department stores	15%	N=30
Restaurants/bars	50%	N=99
Bottled wines and beers	14%	N=28
Home improvement & repair	9%	N=18
Apparel and shoes	39%	N=78
Specialty, boutique and gift stores	49%	N=98
Other	27%	N=53

Total may exceed 100% as respondents could select more than one option.

Table 90: Question 10a

Below are listed special events that are held by the City of College Park. For each event, please indicate whether you have ever attended.	No		Yes		Total	
Brunch with the Bunny at the College Park Community Center	93%	N=198	7%	N=15	100%	N=213
Annual Egg Hunt at Youth and Family Services	91%	N=193	9%	N=20	100%	N=213
Fourth of July Celebration Concert and Fireworks	52%	N=111	48%	N=102	100%	N=213
Family Movie Night at Duvall Field	89%	N=189	11%	N=24	100%	N=213
Family Bowling at AMF College Park	89%	N=189	11%	N=24	100%	N=213
National Night Out (Neighborhood events on the first Tuesday in August)	70%	N=150	30%	N=63	100%	N=213
College Park Day	50%	N=107	50%	N=106	100%	N=213
Halloween Thing at Youth and Family Services	92%	N=195	8%	N=18	100%	N=213
College Park Blues Festival at Ritchie Coliseum	86%	N=183	14%	N=30	100%	N=213
Memorial Day and Veterans Day Observances at the Veterans Memorial	82%	N=174	18%	N=39	100%	N=213
City's Annual Tribute to Rev. Dr. Martin Luther King, Jr.	93%	N=199	7%	N=14	100%	N=213
Breakfast with Santa at College Park Community Center	93%	N=199	7%	N=14	100%	N=213
Senior Social Center Weekly Activities	93%	N=199	7%	N=14	100%	N=213

Table 91: Question 10b

Below are listed special events that are held by the City of College Park. For each event, please indicate whether you knew that the City of College Park sponsored it.	No		Yes		Total	
	%	N	%	N	%	N
Brunch with the Bunny at the College Park Community Center	43%	N=90	57%	N=117	100%	N=207
Annual Egg Hunt at Youth and Family Services	33%	N=68	67%	N=139	100%	N=207
Fourth of July Celebration Concert and Fireworks	23%	N=47	77%	N=160	100%	N=207
Family Movie Night at Duvall Field	41%	N=84	59%	N=123	100%	N=207
Family Bowling at AMF College Park	50%	N=103	50%	N=104	100%	N=207
National Night Out (Neighborhood events on the first Tuesday in August)	29%	N=59	71%	N=148	100%	N=207
College Park Day	15%	N=32	85%	N=175	100%	N=207
Halloween Thing at Youth and Family Services	39%	N=81	61%	N=126	100%	N=207
College Park Blues Festival at Ritchie Coliseum	33%	N=69	67%	N=138	100%	N=207
Memorial Day and Veterans Day Observances at the Veterans Memorial	30%	N=62	70%	N=145	100%	N=207
City's Annual Tribute to Rev. Dr. Martin Luther King, Jr.	46%	N=96	54%	N=111	100%	N=207
Breakfast with Santa at College Park Community Center	43%	N=90	57%	N=117	100%	N=207
Senior Social Center Weekly Activities	50%	N=103	50%	N=104	100%	N=207

Table 92: Question 11

In the last 12 months, about how often, if at all, have you or other members of your household done each of the following?	At least daily		One to six times a week		One to three times a month		Once a month or less		Never		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Attended a City Council or City public meeting	0%	N=1	0%	N=1	7%	N=14	38%	N=82	54%	N=116	100%	N=214
Called the City of College Park	0%	N=0	1%	N=2	12%	N=26	59%	N=126	28%	N=59	100%	N=213
Emailed the City of College Park	0%	N=0	1%	N=3	7%	N=14	42%	N=90	50%	N=105	100%	N=212
Watched the City's Cable Channel	0%	N=1	0%	N=1	10%	N=22	21%	N=44	68%	N=146	100%	N=214
Visited the City's website (www.collegeparkmd.gov)	0%	N=0	5%	N=10	26%	N=55	59%	N=126	11%	N=23	100%	N=214
Visited the City's social media sites (Facebook, Twitter, etc.)	0%	N=1	7%	N=15	14%	N=31	20%	N=42	58%	N=125	100%	N=214
Read emails from the City's listserv (College Park Connected)	5%	N=11	12%	N=26	26%	N=55	16%	N=35	40%	N=86	100%	N=213
Read the City's newsletter "Municipal Scene"	1%	N=3	7%	N=14	25%	N=53	34%	N=72	33%	N=71	100%	N=213

Table 93: Question 12 with "don't know" responses

Please rate the quality of each of the City facilities listed below.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
City Hall	12%	N=25	41%	N=87	16%	N=34	2%	N=4	29%	N=62	100%	N=212
Youth and Family Services (4912 Nantucket Rd.)	7%	N=14	19%	N=41	5%	N=11	1%	N=2	68%	N=144	100%	N=212
Old Parish House (4711 Knox Road)	6%	N=13	13%	N=27	11%	N=24	7%	N=14	63%	N=134	100%	N=212
Davis Hall (9217 51st Avenue)	8%	N=17	27%	N=58	20%	N=42	5%	N=10	40%	N=85	100%	N=212
Duvall Field (9200 Rhode Island Avenue)	8%	N=18	29%	N=61	18%	N=38	4%	N=9	41%	N=87	100%	N=213
Old Town Community Garden	4%	N=9	11%	N=24	2%	N=5	1%	N=2	81%	N=174	100%	N=214
City Parks and Playgrounds	12%	N=25	41%	N=87	26%	N=54	2%	N=5	19%	N=40	100%	N=211
Skate Board Park	6%	N=13	15%	N=31	4%	N=8	0%	N=1	75%	N=160	100%	N=213

Table 94: Question 12 without "don't know" responses

Please rate the quality of each of the City facilities listed below.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
City Hall	17%	N=25	58%	N=87	23%	N=34	3%	N=4	100%	N=150
Youth and Family Services (4912 Nantucket Rd.)	21%	N=14	60%	N=41	16%	N=11	3%	N=2	100%	N=68
Old Parish House (4711 Knox Road)	17%	N=13	35%	N=27	31%	N=24	18%	N=14	100%	N=78
Davis Hall (9217 51st Avenue)	13%	N=17	46%	N=58	33%	N=42	8%	N=10	100%	N=127
Duvall Field (9200 Rhode Island Avenue)	14%	N=18	48%	N=61	30%	N=38	7%	N=9	100%	N=126
Old Town Community Garden	23%	N=9	60%	N=24	13%	N=5	5%	N=2	100%	N=40
City Parks and Playgrounds	15%	N=25	51%	N=87	32%	N=54	3%	N=5	100%	N=171
Skate Board Park	25%	N=13	58%	N=31	15%	N=8	2%	N=1	100%	N=53

Table 95: Question 13 with "don't know" responses

Please rate the quality of each of the following services provided in College Park. (Note: Many of these services are provided by the City of College Park, but some are provided by other government entities.)	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Police services	15%	N=31	41%	N=87	18%	N=38	11%	N=24	14%	N=30	100%	N=210
Fire services	36%	N=76	34%	N=72	5%	N=11	0%	N=1	24%	N=51	100%	N=211
Ambulance/EMS services	30%	N=63	32%	N=67	7%	N=14	1%	N=3	31%	N=65	100%	N=212
Crime prevention	7%	N=15	37%	N=78	21%	N=45	11%	N=24	23%	N=49	100%	N=211
Fire prevention and education	12%	N=25	26%	N=55	13%	N=27	6%	N=13	43%	N=91	100%	N=211
Parking enforcement	17%	N=35	37%	N=79	17%	N=35	18%	N=38	12%	N=25	100%	N=212
Traffic enforcement	9%	N=19	24%	N=51	23%	N=49	20%	N=42	23%	N=48	100%	N=209
Street repair	8%	N=18	37%	N=78	37%	N=78	16%	N=34	2%	N=5	100%	N=213
Street cleaning	16%	N=34	44%	N=94	27%	N=57	8%	N=17	5%	N=10	100%	N=212
Street lighting	13%	N=27	41%	N=88	31%	N=65	14%	N=30	1%	N=3	100%	N=213
Snow removal	45%	N=94	38%	N=80	13%	N=27	3%	N=7	1%	N=2	100%	N=210
Sidewalk maintenance	12%	N=25	26%	N=55	24%	N=50	16%	N=34	22%	N=46	100%	N=210
Landscape plantings and roadside tree maintenance	17%	N=35	40%	N=84	24%	N=50	11%	N=24	9%	N=19	100%	N=212
Bus or transit services	9%	N=19	30%	N=63	20%	N=41	5%	N=10	37%	N=77	100%	N=210
Garbage collection	58%	N=121	32%	N=68	6%	N=13	0%	N=1	3%	N=7	100%	N=210
Recycling	54%	N=114	35%	N=74	6%	N=13	1%	N=2	4%	N=8	100%	N=211
Yard waste collection (grass, brush and tree limbs)	50%	N=105	31%	N=65	9%	N=18	3%	N=6	8%	N=16	100%	N=210
Curbside leaf collection (November - December)	51%	N=108	30%	N=64	9%	N=18	2%	N=5	8%	N=16	100%	N=211
Compost program/SMARTLEAF®	36%	N=76	18%	N=38	4%	N=8	1%	N=2	41%	N=87	100%	N=211
City parks and playgrounds	23%	N=48	44%	N=93	18%	N=38	3%	N=6	13%	N=27	100%	N=212
Bike and pedestrian trails	22%	N=46	40%	N=85	13%	N=27	5%	N=10	20%	N=43	100%	N=211
Recreation programs or classes	9%	N=19	26%	N=55	8%	N=18	5%	N=11	51%	N=109	100%	N=212
Recreation centers or facilities	9%	N=18	29%	N=60	11%	N=24	4%	N=8	48%	N=100	100%	N=210
Services for youth	5%	N=11	16%	N=34	6%	N=13	4%	N=9	68%	N=143	100%	N=210
Services for seniors	6%	N=12	13%	N=28	9%	N=18	5%	N=10	68%	N=142	100%	N=210
Land use, planning and zoning	5%	N=10	18%	N=39	22%	N=47	17%	N=37	37%	N=79	100%	N=212
Code enforcement (weeds, abandoned buildings, etc.)	7%	N=15	21%	N=44	27%	N=57	19%	N=40	26%	N=55	100%	N=211

Please rate the quality of each of the following services provided in College Park. (Note: Many of these services are provided by the City of College Park, but some are provided by other government entities.)	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Animal control	18%	N=37	32%	N=68	18%	N=38	7%	N=14	25%	N=53	100%	N=210
Economic development	9%	N=19	28%	N=59	25%	N=51	14%	N=30	24%	N=49	100%	N=208
Public information services	17%	N=36	37%	N=79	18%	N=37	8%	N=17	20%	N=42	100%	N=211
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	10%	N=21	20%	N=43	13%	N=27	7%	N=15	50%	N=104	100%	N=210
Overall customer service by College Park employees	24%	N=50	43%	N=90	14%	N=30	4%	N=9	15%	N=32	100%	N=211

Table 96: Question 13 without "don't know" responses

Please rate the quality of each of the following services provided in College Park. (Note: Many of these services are provided by the City of College Park, but some are provided by other government entities.)	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Police services	17%	N=31	48%	N=87	21%	N=38	13%	N=24	100%	N=180
Fire services	48%	N=76	45%	N=72	7%	N=11	1%	N=1	100%	N=160
Ambulance/EMS services	43%	N=63	46%	N=67	10%	N=14	2%	N=3	100%	N=147
Crime prevention	9%	N=15	48%	N=78	28%	N=45	15%	N=24	100%	N=162
Fire prevention and education	21%	N=25	46%	N=55	23%	N=27	11%	N=13	100%	N=120
Parking enforcement	19%	N=35	42%	N=79	19%	N=35	20%	N=38	100%	N=187
Traffic enforcement	12%	N=19	32%	N=51	30%	N=49	26%	N=42	100%	N=161
Street repair	9%	N=18	38%	N=78	38%	N=78	16%	N=34	100%	N=208
Street cleaning	17%	N=34	47%	N=94	28%	N=57	8%	N=17	100%	N=202
Street lighting	13%	N=27	42%	N=88	31%	N=65	14%	N=30	100%	N=210
Snow removal	45%	N=94	38%	N=80	13%	N=27	3%	N=7	100%	N=208
Sidewalk maintenance	15%	N=25	34%	N=55	30%	N=50	21%	N=34	100%	N=164
Landscape plantings and roadside tree maintenance	18%	N=35	44%	N=84	26%	N=50	12%	N=24	100%	N=193
Bus or transit services	14%	N=19	47%	N=63	31%	N=41	8%	N=10	100%	N=133
Garbage collection	60%	N=121	33%	N=68	6%	N=13	0%	N=1	100%	N=203
Recycling	56%	N=114	36%	N=74	6%	N=13	1%	N=2	100%	N=203
Yard waste collection (grass, brush and tree limbs)	54%	N=105	34%	N=65	9%	N=18	3%	N=6	100%	N=194
Curbside leaf collection (November - December)	55%	N=108	33%	N=64	9%	N=18	3%	N=5	100%	N=195
Compost program/SMARTLEAF®	61%	N=76	31%	N=38	6%	N=8	2%	N=2	100%	N=124
City parks and playgrounds	26%	N=48	50%	N=93	21%	N=38	3%	N=6	100%	N=185
Bike and pedestrian trails	27%	N=46	51%	N=85	16%	N=27	6%	N=10	100%	N=168
Recreation programs or classes	18%	N=19	53%	N=55	17%	N=18	11%	N=11	100%	N=103
Recreation centers or facilities	16%	N=18	55%	N=60	22%	N=24	7%	N=8	100%	N=110
Services for youth	16%	N=11	51%	N=34	19%	N=13	13%	N=9	100%	N=67
Services for seniors	18%	N=12	41%	N=28	26%	N=18	15%	N=10	100%	N=68
Land use, planning and zoning	8%	N=10	29%	N=39	35%	N=47	28%	N=37	100%	N=133
Code enforcement (weeds, abandoned buildings, etc.)	10%	N=15	28%	N=44	37%	N=57	26%	N=40	100%	N=156

Please rate the quality of each of the following services provided in College Park. (Note: Many of these services are provided by the City of College Park, but some are provided by other government entities.)	Excellent		Good		Fair		Poor		Total	
Animal control	24%	N=37	43%	N=68	24%	N=38	9%	N=14	100%	N=157
Economic development	12%	N=19	37%	N=59	32%	N=51	19%	N=30	100%	N=159
Public information services	21%	N=36	47%	N=79	22%	N=37	10%	N=17	100%	N=169
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	20%	N=21	41%	N=43	25%	N=27	14%	N=15	100%	N=106
Overall customer service by College Park employees	28%	N=50	50%	N=90	17%	N=30	5%	N=9	100%	N=179

Table 97: Question 14 with "don't know" responses

Please rate the following categories of City of College Park government performance.	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to City of College Park government	15%	N=31	38%	N=79	22%	N=45	13%	N=27	12%	N=25	100%	N=207
Welcoming resident involvement	14%	N=29	32%	N=66	17%	N=36	13%	N=28	24%	N=49	100%	N=208
Generally acting in the best interest of the community	14%	N=28	29%	N=61	26%	N=54	18%	N=38	13%	N=26	100%	N=207
Being honest	14%	N=30	32%	N=66	18%	N=38	16%	N=33	19%	N=40	100%	N=207
Treating all residents fairly	15%	N=31	29%	N=60	20%	N=42	17%	N=34	19%	N=39	100%	N=206
Being responsive to residents and businesses	16%	N=33	32%	N=65	22%	N=46	15%	N=31	15%	N=31	100%	N=206
Effectively planning for the future	10%	N=21	29%	N=59	24%	N=50	20%	N=42	17%	N=34	100%	N=206
Working through critical issues facing the City	11%	N=23	25%	N=52	26%	N=53	14%	N=29	24%	N=49	100%	N=206
The overall direction that City of College Park government is taking	15%	N=31	24%	N=50	24%	N=50	19%	N=39	18%	N=37	100%	N=207
Overall confidence in City of College Park government	15%	N=30	30%	N=62	25%	N=51	22%	N=46	8%	N=17	100%	N=206

Table 98: Question 14 without "don't know" responses

Please rate the following categories of City of College Park government performance.	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to City of College Park government	17%	N=31	43%	N=79	25%	N=45	15%	N=27	100%	N=182
Welcoming resident involvement	18%	N=29	42%	N=66	23%	N=36	18%	N=28	100%	N=159
Generally acting in the best interest of the community	15%	N=28	34%	N=61	30%	N=54	21%	N=38	100%	N=181
Being honest	18%	N=30	40%	N=66	23%	N=38	20%	N=33	100%	N=167
Treating all residents fairly	19%	N=31	36%	N=60	25%	N=42	20%	N=34	100%	N=167
Being responsive to residents and businesses	19%	N=33	37%	N=65	26%	N=46	18%	N=31	100%	N=175
Effectively planning for the future	12%	N=21	34%	N=59	29%	N=50	24%	N=42	100%	N=172
Working through critical issues facing the City	15%	N=23	33%	N=52	34%	N=53	18%	N=29	100%	N=157
The overall direction that City of College Park government is taking	18%	N=31	29%	N=50	29%	N=50	23%	N=39	100%	N=170
Overall confidence in City of College Park government	16%	N=30	33%	N=62	27%	N=51	24%	N=46	100%	N=189

Table 99: Question 16 with "don't know" responses

How far is the nearest bus stop from your home?	Percent	Number
Less than 2 blocks	32%	N=66
2-5 blocks	48%	N=101
6-10 blocks	9%	N=19
11-15 blocks	4%	N=9
More than 15 blocks	1%	N=3
Don't know	5%	N=11
Total	100%	N=209

Table 100: Question 16 without "don't know" responses

How far is the nearest bus stop from your home?	Percent	Number
Less than 2 blocks	33%	N=66
2-5 blocks	51%	N=101
6-10 blocks	10%	N=19
11-15 blocks	5%	N=9
More than 15 blocks	2%	N=3
Total	100%	N=198

Table 101: Question 17

Are you a college or university student?	Percent	Number
Yes, I am a full-time student	2%	N=4
Yes, I am a part-time student	1%	N=3
No, I am not a student	97%	N=202
Total	100%	N=209

Table 102: Question 18

Are you employed for pay?	Percent	Number
Yes	72%	N=150
No	28%	N=59
Total	100%	N=209

Table 103: Question 19

In an average week when you are working, how many days a week do you get to and from work using each method of travel?	Average Percent of Trips
Transit (bus and/or rail)	14%
Car	65%
Walking	7%
Biking	3%
Working from home	10%
Other	1%

Table 104: Question 20

How many years have you lived in College Park?	Percent	Number
Less than one year	2%	N=5
1-5 years	22%	N=46
6-10 years	16%	N=33
11-20 years	19%	N=40
More than 20 years	41%	N=87
Total	100%	N=211

Table 105: Question 21

Do you own or rent your home?	Percent	Number
Own	90%	N=187
Rent	10%	N=20
Total	100%	N=207

Table 106: Question 22

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax and property insurance)?	Percent	Number
Less than \$300 per month	1%	N=2
\$300 to \$599 per month	9%	N=17
\$600 to \$999 per month	8%	N=15
\$1,000 to \$1,499 per month	24%	N=46
\$1,500 to \$2,499 per month	40%	N=75
\$2,500 or more per month	18%	N=33
Total	100%	N=188

Table 107: Question 23

Do any children 17 or under live in your household?	Percent	Number
Yes	23%	N=46
No	77%	N=155
Total	100%	N=201

Table 108: Question 24

What language is spoken at home?	Percent	Number
Arabic	0%	N=0
Chinese	0%	N=0
Hindi	0%	N=0
English	94%	N=190
French	0%	N=0
French Creole	0%	N=0
Other	3%	N=6
Korean	0%	N=0
Portuguese	1%	N=2
Russian	2%	N=5
Spanish	0%	N=0
Tagalog	0%	N=0
Yiddish	0%	N=0

Total may exceed 100% as respondents could select more than one option.

Table 109: Question 25

What is the highest grade of school or year of college that you have completed?	Percent	Number
High school degree or GED	5%	N=11
Some college/Associate's degree	17%	N=35
Bachelor's degree	25%	N=52
Post-bachelor's degree/Graduate degree	52%	N=107
Total	100%	N=205

Table 110: Question 26

Are you of Hispanic, Latino, or Spanish origin?	Percent	Number
Yes	5%	N=10
No	95%	N=188
Total	100%	N=198

Table 111: Question 27

What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	Percent	Number
American Indian or Alaska Native	3%	N=5
Asian, Asian Indian or Pacific Islander	5%	N=9
Black or African American	9%	N=17
White	85%	N=165
Other race	6%	N=11

Total may exceed 100% as respondents could select more than one option.

Table 112: Question 28

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Up to \$9,999	1%	N=1
\$10,000 to \$24,999	4%	N=7
\$25,000 to \$49,999	7%	N=13
\$50,000 to \$74,999	17%	N=32
\$75,000 to \$99,999	11%	N=20
\$100,000 to \$149,999	31%	N=57
\$150,000 or more	30%	N=55
Total	100%	N=185

Table 113: Question 29

In which category is your age?	Percent	Number
18 to 24 years	2%	N=3
25 to 34 years	21%	N=42
35 to 44 years	19%	N=37
45 to 54 years	14%	N=28
55 to 64 years	24%	N=47
65 to 74 years	17%	N=34
75 years or older	5%	N=9
Total	100%	N=200

Table 114: Question 30

What is your gender?	Percent	Number
Female	62%	N=120
Male	38%	N=74
Total	100%	N=194

Appendix E: Verbatim Responses to Open-Ended Questions from Online Open Participation Survey

The following pages contain the respondents' verbatim responses as entered in the web survey and have not been edited for spelling or grammar.

Question 15: What is the ONE thing the City can do to most improve your quality of life in College Park?

- A bar/place to get a drink that isn't in downtown or geared towards college students
- A good coffee shop
- Arts and culture event spaces. Something to do with the family besides eat out or drink.
- Book store
- Books, cards,
- bookstore
- Bookstore, Art Supplies. Really miss Maryland book exchange!
- Bookstore/cafe
- bookstores. There used to be several, and one was once ranked one of the best in the metro area.
- Brew Pubs/Restaurants Adult entertainment i.e. Live music, Blues, Alt country etc.
- cafes
- Chick fil a
- coffee shops walking distance, wine bars and cafes (not chains)
- coffeeshop, bookstore
- curves
- Daycare
- DOG FRIENDLY LOCATIONS AND ACTIVITIES
- Entertainment
- Family Restaurants (which is much different than pizza joints and student bars). Take a look at a successful model such as Maple Lawn in Fulton, MD. & High end wine stores (Sample: Red in Clarksville,MD)
- Fine dining, night clubs, and destination shopping
- Fitness Studio in North college park
- gym
- having a nice restaurant would be nice something other than for the university crowd
- healthy food restaurants
- higher end and family restaurants
- I would love to have a NICE sit-down restaurant. I miss Calvert House in Hyattsville and Chef's Secret in Greenbelt.
- Indoor playground, place for kids when raining cold
- Library
- Library, card shop, police dept
- Locally owned shops! Too many chains
- Low income assistance/small business assistance/consumer assistance/free citizen legal assistance/dance club/bakery/ coffeeshop/social circles/yoga/Zumba
- More good restaurants
- Music venues, mom and pop unique stores rather than franchise and commercial buildings, movie theatre or drive in, indoor community space with food and drinks and music
- NEED A WEGMANS GROCERY STORE

- Nice coffee shops that are not starbucks
- nice, sit-down restaurants
- NO MORE ASIAN RESTAURANTS OR PIZZA PARLORS!!!!
- non-chain coffee shops
- Pacers would be a great addition. As would a social sports league.
- quality daycare and better/less crowded schools
- Restaurants from genres other than Asian food or pizza. Restaurants where I can order a beer or glass of wine with dinner.
- Schools
- Small electronics, i.e., an Apple store. Crafts or art supplies.
- Sorry to see the Radio Shack go.
- Stores that would draw people here (like IKEA! but we lost REI...) - Italian shoes?
- There are very few classy shops or restaurants in College Park; it is embarrassing.
- Trader Joes
- Trader Joes
- Walmart
- We badly need a reasonably-priced fitness center in North College Park to compete with the overcrowded Planet Fitness in Greenbelt and overpriced, insufficient PG County Community Centers
- We need a DAIRY QUEEN and a STEAK HOUSE (TEXAS ROADHOUSE) in CP.
- We need a used book store / coffee shop in N. Hollywood in MOM's old shop

Question 15: What is the ONE thing the City can do to most improve your quality of life in College Park?

- Add more retail so that all shopping doesn't have to be done in surrounding areas.
- Advertise meetings so citizens can attend.
- AMENITIES! Nice restaurants and shops, more attractive landscaping and planters (surely Home Depot and Behnke's could help with this), removal of power poles along Rte.1 and tear downs of long vacant buildings, add green spaces everywhere and require developers to set buildings back from the curb by bigger distances than now allowed, reduce highrise construction (who is going to live in all those apartment buildings that don't seem to get the promised retail on the ground floors?). / / OOPs, that's more than one thing ~ take your pick. The city is doing a good job at trying to upgrade CP.
- Another way for cars & trucks to obey the signs that say no thru & dead end on potomac ave
- Attract high quality restaurants (not chains/pizza places/student-centered places) and shops. Make College Park appealing to young professionals and families. I eat & shop in Hyattsville, DC, and MoCo more than I'd like. I'd rather do all of that in College Park.
- Attract more families and permanent residents to the Old Town neighborhood.
- Be attentive to houses in poor condition or with vines growing on house or untrimmed shrubbery and having homeowners remedy the situation.
- Be fair to the entire city and not just college Park near UMD. North college park deserves some amenities.
- Be more concerned about the permanent residents and less about businesses. I think the cit
- Be more open minded and execute the new ideas and/or find a way to do so.
- Be the City of College Park not the City of the University of Maryland.
- Better noise/crowd control for student houses.
- Better public transportation /
- Better restaurants
- Better schools
- Better school's.
- Better traffic flow on RT 1/Baltimore Ave.
- Better traffic/public transportation

- Between the beltway and the South Gate of campus, STOP building. 5 years ago you couldn't drive on Rt 1 on a Saturday afternoon. What do you think it's like now? Not everyone is a 21-yr old that can walk or ride a bike to downtown C Pk. The City acts as if it doesn't want to cater to people over 60.
- Bring in quality businesses.
- Bring together all parts of residential college park (not to include the University but rather the residents!)
- Bringer better business's into the area and re-development of Route 1
- Build the bike path from College Park Woods!
- Bury utilities
- Change the parking charging. Don't like to pay for the parking and rather go somewhere else with free parking.
- Code enforcement seems to be lacking. One neighbor has two vehicles in his back yard for over 3 years. Calls have been made and still two cars and junk in back yard.
- Collaborate with PGCPs to improve the quality of K-12 education for College Park residents, particularly middle school.
- College Park is a divided City because the Mayor and Council have made it so and the majority faction on the Council, which includes the Mayor, seems to thrive on the division. It is not good for a City to make critical decisions with a divided Council vote instead of taking the time to take the issue back to the community for discussion and debate. I would urge that this Council hire a counselor to understand how to build consensus in a community rather than foster division. That would be a good use of taxpayer money. I hope the Mayor and Council take this advice to heart.
- Community development needs to be improved. We do not need all of these overpriced apartment complexes. Many of established businesses need facade improvements instead of looking run-down and scary. We need more and better quality family and high-end restaurants.
- Consider residents' needs first before what the UM leaders want. Fight to avoid the building of more ugly red-brick buildings on Route 1. Pay close attention to how taxpayers' money is spent.
- Consider the needs of the permanent residents along with those of the University which seems to be in control of the city government.
- construct a new major north / south route in addition to route 1 and rhode island ave
- Continue to encourage owner occupied housing, better public schools, and quality of education for our youth. Continue to work at University to achieve these things.
- continue to partner with UMD! This productive relationship is having a huge, positive impact!
- Control rental housing; way too many people residing in our neighborhood who do not have a vested interest in maintaining property values.
- Crack down harder on rental property violations of code ordinances especially in Old Town. This will see an improvement in the random trash, parking and poorly maintained residences. If the tenants are required to pick up all trash in the yards by noon on Friday, Saturday and Sunday mornings or give the landlords a fine, This might cut down on the amount of trash seen in the neighbourhood during daylight hours. Might cut down on the random proliferation of littering. This should go for the street immediately surrounding the property - there has been an abundance of broken glass from smashed beer bottles of late.
- Cut down the through-traffic on Route #1. /
- Decrease the number of single family homes being turned into rental properties in addition to reducing the number of renters per home to 3 persons. This issue has destroyed my city and my neighborhood.
- Develop a program to save our trees, including burying power lines.
- Develop Rhode Island/north rt 1 corridor
- Do more for the residents instead of the university and the students.
- Do not impose a lot of zoning/property restrictions over and above those already imposed by the county and state (e.g. fence ordinance).
- don't overbuild
- Economic development
- Educate residents, especially renters, about importance of keeping neighborhoods clean and reducing noise pollution.
- [redacted]
- Enforce codes, monitor trash carts left in street and trash in yards without the need for neighbors to call and report a problem.

- Enforce things that actually need to be enforced and quit enforcing things that should either not be a city priority or have no city involvement at all. I shouldn't feel as though I have an HOA when I don't. Also, be more pet friendly. Period. This town is anything but. Take some pointers from Annapolis. Maybe you could then attract more of the young, professional, first time home buyers the city desires so much. This entire city focuses on college students and families with children, with little to nothing for young married couples, first time home owners, or the elderly. I would absolutely move someplace else in a heartbeat if we hadn't already purchased a home here, or could guarantee a good sale of our home allowing us the affordability of moving.
- Enforcement of housing repair, beautification of all neighborhoods and streets, traffic, speed bumps, noisy neighbors, litter. Quality of life!
- Enforcing safe driving.
- engage with quality restaurants and non chain retail/boutiques so we don't have to take our dollars, friends and visitors to adjoining counties and DC
- Ensure smart transportation options by encouraging walkable, bikeable and mass transit infrastructure - both existing and new.
- Entertainment and restaurants for adults. A brewpub with live entertainment would be nice.
- Figure out how much impact future traffic loads will have on NCP neighborhoods & cut through. Things have gotten much worse in last few yrs w people speeding through the Neighborhood and along Rhode Island service road, I don't imagine it will get better on its own; would like to see the city do something to discourage cut-through.
Find out who the thugs are who are breaking and entering houses, stealing from cars, and occasionally robbing people and get rid of them. Figure out a way to take care of empty properties better so they don't add blight to the neighborhood. We need better street lighting. We need a dog park.
- Fix traffic on Rte 1 during rush hour and during games at Maryland
- For me I think the one thing that I would like most to improve the quality of life is side walks in my neighborhood. I live in the Hollywood neighborhood and where I walk with my children there are not any sidewalks, such as along Hollywood Road which can be very busy. Another example is along Cherry Hill Road where Shoppers and Home Depot are located. There is not a sidewalk or anywhere safe to walk unless you're coming from the Laurel side of Baltimore Ave.
- Fund public schools
- Get a Trader Joe's
- Get abandoned commercial sites on Rt. 1 filled.
- Get better tenants in the empty stores in North College Park
- Give more first time home buyer more grants to get families back in the neighborhoods; and don't require that the houses they purchase be previous rentals or foreclosures.
- Give the north part of the city some focus for Rt. 1 redevelopment. Too much time and treasure is spent on old town and the area around the University.
- Handle the traffic created by over-building on the Route 1 corridor near U of MD!
- Have downtown lights during the holiday times
- Have more concern for its citizens than the University. I recognize that the Univ. is a major part of this "City", but there needs to be concern for the Tax payers as well. I Understand that the Univ. doesn't pay less taxes as the average CP tax payer, yet it has added significantly to the Traffic congestion in this area and the overall density. At the rate we are going now, CP will just be the U of MD with a population of poor who can't afford to move out and Univ. Staff.
- Helping seniors age in place
- I am pleased with the quality of life and City governance and services. This is a well-run, welcoming city; and on the whole I think that the relationship with the University is well managed. City employees are highly competent and very willing to help residents. / I am surprised that the survey did not ask more questions about the way in which residents avail themselves of opportunities offered by the University--the Community borrowers program at the Libraries, free cultural offerings of classical music, public lectures, and the like. One reason to live in a University community is to have access to many intellectual and cultural opportunities that would be more difficult to access otherwise. I was also very surprised that the survey did not ask about the availability of public library services. Aren't they potentially as important as trails? At one time, College Park did have its own branch, and it also was not as difficult to get to and to park at the Hyattsville Library.

- I am writing for 4 people who are my neighbors who can't take the survey themselves but we are in accord when we say there are too many things that are wrong with the City and its leaders. No one wants to hear us-- the people who have no power. We may be the little people but we are homeowners who pay taxes and have been here far longer than those in charge. First, no one wants more buildings built in their neighborhood-- much less one of those monsters off of Rte 1. Second, no one wants to be forced into permit parking, Third, we want a police force and better leadership. Thank You.
- I have health issues and my mobility and event participation is limited. The majority of the people I talk to, that live in College Park, all feel the same way - The City is a pawn to The University of Maryland - what the University wants - the University gets - it's become obvious the long time residents no longer matter.
- I think the City should seriously consider options for enlarging Route 1 somehow to deal with traffic overflows which are sure to get worse as the population expands. This is something that everyone can get behind, but the city must be united in finding a solution and not delay things as is customary for Council matters. This falls under the overall heading of fiscal responsibility: fix problems quickly when they emerge, make sure that the benefits accrue to the entire city, and make sure that the city revenues match its debts to a degree that we don't have financial problems in the future.
- I would like a family friendly sports-bar/restaurant in the Hollywood shopping area.
- I would like a YMCA to come to College Park. The closest (and only nearby) one is in Silver Spring. I absolutely adored all the services they provided: gym, pool, babysitting, daycare, after school programs, and more! Our neighbourhood, College Park Woods, recently had issues with their pool. If they could place a YMCA in that spot, or to a lesser extent a community center with indoor gym, it would be a great boon to our community!
- I would like to see more restaurants, or at least expanded delivery options--Hollywood can feel like a food wasteland. It would be great for the intersection of Hollywood and Edgewood to be cleaned up, and there are some houses in our neighborhood (down Kenesaw between Rhode Island and the metro) that are looking a bit rough.
- I would love for the North College Park Hollywood shopping center to have better businesses. We need a bank with an ATM, a real pharmacy like CVS, Rite aid or Walgreens, a Starbucks, a fitness studio. We don't have these things. We have to drive to either Greenbelt, Beltsville, or downtown college park for these businesses. It's unfair to home owners. North college park could be great, if there were some better businesses. Please invest in these. Thank you.
- [redacted]
- I'm elderly, Lower my property taxes or stop raising them every year. I won't be able to pay them for much longer. / I've made no major improvements to the property in the 34 years I've lived here, why have my assessments jumped so high. / I can barely keep up on general maintenance, both in physical ability or upkeep costs.
- I'm only here from last Aug to next month. Rents are high here (in the DC bubble). Spent 1st 2 months commuting from Calverton hotels looking for a home. In a basement since with same rate of a great Baltimore apartment last year. Moved here to work on Purple Line, now laid off b/c of delays. To stay the city would need to have housing costs that a maximum Maryland Unemployment Insurance check would support or a BIM technician job and salary. I'll miss it though.
- Improve downtown - find a way to handle the traffic on Rt 1 (hint, as much as student housing is needed, perhaps we don't need quite so many apartment buildings all over creation; seems like that's the only "new development", aside from hotels) - back to traffic - yes I know that's a real challenge but maybe there's a creative solution to be found? More types of businesses (we don't need auto parts stores, drycleaners and Kinkos on Main Street) to encourage people to have a reason to stroll downtown. Given our location maybe these aren't all feasible, but it would be nice to have a more vibrant downtown area.
- Improve route 1 and make it pedestrian friendly. Make it a walkable city with retail and restaurants that people want to go to. (Real food, not fast food.)
- Improve schools
- Improve streetlights, at least in Berwyn if not all over the city. I walk my dog three times a day or more and at night I sometimes feel unsafe because the many of the lights don't work or flicker on and off. Enforcing leash laws would also be great, but that's two things.
- Improve the atmosphere of North College Park, especially the empty and junky shops.
- improve the schools
- Improve traffic on Route 1 and raise speed limits to previous levels
- Improve traffic on th 1. No more development on us 1

- Increase tree canopy
- Install traffic calming on Rhode Island Ave, to decrease the amount of speeding and NOISY vehicles.
- It would be nice to have a bit more variety for shopping and dining. We have lots of pretty good fast casual places, but I would like more options for a sit-down meal with table service. I shop at MOM regularly, but it would also be nice to have another grocery store in town other than Shoppers.
- Keep up the good work!
- Keep up with the amount of people living in resident housing. More people live in a house than is safe.
- Keep working for the residents
- Limit rental houses! Renters don't care about houses or neighbors or appearance or community!!
- Limit Route 1 traffic via smarter development, better sidewalks/lighting, making it safer from crime for pedestrians and cyclists.
- Limit the amount of cars with parking permits per household. We have two families near us that have too many cars. One family of two have 7 cars. Another house has 7 cars and as many drivers. I think several families live there. This causes major parking problems in our section. I don'y know if anything can be done, but it causes issues.
- Listen more to the long term residents with ageing in place as a cornerstone with very low interest loans from the City to assist in needed maintenance.
- Listen to all the members of the city. Bring the residents back together. There is a lot of division.
- Lower Homeowner (not rental property) taxes and balance with payments from businesses on Route 1 development.
- Lower taxes and stop doing expensive projects. Pedestrians make the mistakes and get injured or killed and yet you all spend money on penalizing drivers! Brilliant! More thought and less action.
- [redacted]
- Maintain and even increase good mass transportation options. The R12 WMATA bus serves my CP Estates neighborhood, but not on Sundays. The ShuttleUM also serves my neighborhood but I haven't tried it (though I do have my pass), so I can't testify how well that works for CP residents. Traffic is getting heavier in so many places in the DMV so I think good mass transportation options are critical.
- Make dog owners pick up the poop. Dog park?
- Make me feel better about raising a child and my options for middle/high school in north college park.
- Make replacing the decayed residential infrastructure the City's number one and immediate priority.
- more "grown-up" shopping and dining options
- More police patrols to deter crime.
- More sidewalks and lights so I feel safer walking
- More sidewalks in East College Park...especially along Edmonston Road.
- More speed bumps in the Daniels park/Hollywood neighborhood on ALL streets by the greenbelt station/east of baltimore ave
- more walking distance business for families and not only for undergraduate students
- Needs a grocery store within walking distance of the University.
- noise enforcement should give fines. I have repeatedly called on a neighbor and do not think he has been fined.
- Noise reduction. The neighborhood streets are becoming horribly noisy due to loud vehicles.
- On Rhode Island Ave., between 193 and Edgewood Avenue, when cars are waiting to turn left into the neighborhood, cars behind pass to the right into the bike lane. Is there anyway to discourage this? I've seen cyclists almost get hit multiple times.
- One tangible thing that could actually be done by the city is only allow parking on one side of the street in Hollywood. I've actually had to back up and drive down a different street to get through before because some of the streets are so narrow that when cars park across from each other you can't get through. How does the fire truck get through in an emergency? This is a serious safety hazard. Berwyn Heights only allows parking on one side and it is much easier to navigate their neighborhoods.
- One thing I've noticed while taking this survey, there's a lot of things I "don't know". So, perhaps communication efforts could be stepped up.
- Parking enforcement can be excessive and ridiculous in CP. I don't trust the meter maids and they are a huge deterrent from spending time at any establishment in College Park (consider giving parking passes to CP

residents to go out and enjoy their own town). Traffic can be very easy or absolutely horrendous depending on time of day and what part of college park. (I've noticed that when the police manually change the lights on rt 1/ Cherry Hill they tend to throw the timing off with other lights). From what I've seen, there is not enough being done to develop anything north of 193 and is generally unattractive. The mail services are sub par and inconsistent. The speed in which roads have been/ are repaired are sub par and the contractors have left holes in my grass from their equipment. North CP seems to be less of a target for development /

- parking on street!
- Parking. Parking downtown is horrible. I got a ticket once while waiting in line to pay the machine. Also there is a minimum even when you pay in coins. I should be able to pay a nickle if thats all i need. I get that is not a lot of money, but the old style parking meters allowed it. / / Another parking issue is the dumb rule that i have to move my car everyday even though i have a hang tag that says i live there that i pay for. I got a ticket for this and when i went to pay it, the person told me that "just move it forward and inch and you're fine" if that's all i have to do, why have it?
- Pedestrian safety which includes better lighting in parts of the city that does not have sidewalks. Lighting like what is on Lackawana is needed.
- permit parking in neighborhoods
- Please ENFORCE your noise/parking/housing codes.
- Please improve the 'on street' appearance of the neighborhoods. Major improvements are needed in street cleaning, litter removal and code enforcement to improve visual appeal. Too many areas look like a mess.
- Promote better schools in north College Park. We want to stay in our house but are worried about starting a family in the city given the quality of education, especially for middle and high schools
- [redacted]
- Provide quality housing and services at a manageable cost for UMD employees, who often can't afford to live in College Park's new developments or rent a house on just one salary.
- PUBLIC SCHOOLS IN PG COUNTY NEED A TREMENDOUS OVER HAUL. I BELIEVE THE SCHOOL SYSTEM IS THE ONE THING THAT IS DETERRING YOUNG PEOPLE TO START FAMILIES IN COLLEGE PARK. WE HAVE SOME AWESOME PRIVATE SCHOOLS, BUT NOT ALL FAMILIES CAN AFFORD TUITION. MAYBE A TUITION PROGRAM TO HELP FAMILIES?
- Public transportation and communication.
- Public Transportation, in particular to metro station from St. Andrews and Metzert Road.
- Publish info about activities, make them readily available.
- Pues la ciudad solamente quiere ayudar a los que menos contribuyen -jovenes que no pagan impuestos. Queiren hacer mucho pero no lo hacen para el bien de todos si no para el bien de ellos mismos. Por ejemplo no quieren que tengamos un equipo de policia permanente, no quieren oirnos cuando les decimos que no queremos cambiar el modo del 'trash pickup y reciclaje, tampoco queremos la construccion grande que proponen en Cherokee/Rte.1. Las biciletas y el jardin son estupideses que te digo la mayoria no quieren ver y no ayudan a nadie excepto pocos. Vemos que los que gobiernan les gustan hacer mucho sin dar explicaciones transparentes. No nos gustan esos modos ocultos que emplean los engargados ni este alcalde. Uno no se siente respetado cuando los que hacen las leyes no lo comparten con los del vecidario.
- Put sidewalks into all the neighborhoods so that pedestrians are not forced to walk in the middle of the street, and put up barriers between bike trails and cars on the road so that cars stop driving onto bike lanes and making them unsafe for bicyclists.
- Quit building high rises on US1. The traffic is out of control on US1.
- Reduce number of rental properties in residential areas with primarily single family homes.
- rental property enforcement
- Responsible economic development that doesn't create more traffic conjection or cater to the financial and developmental priorities of the UMD, but always first and foremost always considers the best interests of its residents, families and neighborhoods. / / Otherwise, College Park may soon become like Johns Hopkins University in Baltimore, MD...a multi-billion dollar educational organization that is surrounded by neighborhoods that are crime-ridden and residents that are poor and impoverished.
- Schools (which I realize is a county function; however, schools are a major impediment to living in CP)
- Schools are still very lacking; especially for the middle and high school years. Please help!!!
- Schools. With good schools come good families which bring in more money which improves property values and tax base.

- senior citizen overall help/ check on senior citizens welfare and help where is needed/ /
- Sidewalks in my neighborhood to connect to the trolley trail
- Sidewalks in neighborhoods and more restaurants that are walkable.
- Sidewalks on residential streets so pedestrians don't have to share the road with cars and trucks. In particular, Cherokees Street between Baltimore Ave. and 48th Place. I walk that stretch daily and in the one block I am passed by an average of 5 vehicles. I sometimes have to move to the edge of the street so two cars can pass or for one car to get by me and a parked car. Now that the trees have been removed from the Berwyn Baptist Church maybe a sidewalk could be installed. Getting off the bus on Baltimore Avenue then walking down Cherokee Street is also somewhat dangerous as there is no sidewalk on that side of the street. Drivers don't expect to find a pedestrian in the road when they turn from Baltimore Ave. onto Cherokee Street.
- Slow down or stop the overbuilding of apartments. More and more people are being crammed into these buildings, and the 'planners' think they will all walk or ride bikes or Metro everywhere. But people like their cars, and nobody seems concerned that no roads are being widened, parking spaces are disappearing (especially on campus, forcing commuters to park in our neighborhoods), etc. We are losing the "Park" part of our name with this high-density, urban development.
- Solicit input and LISTEN to the people who are paying taxes
- Start focusing on the actual home owners who live in college park as opposed to the students and the university.
- Stay out of aspects of politics that shouldn't concern municipal governments. To get too involved in Social Justice and other political hot potatoes alienate certain groups and distracts from the basic job of the city government. Also, saving the planet is a good idea, but spending monies on projects that aren't necessary while other aspects of public works are lacking, is not good stewardship of the budget.
- Steer the development along the main roads (Rt.1 and Greenbelt rd) so the businesses with ample parking and beautiful landscaping are facing the roads, and residential buildings are one step deeper into the block. / / Save green spaces, protect trees.
- Stop all the apartment overbuild along limited roads
- Stop allowing so very many high rise buildings along Route One. It is destroying neighborhoods.
- Stop building apartments
- Stop building, especially on Route 1 . . . no more highrises, no more hotels, no more traffic . . . we have too much traffic on Baltimore Avenue, too many lights, too many highrises . . . and when did we become the hotel mecca of the east coast? Also instruct employees that noise abuse pertains to everyone without regard to who they are or where they are.
- Stop catering to the University of Maryland. Try to offer more for adults since we have a fairly large number of older people. Most of the programs that are offered are for families who have children not people that have been in this city paying taxes for 40 years. I am not interested of breakfast with Santa anymore than I am interested in the egg hunt. Develop some programs for adults, trips, gatherings, picnics. Maybe consider building a real library where people can go to, where you can have lectures and meet authors once in a while. I like to see something other than a library in the basement of a church. I like to keep church and state separate. Instead of wasting money in a park that is going to be a center of pollution at the corner of US1 and the beltway, that space could have been better used as a small dog park. It is not too late to change it. As a senior citizen I am not interested in another restaurant catering to the University, nor does Franklin restaurant will fit my bill. The quality of the food that they offer leaves a lot to be desired and it is sad that I have to go to D.C. or Columbia to have a good meal, good service and cloth napkins which we do not have anywhere near College park. And another fast food or pizza restaurant does not appeal to me . Nor do I want to go downtown I pay enough taxes and I should not have to pay for parking on top of that. /
- Stop giving parking tickets to city residents at meters / Stop building so close to Route 1 / Stop planting bushes that block the view of the roads from the RI Ave bike path. / Pick up yard trash promptly without an appointment. / Stop giving tickets for parking the wrong direction on the street / Eliminate rental restrictions and permits.
- Stop increasing the city budget at unsustainable rates (triple the rate of income growth over the past 10 years) and spending so many taxpayer dollars on worthless social engineering, e.g. countless city taxpayer funded social events, Old Parish House (sell it...it is a dump and has no historical value), a family planning department (egad! what a waste of precious dollars!!!), attempting to force everyone to ride bicycles they do not want, countless newsletters and incessant communications, city awarding leases, contracts and building/business approvals to political cronies (doing business in College Park is just like it is in Russia and China). In short, the Mayor, City Counsel, and employees are not living in the real world....they are drunk on spending other

people's money and cashing in favors (loan forgiveness to city/university employees if they buy a house??? that is some really creepy and unethical stuff. Look in the mirror...it is not pretty.

- [redacted]
- Stop the investor rental houses.
- street conditions and remove some speed humps.
- The City needs to think more about the residents than catering to the University. The University happens to be located in the City. The residents pay taxes. The City needs to stop rubber stamping everything the University wants.
- The schools. We would like to have children soon and are most concerned about the quality of education. We very much like the diversity of college park and would like to send our kids to public schools, but have not heard the best things from neighbors.
- There are residents who are biased, even racist and anti-immigrant, and who feel it is appropriate to share these sentiments publicly on Nextdoor or in the community. Hate crimes and other bias incidents have occurred here. This must not be tolerated. There are also residents who fail to accept people or social policy developments that involve diversity, change, or anything they perceive as not benefiting them directly. This can be harmful to the rest of the community. This could be changed by more consistent public programming available to all to educate people about diversity and how City policies can be developed to encourage racial and economic diversity (not just small groups of select people where only a few are invited to participate, and not focusing on religion, which should not be a part of government programming). Greater efforts should be made to educate those who are not accepting of difference to broaden their horizons.
- There is no traffic enforcement in my area or code enforcement when it comes to neighborhood cleanliness. / The lighting is poor on my streets, yellow lighting does nothing for the neighborhood. My street is all torn up and no repair even though I've made phone calls to repair. Constant racing of cars and off road bikes in my area. Police do nothing. Loud parties and nothing happens. I've given up on you college park. Will be selling my home soon 😞
- Think more of the residents instead of the students at the nearby university.
- Traffic along RT 1. Building too fast.
- Traffic issues /
- Treat all residents equally.
- Treat the neighborhoods along Metzert Rd like part of College Park instead on an orphan community. If you want this area to feel like part of the city then make connection with walkways and such. If we have to drive, it easier to drive way from the city then to it. And walking and biking? forget it.
- Value long term residents and treat all fairly with no special treatment for students overcrowding houses and disobeying city laws, increasing neighborhood police patrols to be proactive against crime vs reactive.
- we need better police protection and I am willing to pay more out of my SS check in taxes to do so...
- whatever they can to manage traffic on Rte 1!!!
- When money is spent on a project, make sure timelines are met and persons are accountable for their part of the project with consequences. This has to do with plans for the City Hall and the \$1 million Hollywood Park which weren't used and cost \$475,000 for one of them. If I ran a project like that I would be fired. It appears the the projects didn't have anyone leading it. That to me is Just Project planning 101.
- Work with SHA to fix dangerous intersections, lights, traffic and set construction during non-rush hours.
- Work with the County and University to improve local public schools.

Question D19: In an average week when you are working, how many days a week do you get to and from work using each method of travel? ("Other" modes)

- N/A
- Combo walk/transit
- no
- na
- n/a
- home
- METRO
- carpool - 5

- 0
- 0
- 0
- 0
- 0
- 0
- 0
- 0
- 0
- 0
- 0
- 0
- 0

Appendix F: Comparison of Mailed Scientific Survey and Online Open Participation Survey Responses

Table 115: Question 1 by Mailed Scientific Survey versus Opt-In Web Survey

Please rate each of the following aspects of quality of life in College Park. (Percent rating as excellent/good)	Scientific Mail	Opt-in Web
College Park as a place to live	77%	72%
Your neighborhood as a place to live	79%	74%
College Park as a place to raise children	52%	53%
College Park as a place to work	60%	61%
College Park as a place to visit	46%	41%
College Park as a place to retire	42%	39%
The overall quality of life in College Park	67%	66%

Table 116: Question 2 by Mailed Scientific Survey versus Opt-In Web Survey

Please rate each of the following characteristics as they relate to College Park as a whole. (Percent rating as excellent/good)	Scientific Mail	Opt-in Web
Overall feeling of safety in College Park	59%	60%
Overall appearance of College Park	51%	47%
Cleanliness of College Park	62%	57%
Overall quality of new development in College Park	73%	49%
Variety of housing options	55%	54%
Shopping opportunities	44%	18%
Overall economic health of College Park	62%	45%
Cost of living in College Park	41%	53%
Opportunities to attend cultural activities	59%	65%
Recreational opportunities	62%	62%
Availability of parks and playgrounds	76%	75%
Employment opportunities	42%	38%
K-12 education	39%	25%
Sense of community in College Park	47%	54%
Opportunities to participate in social events and activities	55%	62%
Opportunities to volunteer	62%	70%
Opportunities to participate in community matters	67%	70%
Openness and acceptance of the community toward people of diverse backgrounds	86%	78%
Ease of car travel in College Park	52%	40%
Ease of travel by public transportation in College Park	66%	51%
Ease of bicycle travel in College Park	67%	63%
Ease of walking in College Park	59%	50%
Availability of paths and walking trails	68%	67%
Traffic flow on major streets	26%	13%
Quality of overall natural environment in College Park	56%	55%
Overall image or reputation of College Park	54%	44%

Table 117: Question 3 by Mailed Scientific Survey versus Opt-In Web Survey

Please indicate how likely or unlikely you are to do each of the following: (Percent rating as very likely/somewhat likely)	Scientific Mail	Opt-in Web
Recommend living in College Park to someone who asks	73%	74%
Remain in College Park for the next five years	56%	75%

Table 118: Question 4 by Mailed Scientific Survey versus Opt-In Web Survey

Please rate how much of a problem each of the following is in your neighborhood. (Percent rating as extreme/moderate problem)	Scientific Mail	Opt-in Web
Traffic	25%	29%
Cut-through traffic	14%	21%
Speeding	18%	24%
Oversized or commercial vehicles parked on street	13%	13%
Parking	26%	22%
Pedestrian hazards	19%	27%
Noise	13%	14%
Crime	22%	15%
Gangs	7%	9%
Graffiti	3%	7%
Litter	16%	20%
Overgrown grass and vegetation	9%	11%
Run down or vacant houses and buildings	11%	15%

Table 119: Question 5 by Mailed Scientific Survey versus Opt-In Web Survey

Please rate how safe or unsafe you feel: (Percent rating as very safe/somewhat safe)	Scientific Mail	Opt-in Web
In your neighborhood	76%	75%
In downtown College Park	68%	72%
In shopping centers	76%	70%
On College Park paths and trails	51%	62%
At local parks and playgrounds	66%	72%
Near the College Park/UMD Metro Station	58%	56%
Near the Greenbelt Metro Station	47%	50%
As a pedestrian in the City	59%	59%
As a bicyclist in the City	43%	47%

Table 120: Question 6 by Mailed Scientific Survey versus Opt-In Web Survey

In the last 12 months, about how many times, if at all, have you or another household member: (Percent doing at least once)	Scientific Mail	Opt-in Web
To shop, get a meal or run errands	31%	27%
For commuting	28%	18%
For fun or exercise	44%	50%
To shop, get a meal or run errands	77%	60%
For commuting	55%	34%
For fun or exercise	82%	90%
To shop, get a meal or run errands	53%	44%
For commuting	59%	49%

Table 121: Question 7 by Mailed Scientific Survey versus Opt-In Web Survey

Have you heard of mBike, the bikesharing program operated by Zagster for College Park? (Percent yes)	Scientific Mail	Opt-in Web
Have you heard of mBike, the bikesharing program operated by Zagster for College Park?	69%	79%

Table 122: Question 7a by Mailed Scientific Survey versus Opt-In Web Survey

Have you ever used mBike? (Percent yes)	Scientific Mail	Opt-in Web
Have you ever used mBike?	9%	4%

Table 123: Question 8 by Mailed Scientific Survey versus Opt-In Web Survey

In the last 12 months, about how many times have you or other household members shopped or eaten in the following areas in College Park? (Percent doing at least once)	Scientific Mail	Opt-in Web
Downtown/Old Town College Park	82%	86%
North College Park – Hollywood Shopping Center	67%	76%
North College Park – Baltimore Avenue	83%	85%
Camden – Ikea	75%	80%
Best Buy/Shoppers shopping center	86%	88%
Berwyn	56%	65%

Table 124: Question 10a by Mailed Scientific Survey versus Opt-In Web Survey

Below are listed special events that are held by the City of College Park. For each event, please indicate whether you have ever attended: (Percent yes)	Scientific Mail	Opt-in Web
Brunch with the Bunny at the College Park Community Center	3%	7%
Annual Egg Hunt at Youth and Family Services	6%	9%
Fourth of July Celebration Concert and Fireworks	33%	48%
Family Movie Night at Duvall Field	3%	11%
Family Bowling at AMF College Park	6%	11%
National Night Out (Neighborhood events on the first Tuesday in August)	9%	30%
College Park Day	28%	50%
Halloween Thing at Youth and Family Services	6%	8%
College Park Blues Festival at Ritchie Coliseum	9%	14%
Memorial Day and Veterans Day Observances at the Veterans Memorial	8%	18%
City's Annual Tribute to Rev. Dr. Martin Luther King, Jr.	3%	7%
Breakfast with Santa at College Park Community Center	3%	7%
Senior Social Center Weekly Activities	4%	7%

Table 125: Question 10b by Mailed Scientific Survey versus Opt-In Web Survey

Below are listed special events that are held by the City of College Park. For each event, please indicate whether you knew that the City of College Park sponsored it (Percent yes)	Scientific Mail	Opt-in Web
Brunch with the Bunny at the College Park Community Center	27%	57%
Annual Egg Hunt at Youth and Family Services	36%	67%
Fourth of July Celebration Concert and Fireworks	59%	77%
Family Movie Night at Duvall Field	27%	59%
Family Bowling at AMF College Park	26%	50%
National Night Out (Neighborhood events on the first Tuesday in August)	35%	71%
College Park Day	65%	85%
Halloween Thing at Youth and Family Services	34%	61%
College Park Blues Festival at Ritchie Coliseum	39%	67%
Memorial Day and Veterans Day Observances at the Veterans Memorial	38%	70%
City's Annual Tribute to Rev. Dr. Martin Luther King, Jr.	26%	54%
Breakfast with Santa at College Park Community Center	32%	57%
Senior Social Center Weekly Activities	26%	50%

Table 126: Question 11 by Mailed Scientific Survey versus Opt-In Web Survey

In the last 12 months, about how often, if at all, have you or other members of your household done each of the following? (Percent doing at least once)	Scientific Mail	Opt-in Web
Attended a City Council or City public meeting	16%	100%
Called the City of College Park	42%	100%
Emailed the City of College Park	25%	100%
Watched the City's Cable Channel	20%	100%
Visited the City's website (www.collegeparkmd.gov)	62%	100%
Visited the City's social media sites (Facebook, Twitter, etc.)	24%	100%
Read emails from the City's listserv (College Park Connected)	26%	100%
Read the City's newsletter "Municipal Scene"	30%	100%

Table 127: Question 12 by Mailed Scientific Survey versus Opt-In Web Survey

Please rate the quality of each of the City facilities listed below. (Percent rating as excellent/good)	Scientific Mail	Opt-in Web
City Hall	77%	75%
Youth and Family Services (4912 Nantucket Rd.)	82%	81%
Old Parish House (4711 Knox Road)	82%	51%
Davis Hall (9217 51st Avenue)	60%	59%
Duvall Field (9200 Rhode Island Avenue)	72%	63%
Old Town Community Garden	91%	83%
City Parks and Playgrounds	76%	65%
Skate Board Park	89%	83%

Table 128: Question 13 by Mailed Scientific Survey versus Opt-In Web Survey

Please rate the quality of each of the following services provided in College Park. (Percent rating as excellent/good)	Scientific Mail	Opt-in Web
Police services	71%	66%
Fire services	93%	93%
Ambulance/EMS services	95%	88%
Crime prevention	48%	57%
Fire prevention and education	69%	67%
Parking enforcement	64%	61%
Traffic enforcement	54%	43%
Street repair	53%	46%
Street cleaning	71%	63%
Street lighting	63%	55%
Snow removal	76%	84%
Sidewalk maintenance	62%	49%
Landscape plantings and roadside tree maintenance	69%	62%
Bus or transit services	77%	62%
Garbage collection	92%	93%
Recycling	86%	93%
Yard waste collection (grass, brush and tree limbs)	81%	88%
Curbside leaf collection (November - December)	87%	88%
Compost program/SMARTLEAF®	84%	92%
City parks and playgrounds	79%	76%
Bike and pedestrian trails	75%	78%
Recreation programs or classes	71%	72%
Recreation centers or facilities	71%	71%
Services for youth	67%	67%
Services for seniors	64%	59%
Land use, planning and zoning	48%	37%
Code enforcement (weeds, abandoned buildings, etc.)	50%	38%
Animal control	77%	67%
Economic development	65%	49%

Please rate the quality of each of the following services provided in College Park. (Percent rating as excellent/good)	Scientific Mail	Opt-in Web
Public information services	63%	68%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	50%	60%
Overall customer service by College Park employees	77%	78%

Table 129: Question 14 by Mailed Scientific Survey versus Opt-In Web Survey

Please rate the following categories of City of College Park government performance. (Percent rating as excellent/good)	Scientific Mail	Opt-in Web
The value of services for the taxes paid to City of College Park government	59%	60%
Welcoming resident involvement	55%	60%
Generally acting in the best interest of the community	59%	49%
Being honest	71%	57%
Treating all residents fairly	66%	54%
Being responsive to residents and businesses	66%	56%
Effectively planning for the future	65%	47%
Working through critical issues facing the City	59%	48%
The overall direction that City of College Park government is taking	68%	48%
Overall confidence in City of College Park government	63%	49%

Table 130: Housing Stress by Mailed Scientific Survey versus Opt-In Web Survey

Percent indicating housing cost less than 30% of income	Scientific Mail	Opt-in Web
NOT under housing cost stress	57%	73%

Appendix G: Survey Methodology

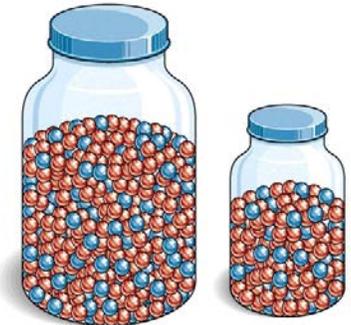
Developing the Questionnaire

The City of College Park conducted the 2017 Community Survey to learn about resident perspectives on the quality of life in the city and City service delivery, use of City amenities and opinions on policy issues facing the City. This was the first administration of the survey, and development of the five-page questionnaire was undertaken by City staff members, with input and guidance from National Research Center, Inc. (NRC) in an iterative process. A copy of the questionnaire can be found in *Appendix H: Survey Materials*. The City of College Park funded this research. Please contact Ryna Quinones, Communications Coordinator at the City of College Park at rquinones@collegeparkmd.gov if you have any questions about the survey.

Selecting Survey Recipients

One of the first steps taken to ensure survey results are representative of the target population is to use a source from which you select survey recipients that provides adequate to good "coverage" of the target population. This source is referred to as the "sampling frame" in survey research lingo. For a survey of residents, a list of addresses based on the United States Postal Service delivery sequence file is the most comprehensive list of households. For this survey, the list was purchased from Go-Dog Direct.

Since it is cost prohibitive to survey every household in College Park, a random selection of records from the sampling frame was made. An example that may be familiar from a math or statistics class is the jar or bowl of marbles of various colors. If the jar has two-thirds red marbles and one-third blue marbles, a random selection of marbles from that jar should result in a similar proportion of red and blue marbles as in the original jar.



The addresses were geocoded (mapped to a specific latitude and longitude) and compared to the boundaries of College Park. Addresses identified as being outside of the City of College Park boundaries were excluded.

Multi-family housing units were oversampled to compensate for single-family housing unit residents' tendency to return surveys at a higher rate.

An individual within each household was selected using the birthday method. (The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys.)

Administering the Survey

The database of selected household addresses was processed for certification and verification, using use CASS™/NCOA software that relies on the USPS National Directory information to verify and standardize the address elements and assign each a complete, nine-digit zip code where possible.

Each of these survey recipients were contacted by mail a total of three times beginning on January 25, 2017. The first mailing was a prenotification postcard announcing the upcoming survey, which was delivered to the post office on February 1. About a week after the prenotification postcard was sent the first wave of the survey was sent. This packet included the questionnaire with a cover letter signed by Mayor Patrick L. Wojahn and a postage-paid return envelope. A week later a second survey was mailed, with instructions to recycle the survey if they had already responded to the first survey. A paragraph in Spanish, Korean, Simplified Chinese and Traditional Chinese was included on the cover letter explaining what was in the packet, and that the recipient could enlist the help of a bilingual friend or

family member to help them complete the survey. The Spanish paragraph also included a URL where recipients could complete the survey online in Spanish. No surveys were received in Spanish, however. A copy of the survey materials can be found in *Appendix F: Survey Instrument*.

Of the 1,900 addresses selected to receive the survey, 38 were identified by the post office as vacant. A total of 343 completed surveys were returned, for a response rate of 18%. The response rate(s) were/was calculated using AAPOR's response rate #2¹ for mailed surveys of unnamed persons (see *Table 131: Survey Response Rate* below).

Table 131: Survey Response Rate

	Overall
Total sample used	1900
I=Complete survey	339
P=Partial survey	3
R=Refusal and break off	1
NC=Non Contact	0
O=Other	0
UH=Unknown household	0
UO=Unknown other	1519
Response rate: $(I+P)/(I+P) + (R+NC+O) + (UH+UO)$	18%

Confidence Intervals and Margin of Error

The 95% confidence interval (or “margin of error”) quantifies the “sampling error” or precision of the estimates made from the survey results. A 95% confidence interval can be calculated for any sample size, and indicates that in 95 of 100 surveys conducted like this one, for a particular item, a result would be found that is within a certain range if everyone in the population of interest was surveyed. The practical difficulties of conducting any resident survey may introduce other sources of error in addition to sampling error. Despite the best efforts to boost participation and ensure potential inclusion of all households, some selected households will decline participation in the survey (referred to as non-response error) and some eligible households may be unintentionally excluded from the listed sources for the sample (referred to as coverage error). Coverage error is very low for this survey, as the USPS delivery sequence file is used to select addresses, which has nearly complete coverage of all households.

While the margin of error for the survey is generally no greater than plus or minus five percentage points around any given percent reported for the entire sample; results for subgroups will have wider confidence intervals. Where estimates are given for subgroups, they are less precise. No adjustments were made to the confidence intervals for design effects.

Survey Processing (Data Entry)

Mailed surveys were submitted via postage-paid business reply envelopes. Once received, NRC staff assigned a unique identification number to each questionnaire. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; NRC staff would choose randomly two of the three selected items to be coded in the dataset.

Once all surveys were assigned a unique identification number, they were entered into an electronic dataset. This dataset was subject to a data entry protocol of “key and verify,” in which survey data were entered twice into an electronic dataset and then compared. Discrepancies were evaluated against the

¹ See AAPOR's Standard Definitions here: [http://www.aapor.org/Standards-Ethics/Standard-Definitions-\(1\).aspx](http://www.aapor.org/Standards-Ethics/Standard-Definitions-(1).aspx) for more information

original survey form and corrected. Range checks as well as other forms of quality control were also performed.

Analyzing the Results

One of the first steps in the data analysis was to statistically adjust the survey results so that the demographic profile of the respondents mirrors that of the population as a whole. This process is known as “weighting” the data. The primary objective of weighting survey data is to make the survey sample reflective of the larger population of the community. This is done by: 1) reviewing the sample demographics and comparing them to the population norms from the most recent sources and 2) comparing the responses to different questions for demographic subgroups. The demographic characteristics that are least similar to the known demographic profile and yield the most different results are the best candidates for data weighting.

The demographic characteristics of the survey sample were compared to those of the 2010 Census and the American Community Survey.

The variables used for weighting were gender and age, housing tenure (rent versus own) and race and ethnicity. This decision was based on:

- The disparity between the survey respondent characteristics and the population norms for these variables
- The saliency of these variables in detecting differences of opinion among subgroups
- The historical use of the variables and the desirability of consistently representing different groups over the years

The results of the weighting scheme are presented in the table on the following page.

Table 132: College Park 2017 Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing			
Own home	46%	67%	49%
Rent home	54%	33%	51%
Race and Ethnicity			
White	63%	71%	63%
Not white	37%	29%	37%
Not Hispanic	87%	92%	87%
Hispanic	13%	8%	13%
Sex and Age			
Female	46%	51%	47%
Male	54%	49%	53%
18-34 years of age	60%	25%	57%
35-54 years of age	21%	26%	21%
55+ years of age	18%	49%	22%
Females 18-34	26%	13%	25%
Females 35-54	10%	14%	11%
Females 55+	10%	23%	11%
Males 18-34	34%	12%	33%
Males 35-54	11%	12%	11%
Males 55+	9%	25%	10%

* 2010 U.S. Census and 2014 American Community Survey 5-year estimates

The electronic dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, frequency distributions and average (mean) ratings are presented in the body of the report. A complete set of frequencies for each survey question is presented in *Appendix A: Responses to Survey Questions*. Chi-square or ANOVA tests of significance were applied to these breakdowns of selected survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. Where differences between subgroups are statistically significant, they are marked with grey shading.

Online Open Participation Survey

Additionally, a community-wide, opt-in survey (identical to the mail survey) was conducted; all College Park residents were invited to participate via various channels, including the City website. The opt-in survey was accessible to residents from March 17 through March 31 and a total of 234 responses were recorded. The opt-in data has not been weighted to current population estimates. The full frequencies of responses to the opt-in survey can be found in *Appendix D: Responses to Online Open Participation Survey Questions*. Verbatim responses to the open-ended question on the opt-in survey are provided in *Appendix E: Verbatim Responses to Open-Ended Questions from Online Open Participation Survey*. Side-by-side comparisons of the mail survey responses to the opt-in survey responses can be found in *Appendix F: Comparison of Mailed Scientific Survey and Online Open Participation Survey Responses*.

NRC used Qualtrics, a web-based survey and analytics platform, to collect the online survey data. Use of an online system means all collected data are entered into the dataset when the respondents submit the

surveys. Skip patterns are programmed into system so respondents are automatically “skipped” to the appropriate question based on the individual responses being given. Online programming also allows for more rigid control of the data format, making extensive data cleaning unnecessary.

Appendix H: Survey Materials

A copy of the survey materials appear on the following pages.